

SPEECHEXEC MOBILE SERVER

VERSION 2.5.1

Technical Documentation
Advanced Configuration

For Certified MDC Partners and Support technicians

PHILIPS

Table of Contents

1.	Installation and Configuration	6
1.1.	Introduction.....	6
1.2.	Components Overview.....	6
1.3.	Installation, Planning and Requirements	8
1.3.1.	Clients for Mobile Device	8
1.3.1.1.	SpeechExec Dictation Recorder for Android	8
1.3.1.2.	SpeechExec Dictation Recorder for BlackBerry	8
1.3.1.3.	SpeechExec Dictation-Recorder for iPhone	9
1.3.2.	MobileServer Requirements.....	10
1.3.2.1.	Webserver.....	10
2.	Before you install checklist.....	10
3.	Mobile Server – Installation process.....	12
4.	Webserver - configuration.....	15
4.1.	Installation of the Upload Script	15
5.	Dictation App Configuration	17
5.1.	Android Client.....	17
5.2.	BlackBerry OS10 Z10 Client	18
5.3.	BlackBerry OS7 9860 Client	19
5.4.	iPhone Client.....	20
5.5.	Check the Configuration.....	22
5.6.	XML File structure	23
6.	Mobile Server Configuration	26
6.1.	Create License request	26
6.2.	Check the Database connection	28
7.	Setup options	29
7.1.	Service	29
7.2.	User.....	29
7.2.1.	Add User Metadata	29
7.2.1.1.	Important settings.....	31
7.2.2.	Add User Keyword Routing.....	32
7.3.	Settings	33
7.3.1.	Misc	33
7.3.1.1.	Dictation Root Folder	33
7.3.1.2.	Conversion Temp Folder.....	34
7.3.1.3.	Administrator E-Mail.....	34
7.3.1.4.	Service E-Mail	34
7.3.1.5.	Max Attachment Size	34
7.3.1.6.	Rewind Split Dictation	34
7.3.1.7.	Max Logfile Size	34
7.3.1.8.	Pull Intervall.....	34
7.3.1.9.	Health Scanner	35
7.3.2.	Incoming Dictations.....	35
7.3.2.1.	Incoming Dictations Web Root.....	35
7.3.2.2.	Incoming Dictations FTP Server	36
7.3.3.	E-mail Server	39
7.3.4.	Converter.....	40
7.3.5.	Error Handling	41
7.3.6.	SpeechExec	42

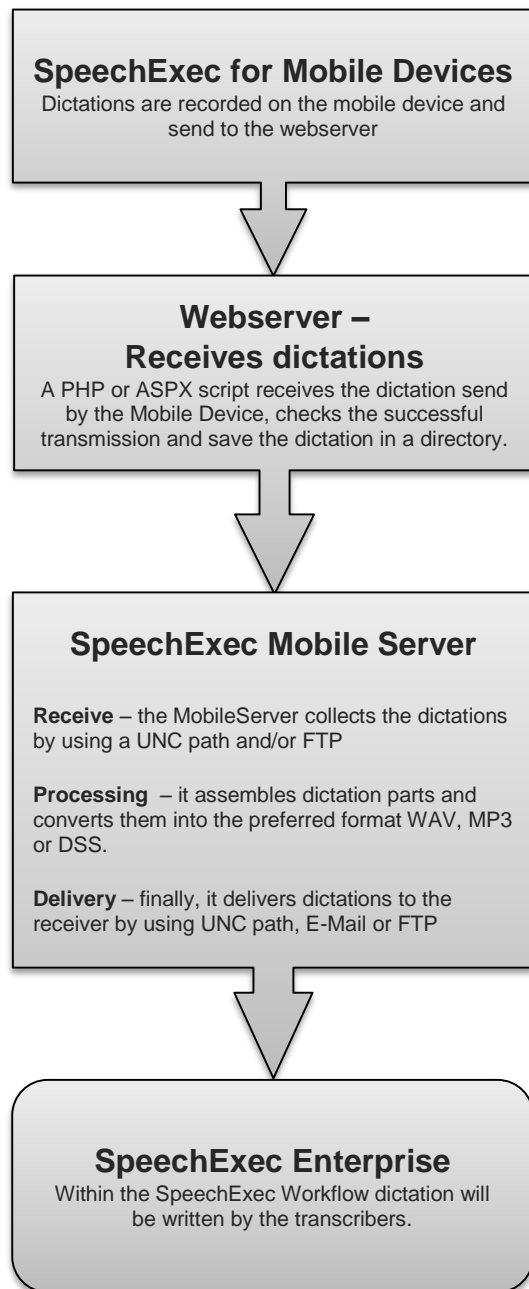
7.3.6.1.	XML Generation	43
7.3.6.2.	Automatic User Integration.....	44
7.3.6.3.	Dictation Naming.....	46
7.3.6.4.	SpeechExec Enterprise Configuration	47
7.3.7.	E-mail Templates	49
7.3.7.1.	Notification Received	49
7.3.7.2.	Notification Delivered	50
7.3.7.3.	Account Inactive	50
7.3.7.4.	Decryption Error	51
7.3.7.5.	Conversion Error	51
7.3.7.6.	Dispatch Error	51
7.3.8.	Create own Template.....	53
7.4.	Statistics.....	54
7.5.	Status Page.....	55
8.	Appendix	57
8.1.	Update Procedure from 2.1.09 to 2.1.17.....	57
8.2.	Update Procedure from 2.1.17 to 2.2.0.....	57
8.3.	Update Procedure from 2.2.0 to 2.3.0.....	57
8.4.	Log-File	58
8.5.	Upload Script aspx	59
8.6.	Upload Script php.....	61
8.7.	Installation .NET Environment	64
8.7.1.	Windows Server 2012 Installation .NET	64
8.7.1.1.	Installing .NET 3.5 Framework with PowerShell	64
8.7.1.2.	Installing .NET 3.5 Framework with Server Manager GUI.....	66
8.7.2.	Windows Server 2008 R2 Installation .NET	67
8.8.	Installation of Desktop Experience Feature on Windows Server.....	70
8.8.1.	Microsoft Windows Server 2012	70
8.8.1.1.	Installing Desktop Experience using PowerShell.....	70
8.8.1.2.	Installing Desktop Experience using Server Manager GUI.....	72
8.8.2.	Microsoft Windows Server 2008	77
8.9.	Installation Web Server	80
8.9.1.	Windows Server 2012 IIS Web Server Installation	80
8.9.2.	Windows Server 2008 R2 IIS Web Server Installation	86
8.10.	Connection with external MSSQL 2008 Server	91
8.11.	Create Database Backup with MSSQL Tools	98
8.11.1.	Create Scheduled Backup	99
8.12.	Create Database Backup with external Tools.....	104
8.12.1.	Connect with Database	104
8.13.	Web.config file.....	107
8.14.	Firewall settings for FTP connections	108

1. Installation and Configuration

1.1. Introduction

Congratulations for purchasing a Philips SpeechExec Mobile Solution. By using the following components it is possible to integrate your Mobile Device with Philips Dictation Recorder, used as a dictation machine, into your SpeechExec Workflow.

1.2. Components Overview

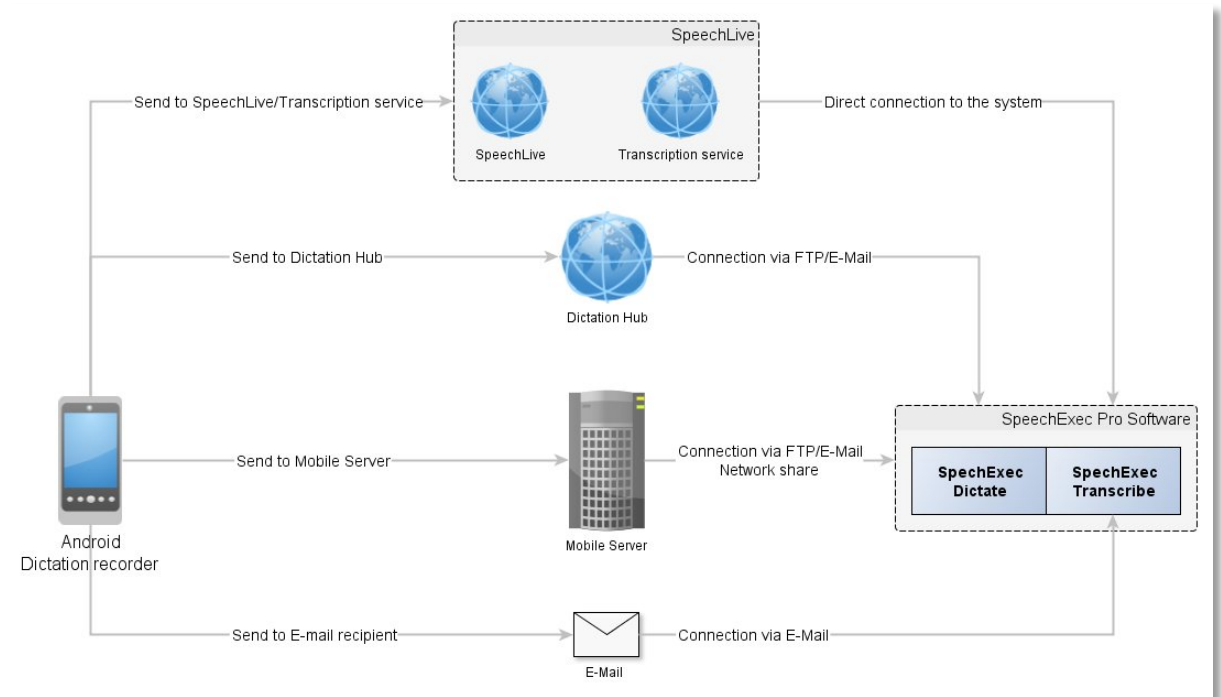


SpeechExec Client Software – this software turns your mobile device into a professional dictation machine. It is possible to record dictations, rewind, insert or manage recorded dictations on the device. Dictations are sent via TCP to a receiver, i.e. the webserver.

A previously on the webserver installed PHP or ASPX script receive dictations from the mobile devices, checks if the transmission was successful and save the dictations in a directory. All the incoming dictations are temporarily buffered on the webserver.

The SpeechExec Mobile Server takes care of the management of the user data since every Mobile devices corresponds to the serial number is assigned to a specific user. It picks up the dictations, which should be processed from the temporary file of the web server. It accesses the file by using an UNC path or FTP. Additionally, it converts the temporarily used AMR format into a common format like MP3, WAV, DSS and sends it to the SpeechExec workflow via UNC path, FTP or e-mail to the user.

SpeechExec Enterprise Software – Dictations are written and deployed further respectively within the SpeechExec workflow.



System chart for software components and connections.

1.3. Installation, Planning and Requirements

The installation of SpeechExec Mobile Server is easy to manage. However, certain components have to be adjusted. Especially in companies using strict safety directives the installation should be made by an experienced administrator who knows how to handle web server settings, setup firewall, setup BlackBerry Enterprise Server (only if BlackBerry is in use), FTP Server, MSSQL Database and manage Windows Server Systems.

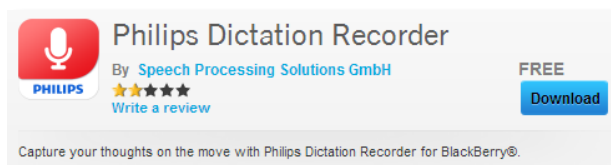
1.3.1. Clients for Mobile Device

1.3.1.1. SpeechExec Dictation Recorder for Android



Speech Processing Solutions have tested and released version 2.9.11 on the devices with Android version 4.2.

1.3.1.2. SpeechExec Dictation Recorder for BlackBerry



Supported and tested devices:

SpeechExec for BlackBerry 1.5.0.014

Blackberry 8310, Curve, operating system version: 4.5.0.55

Blackberry 8110, Pearl, operating system version: 4.5.0.55

Blackberry 8100, Pearl, operating system version: 4.5.0.55

Blackberry 8800, operating system version: 4.5.0.174

SpeechExec for BlackBerry 2.0.0.26

Blackberry 8220, Flip, operating system version: 4.6.0.165

Blackberry 8900, Curve, operating system version: 5.0.0.592

Blackberry 8520, Curve, operating system version: 5.0.0.1036

Blackberry 9000, Bold, operating system version: 5.0.0.822

Blackberry 9700, Bold 2, operating system version: 5.0.0.423

SpeechExec for BlackBerry 2.0.0.31

Blackberry 9700, Bold 2, operating system version: 6.0.0.448

Blackberry 9780, Bold, operating system version: 6.0.0.294

SpeechExec for BlackBerry 2.0.0.38

Blackberry 9900, Bold, operating system version: 7.0.0.100
 Blackberry 9900, Bold, operating system version: 7.1.0.1046
 Blackberry 9720, Samoa, operating system version: 7.1.0.714
 Blackberry 9360, Curve, operating system version: 7.0.0.244

SpeechExec for BlackBerry 2.0.14.31
 Blackberry 9800, Torch, operating system version: 6.0.0.337

SpeechExec for BlackBerry 2.0.14.39
 Blackberry 9810, Torch, operating system version: 7.0.0.261
 Blackberry 9860, Torch, operating system version: 7.0.0.353

SpeechExec for BlackBerry 2.0.3.17
 Blackberry 9500, Storm, operating system version: 5.0.0.484
 Blackberry 9520, Storm 2, operating system version: 5.0.0.497

Dictation Recorder version 1.0.3.0
 BlackBerry Z10 operating system 10.X

1.3.1.3. SpeechExec Dictation-Recorder for iPhone



Speech Processing Solutions have tested and released version 3.9.08 on the following devices:

Supported Devices:

iPhone
 iPad
 iPod touch

Operating Systems

iOS 9.0

1.3.2. MobileServer Requirements

Processor: Pentium 1,7GHz or equivalent
RAM Memory: 1GB or higher
Server Operating System: Microsoft Server 2008 32/64Bit
Microsoft Server 2008R2 64Bit
Microsoft Server 2012

Microsoft .NET Framework 3.5
Microsoft Desktop Experience
Optional MSSQL Database – if not available, SQL Server 2014 Express installation will be provided during MobileServer installation.

Microsoft SQL Server 2008 Express
Microsoft SQL Server 2008
Microsoft SQL Server 2008R2

Harddrive: 3GB for SQL Express Server
700MB for .NET Framework 3.5
5GB or more for Dictation Files

Microsoft Small Business Server versions are not supported due to their already heavily taxed functionality

1.3.2.1. Webserver

Microsoft Internet Information Server version 6.0 or newly with ASPX Support
Apache Webserver version 2.0.64, 2.2.23, 2.4.3 or newly with PHP Support

2. Before you install checklist

Check these conditions before beginning the installation procedure:

1. If necessary, install the .NET Environment
for Windows Server 2012 – see [Chapter 8.10.1](#)
for Windows Server 2008 – see [Chapter 8.10.2](#)
2. If necessary, install the Desktop Experiences Feature
for Windows Server 2012 – see [Chapter 8.11.1](#)
for Windows Server 2008 – see [Chapter 8.11.2](#)
3. If necessary, install the IIS Webserver
for Windows Server 2012 – see [Chapter 8.12.1](#)
for Windows Server 2008 – see [Chapter 8.12.2](#)
4. If you use external Web Server from Hosting Company, please check and prepare a FTP Account for the Account
5. [Download](#) and save the Mobile Server Software from the www.dictation.philips.com

Note:

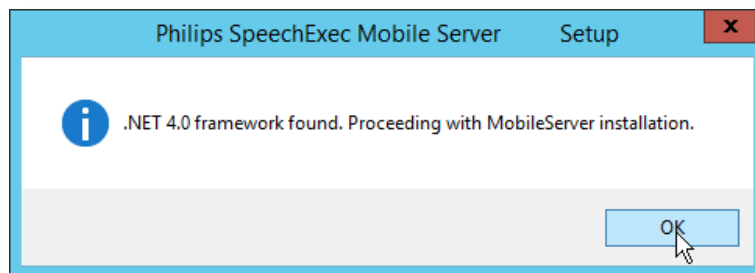
Creation and preparation of the target Server is the responsibility of the customer's IT department.

3. Mobile Server – Installation process

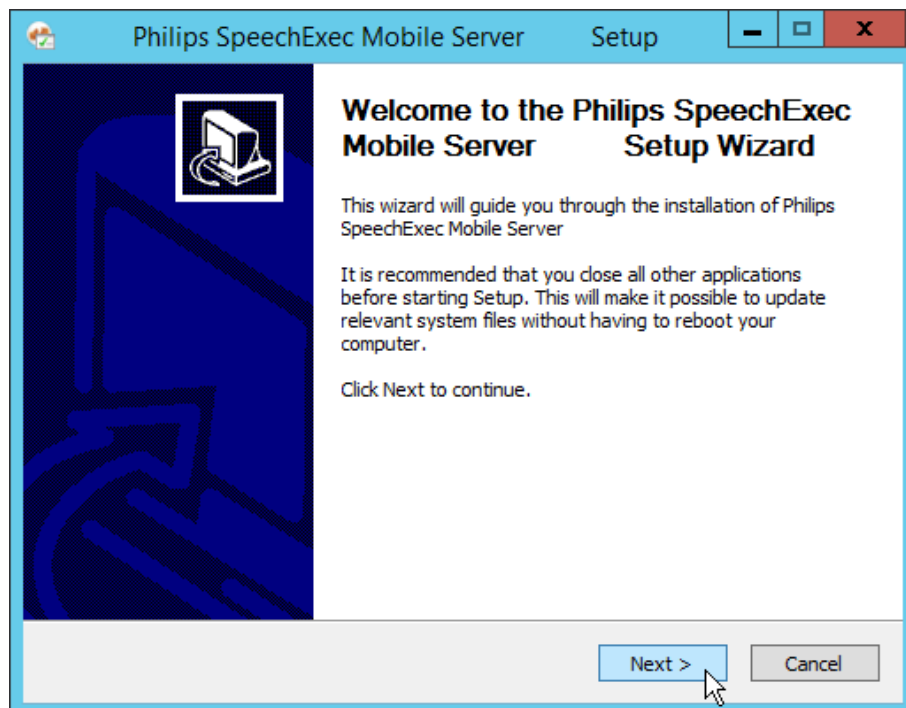
The incoming dictations can be found in the dictation folder of the web server. The SpeechExec Mobile server automatically receives the dictations, converts them into the target format and sends them to the SpeechExec Workflow. Additionally, single users are managed and the system control is configured.

Download the latest version of the MobileServer software and run this with Administrator rights. Double-click on mobileserver_sww_2.5.1.exe

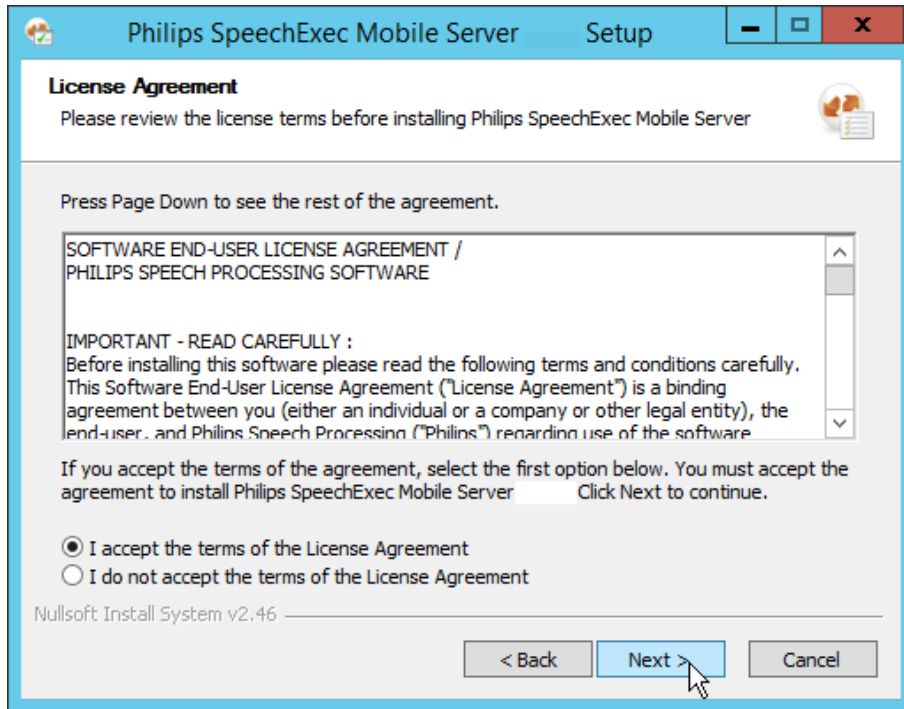
The .NET 4.0 is required for the full installation.
Click OK.



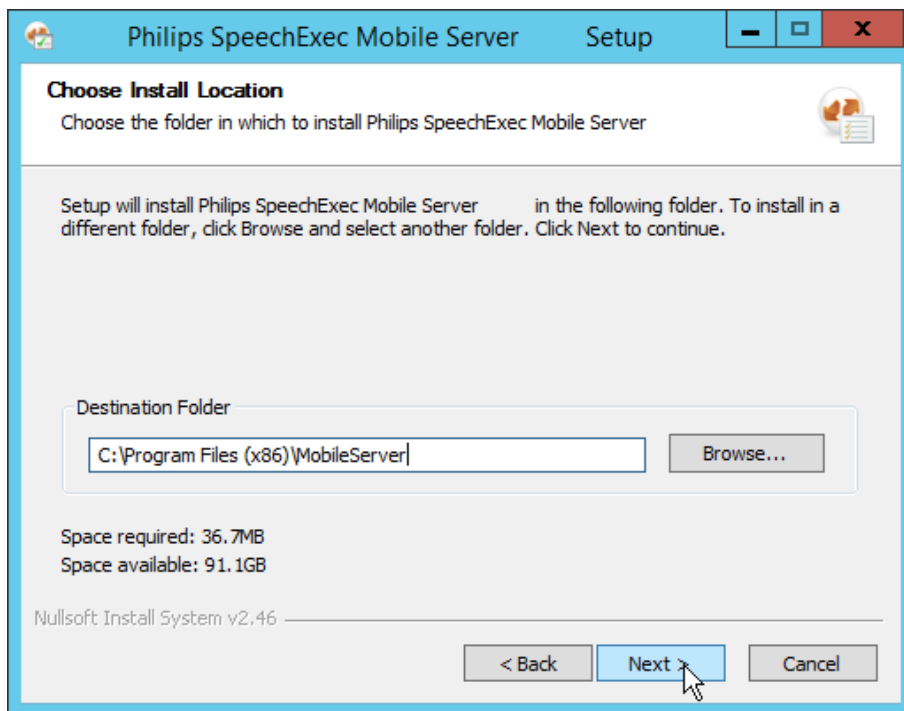
.NET4.0 Installation is running
Click Next



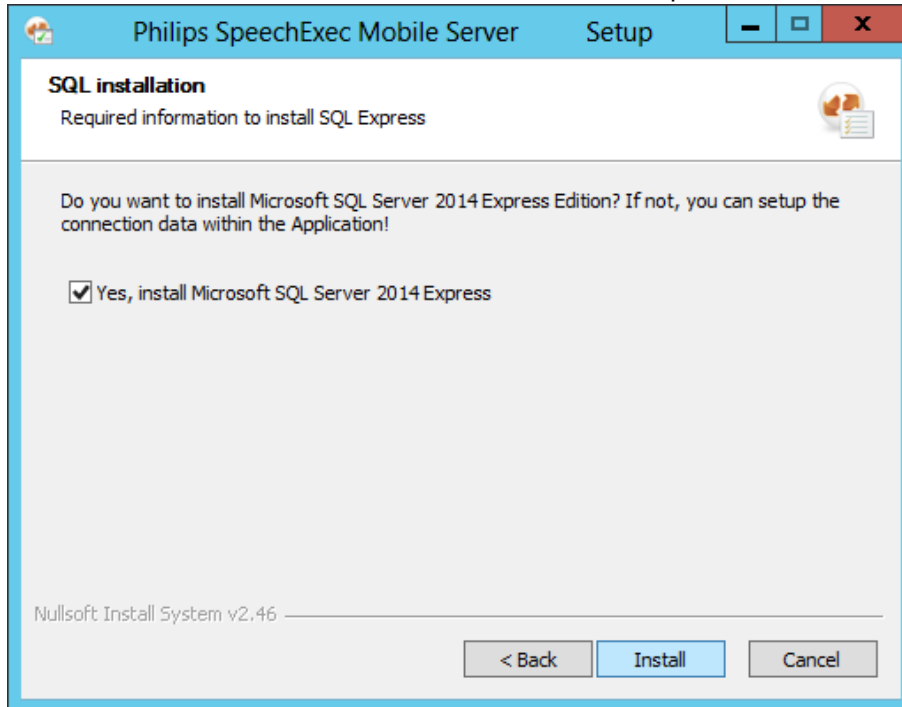
Accept the terms of the License Agreement and click Next



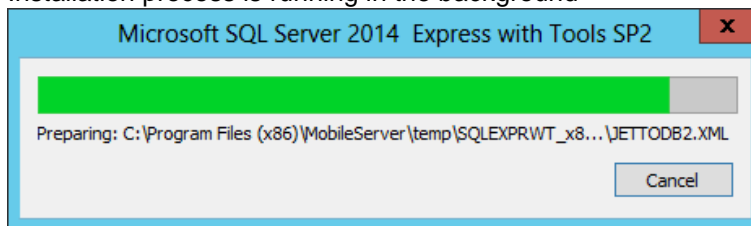
You can choose the installation path or keep the preselected destination path and click on Next. Predefined path is C:\Program Files (x86)\MobileServer



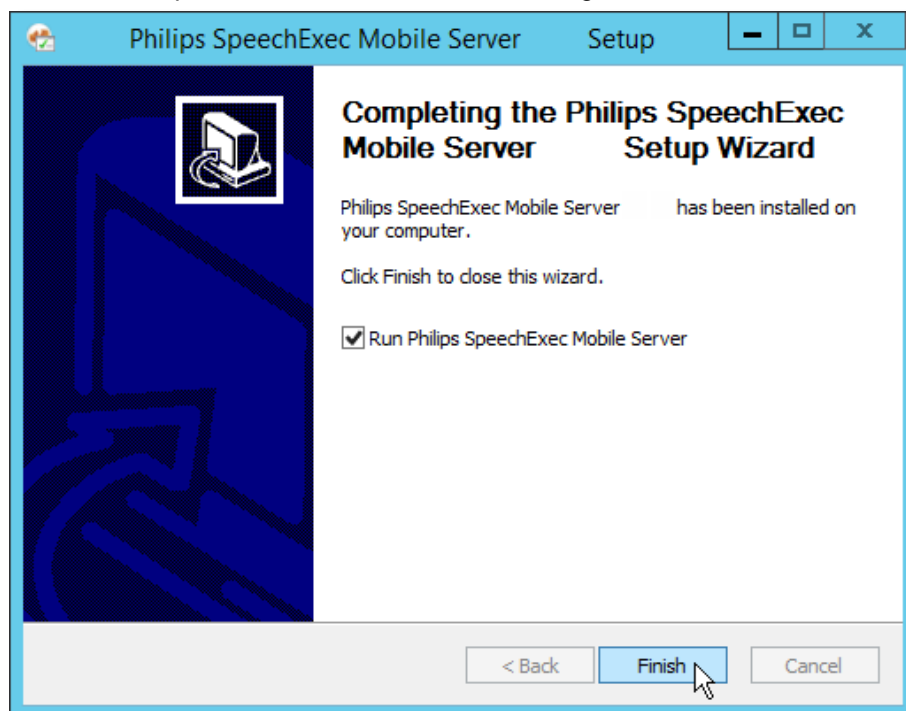
Activate – Yes, install Microsoft SQL Server 2008 R2 Express and click Install.



Installation process is running in the background



Click Finish to proceed to the MobileServer Configuration Tool.



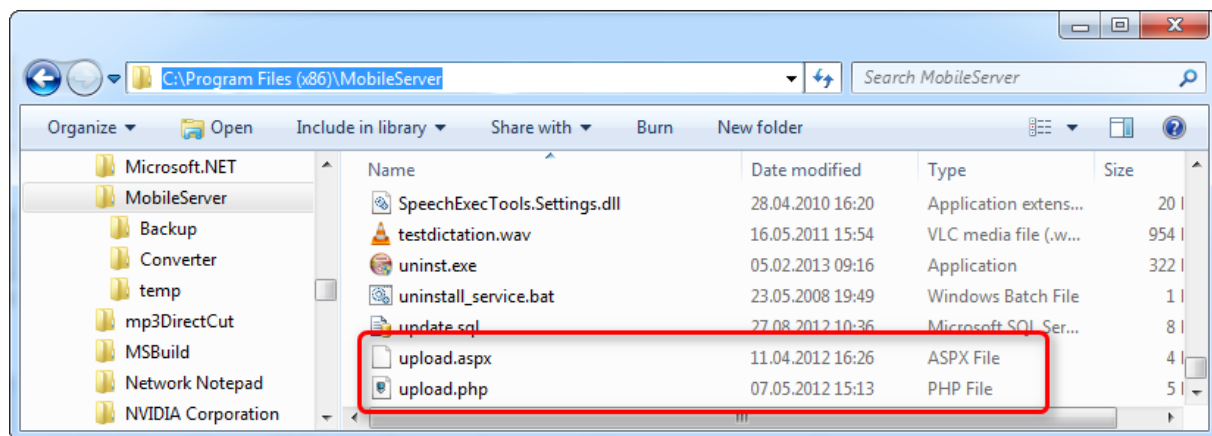
4. Webservice - configuration

Dictation receiving (webservice) and dictation processing (SpeechExec Mobile Server) are two independent modules and can therefore be installed and tested independently.

For the first step – receive dictation from mobile devices – we need prepare our webservice.

4.1. Installation of the Upload Script

There are two script files (upload.php, upload.aspx) in the installation directory of the Mobile Server. The PHP script can be used with every current web server on which you can install and run PHP5. The ASPX file is specifically made for the Microsoft Internet Information Server (IIS).



For a new installation, you can create two folders in your web-root directory. In our example we create a folder **mobileserver_upload** and **dictations**, but you can name the folder they you would like it.

- **/mobileserver_upload/** – copy the upload.php or upload.aspx script into the directory. If you configure the web server, the data files in the directory should be visible to the user and allow the PHP script or ASPX respectively to be run.
- **/mobileserver_upload/dictations/** – this is the folder where the incoming dictations are saved. Make sure that all services of the web server components have access to the directory and have permission to save data within the directory. The access to the dictation file via web browser should generally be restricted. Thus, there is a strict separation between the active web components and the actual memory.

Edit the corresponding script file as follows:

Upload.php

```
// destination, where the files get copied to
define('DESTINATION', dirname(__FILE__) . '/dictations');
/*Fill in the user name and password that correspond to the data used for the
mobile device client:*/
define('USERNAME', 'test');
define('PASSWORD', 'test');
/* Enter the target path you would like to use to store the dictations:*/
define('DESTINATION', '/dictations/');
/* If you expect script problems, you can allow the error to be displayed (true/false)*/
define('SHOW_SCRIPT_ERRORS', false);
```

Upload.aspx

```
<!-- Fill in the user name and password that correspond to the data used for the
mobile device client:--%>
const string USERNAME = "test";
const string PASSWORD = "test";
<!-- Enter the target path you would like to use to store the dictations:
(please use two backslashes in your path instead of one; e.g.: C:\DictationRoot\Dictations):
--%>
const string DESTINATION = "C:\\dictations";
```

Check the script – open the URL of the script file by using the Internet Explorer or other Webbrowser from another computer inside the network

For Apache/PHP

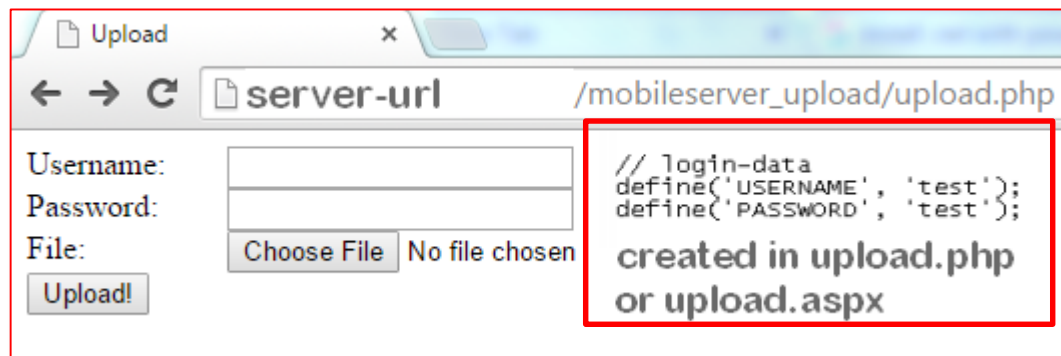
http://SERVER IP ADDRESS/speechexec/upload.php

For Microsoft IIS/ASPX

http://SERVER IP ADDRESS/speechexec/upload.aspx

It should appear a web form. If this is not the case, the script lacks appropriate permissions or PHP or ASPX is not installed correctly.

Fill in user name (test) and password (test) which you have previously defined in upload.php or upload.aspx and choose a supported audio file.



The following information could occur:

Code0: 152d03c64d536a361ed6e83fa354359c282dc8e7

Code0 = No Error

Code1 = Invalid username or password

Code2 = Filetype not allowed. Allowed file type is define in upload.php or upload.aspx

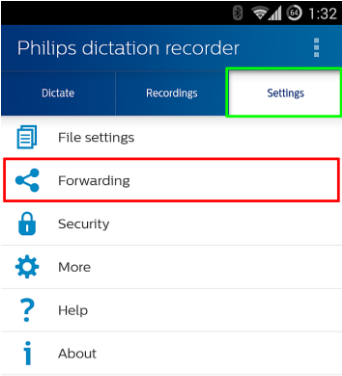
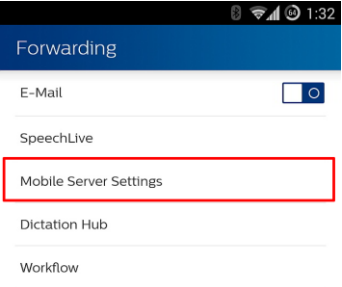
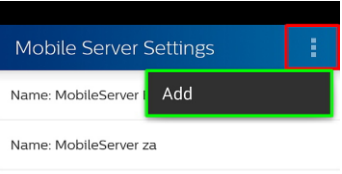
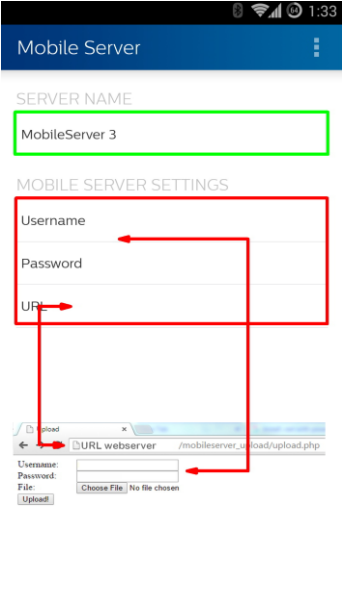
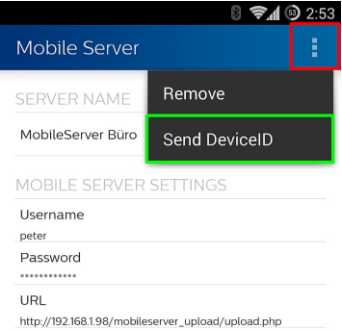
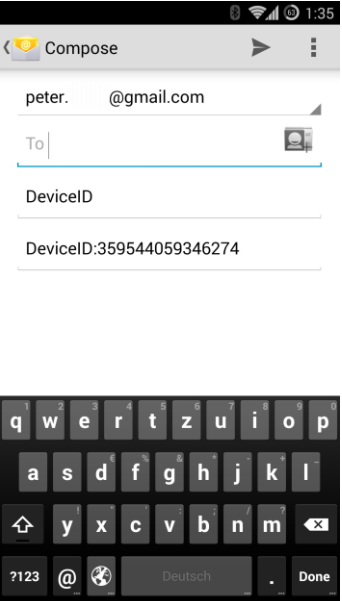
Code3 = Unexpected error, check given message

You now have the upload script successfully installed and can now setup the mobile device components.


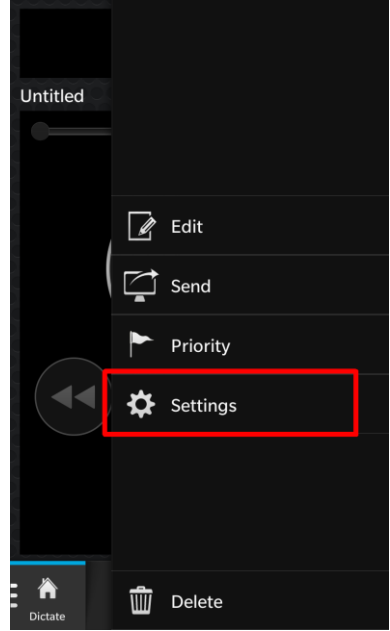
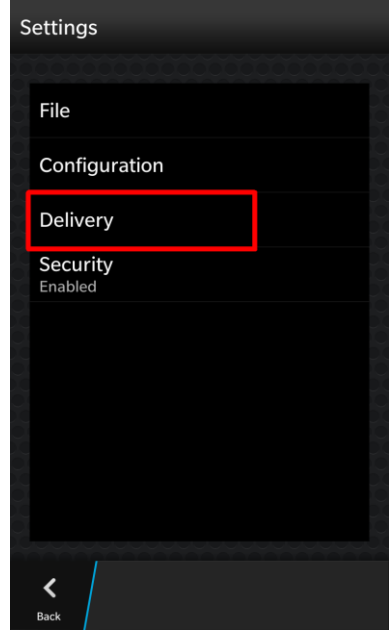
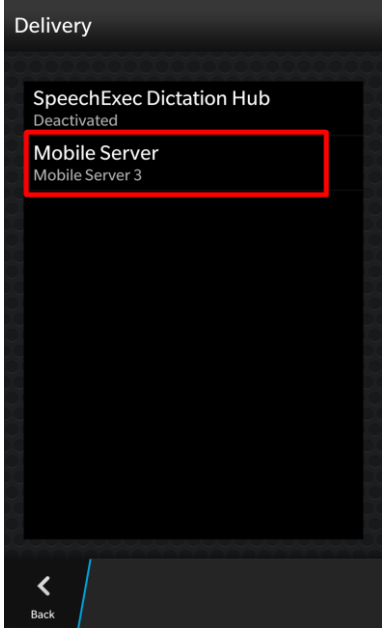
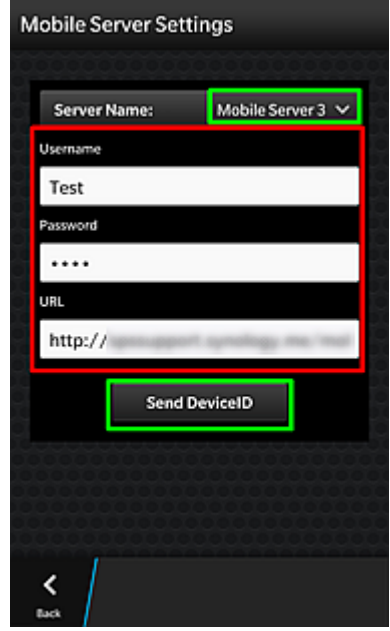
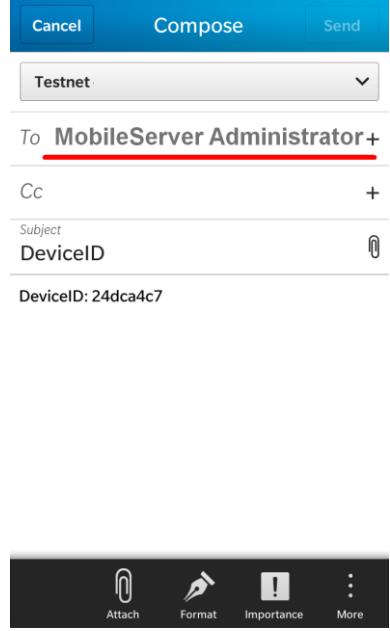
5. Dictation App Configuration

Please install Philips Dictation Recorder on your Mobile Device and configure a connection with the Mobile Server.

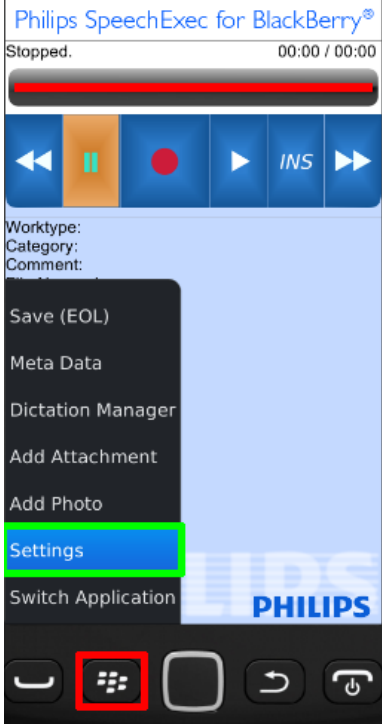
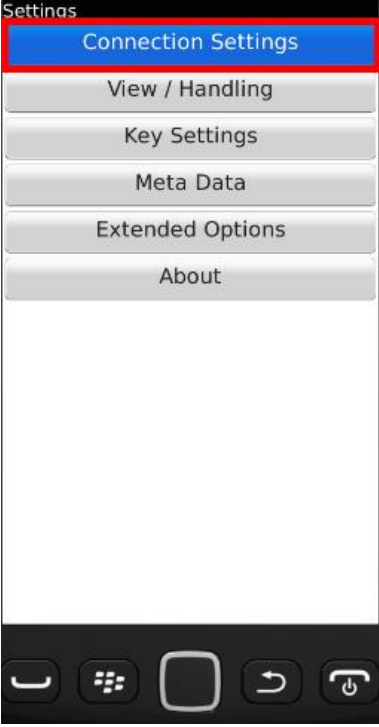
5.1. Android Client

<p>Tap the Settings green square and tap Forwarding</p> 	<p>Tap Mobile Server Settings</p> 	<p>Tap the red corner icon and select Add</p> 
<p>tap on MobileServer 3 and rename it. Tap on Username, Password and URL and set the connection parameter as already previously set</p> 	<p>Tap one of the red corner and following Send DeviceID. Send the DeviceID to your MDC Dealer or system administrator</p> 	<p>To configure the MobileServer send the DeviceID to administrator</p> 

5.2. BlackBerry OS10 Z10 Client


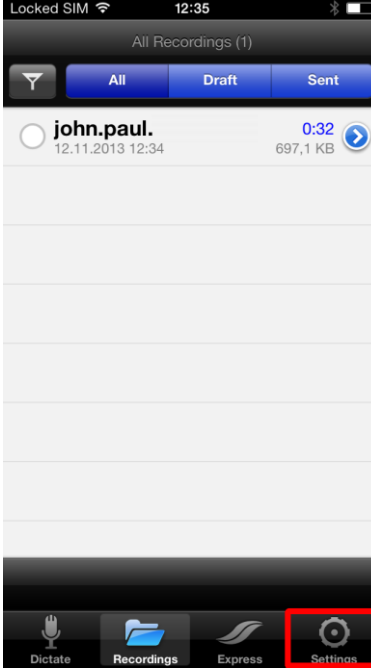
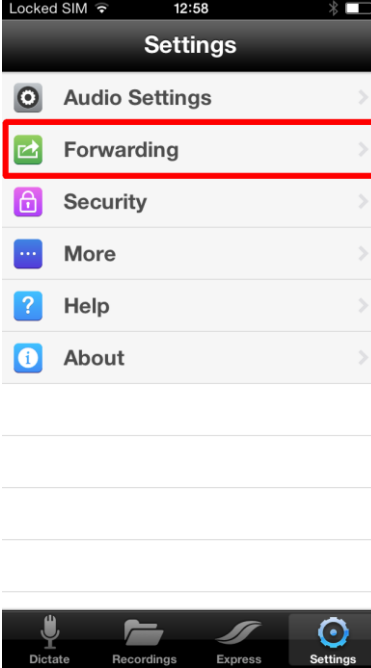
Tap red corner	Tap Settings	Tap Delivery
		
<p>Tap Mobile Server</p>	<p>Setup Username, Password and URL. Tap on Mobile Server to select one from available Mobile Servers. Tap Send DeviceID</p>	<p>To configure the MobileServer send the DeviceID to administrator</p>
		

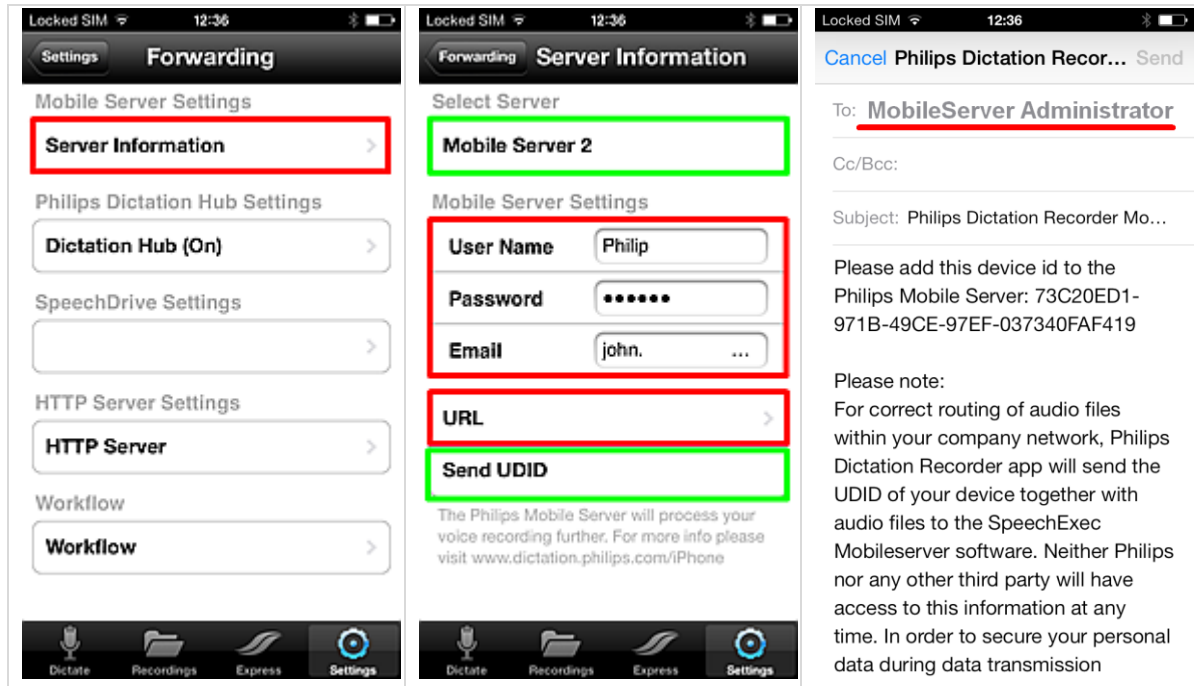
5.3. BlackBerry OS7 9860 Client

<p>Click red corner and select Settings</p> 	<p>Select Connection Settings</p> 	<p>Enter the Server URL, User name and Password</p> 
<p>Enter Mobile Server URL and click OK. You can use only one Mobile Server</p>	<p>Complete the data, click on red corner and select Save</p>	<p>To configure the MobileServer send the Device PIN to administrator via E-Mail. Select Setup/Options/Device/Device and select Status Information.</p>



5.4. iPhone Client

Tap red corner	Tap Settings	Tap Forwarding
		
<p>Tap Server Information</p>	<p>Tap green corner to select Mobile Server. Tap red corner and Setup User Name, Password, Email and Server-URL. Tap green corner to Send DeviceID</p>	<p>To configure the MobileServer send the IDID to administrator</p>



5.5. Check the Configuration

Connect to WebServer via FTP and open the mobileserver_upload folder – you see only the upload.aspx or upload.php scripts and folder dictations.

Server: /web/mobileserver_upload				
<ul style="list-style-type: none"> mobileserver_upload dictations mobileserverupload New folder 				
Dateiname	Dateigröße	Dateityp	Zuletzt geändert	Berechtigu...
..				
dictations		Dateiordner	30.09.2015 13:35:18	0777
upload.aspx	3.9 KB	ASPX-Datei	11.05.2015 15:40:28	0777
upload.php	4.7 KB	PHP-Datei	18.09.2015 16:15:15	0777

Open the dictations folder and you see the files upload via web form or send from the dictation app

Server: /web/mobileserver_upload/dictations				
<ul style="list-style-type: none"> mobileserver_upload dictations 				
Dateiname	Dateigröße	Dateityp	Zuletzt geändert	Berechtigu...
..				
stein442.135--21-09-2015-14-55-08.wav.part1	1.1 MB	PART1-Datei	30.09.2015 15:39:42	0644
stein442.135--21-09-2015-14-55-08.wav.part2	1.1 MB	PART2-Datei	30.09.2015 15:39:42	0644
stein442.135--21-09-2015-14-55-08.wav.part3	1.1 MB	PART3-Datei	30.09.2015 15:39:42	0644

5.6. XML File structure

XML file structure receive from BlackBerry mobile device

```
<?xml version="1.0" encoding="UTF-8"?>
<SpeechExecDictation version="1.0.3.0">
  <apn></apn>
  <audioformat>WAV</audioformat>
  <author>John</author>
  <besmode>no</besmode>
  <blackberrylanguage>en_US</blackberrylanguage>
  <blackberrynosversion>10.2.0.1791</blackberrynosversion>
  <category></category>
  <comment></comment>
  <companyname></companyname>
  <country></country>
  <creationdate>2013-10-31T15:40:26</creationdate>
  <deviceid>24dca4c7</deviceid>
  <devicename>RIM BlackBerry Device Z10 (STL100-2)</devicename>
  <encrypted>>true</encrypted>
  <fileindex>0</fileindex>
  <filenumber>untitled</filenumber>
  <firstname></firstname>
  <format>WAV</format>
  <priority>>false</priority>
  <providercountry></providercountry>
  <providername></providername>
  <sha1Hash>0d17fd97f67bb57ff4a373a84d4f71658cb592f3</sha1Hash>
  <storagemode></storagemode>
  <surname></surname>
  <uploadchunkcount>0</uploadchunkcount>
  <uploadchunksize>0</uploadchunksize>
  <uploadchunkssuccess>0</uploadchunkssuccess>
  <worktype></worktype>
</SpeechExecDictation>
```

XML file structure receive from Android mobile device

```
<?xml version='1.0' encoding='UTF-8' standalone='yes' ?>
<SpeechExecDictation version="v2.7.01">
  <format>AMR</format>
  <creationdate>2015-09-21T14:55:08</creationdate>
  <comment></comment>
  <category></category>
  <worktype></worktype>
  <author></author>
  <custom1></custom1>
  <custom2></custom2>
  <custom3></custom3>
  <custom4></custom4>
  <custom5></custom5>
  <filename>stein442.135</filename>
  <priority>>false</priority>
  <deviceid>359544059346274</deviceid>
  <encrypted>>false</encrypted>
  <sha1Hash>8e6a700b447195242d2a8e213f7c790f04f23cc1</sha1Hash>
  <fileindex>0</fileindex>
  <uploadchunkcount>18</uploadchunkcount>
  <uploadchunksize>1048576</uploadchunksize>
  <uploadchunkssuccess>0</uploadchunkssuccess>
  <audioformat>MP3</audioformat>
  <country></country>
  <companyname></companyname>
  <firstname></firstname>
  <surname></surname>
  <providercountry>at</providercountry>
  <providername>A1</providername>
  <devicename>GT-I9505</devicename>
  <blackberryosversion>4.4.4</blackberryosversion>
  <blackberrylanguage>en</blackberrylanguage>
  <apn></apn>
  <besmode></besmode>
  <storagemode></storagemode>
  <attachmentfilename></attachmentfilename>
</SpeechExecDictation>
```


XML file structure receive from iPhone mobile device

```
<?xml version="1.0" encoding="utf-8"?>
<SpeechExecDictation version="3.0.24.0000">
<format>AAC</format>
<creationdate>2013-11-04T10:43:54</creationdate>
<comment></comment>
<worktype>Memo</worktype>
<category></category>
<author></author>
<filename>Untitled4</filename>
<priority>>false</priority>
<deviceid>73C20ED1-971B-49CE-97EF-037340FAF419</deviceid>
<encrypted>>false</encrypted>
<sha1hash>ad15f134be771f7c8c6b7103b677fe7a</sha1hash>
<fileindex>0</fileindex>
<uploadchunkcount>293</uploadchunkcount>
<uploadchunksize>16384</uploadchunksize>
<uploadchunkssuccess>0</uploadchunkssuccess>
<mailtypist></mailtypist>
<mailauthor>peter.rittau@speech.com</mailauthor>
<audioformat>M4A</audioformat>
<country></country>
<companyname></companyname>
<firstname></firstname>
<surname></surname>
<authorabbreviation></authorabbreviation>
<providercountry></providercountry>
<providername></providername>
<devicename>iPhone5,2</devicename>
<blackberrynosversion>7.0.2</blackberrynosversion>
<blackberrylanguage>de_AT</blackberrylanguage>
<apn></apn>
<besmode>no</besmode>
<storagemode>internal</storagemode>
<attachmentfilename></attachmentfilename>
</SpeechExecDictation>
```

6. Mobile Server Configuration

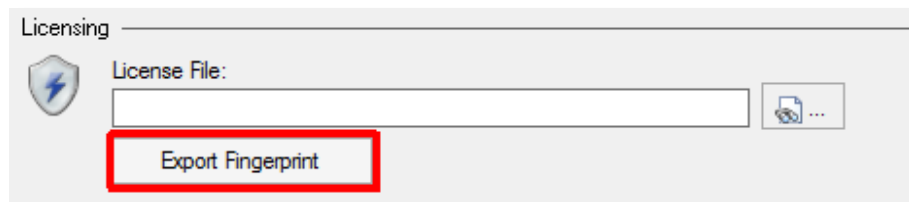
The SpeechExec MobileServer requires account licenses in order to function. Licenses are not concurrent. A single license is used/consumed for each created and active account. When an account is set inactive the license is freed-up for usage again.

To have a full MobileServer license you must export a fingerprint file which should be named for the Server name or Company name. This fingerprint file, along with particulars about the customer, is to be emailed to your Speech Processing Solutions sales representative.

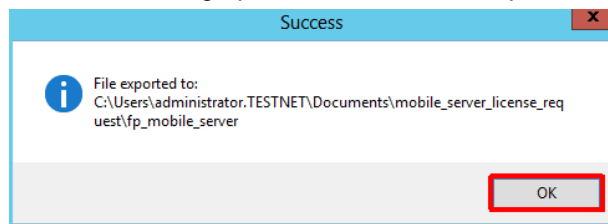
6.1. Create License request

Before you begin with the configuration, you must import a valid license. Therefore you can create a fingerprint for a full license or request a demo license from your dealer.

Click Export Fingerprint



save this file – e.g. fp_mobile_server - in a predefined folder.



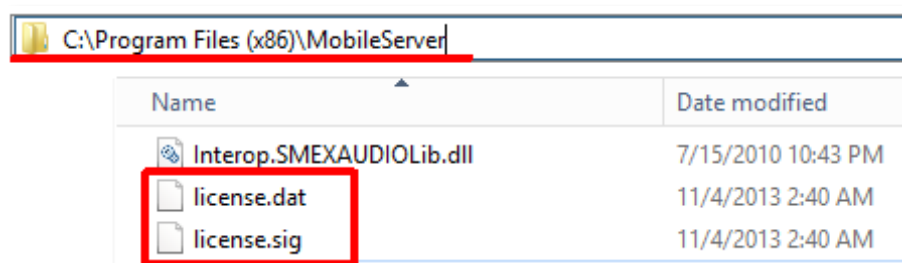
Send the exported fingerprint file to your Speech Processing sales representative. The office will also require added information like:

Is this a demo or Trial License?

How many account licenses are required?

Will you need to create DSS files?

When the MobileServer license request has been processed, you will receive a Email message with a zip file containing the license file named license.dat and a signature file named license.sig. Copy these two files to the root installation folder of MobileServer.





Now, you can start again the MobileServer Config tool.

License Type:	Full License
User Licenses:	0 / 999
DSS Server License:	Yes
<input checked="" type="checkbox"/> Send license use warning	

If the License import was successful, you can see the license details as shown. The software can now be used without restriction for the period specified in the license file. In our example, we have a full license with 999 accounts and a DSS Server License for DSS conversion.

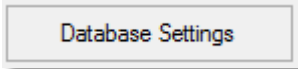
Important

If you want to rename your domain name or move your system to a different hardware or a new network environment, please call in advance to a new demo license. Otherwise it may happen that the server considers the new configuration as invalid and deactivated the service!

For DSS file support please install Windows desktop experience – see Appendix.

6.2. Check the Database connection

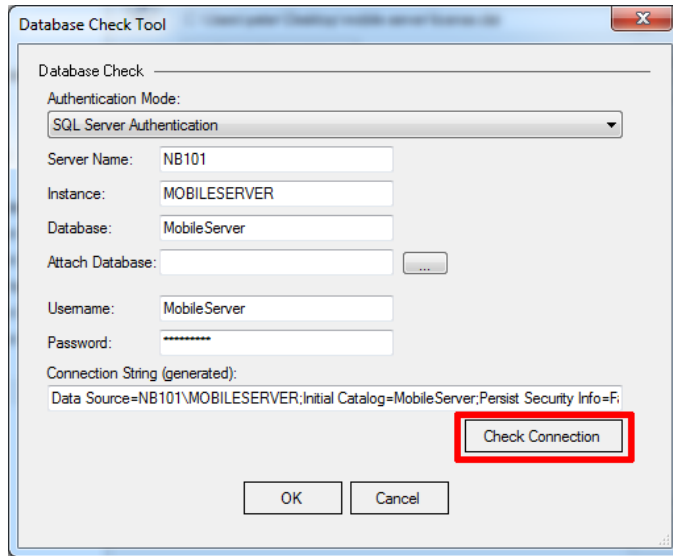
If there are any trouble with the database connection or if you want to use an external MS SQL database server you can click on Database Settings to view and check the current settings.



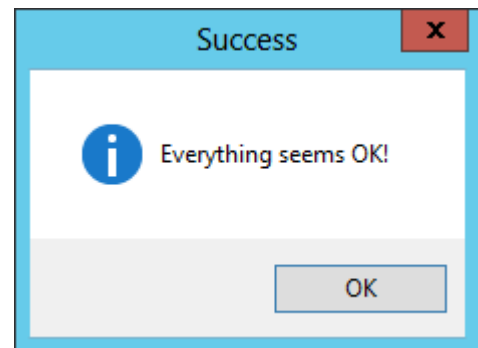
Now you can see the current Setup information.

You can select between SQL Server Authentication or Windows Authentication Mode. You see the

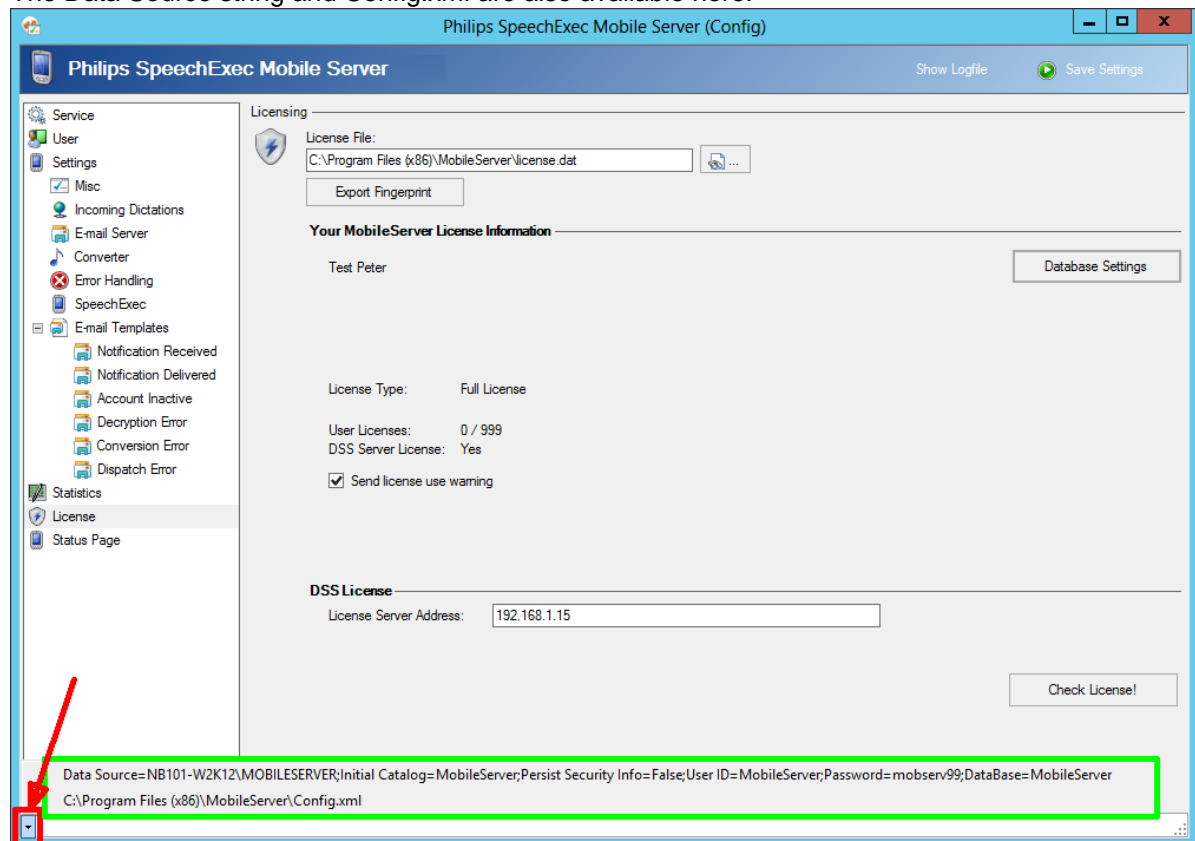
Server Name (NB101), Database Instance Name (MOBILESERVER) and Database Name (MobileServer). Click on Check Connection, and if the setup is OK then you see a confirmation window with a message: Everything seems OK!



Answer from Server:



The Data Source string and Config.xml are also available here:

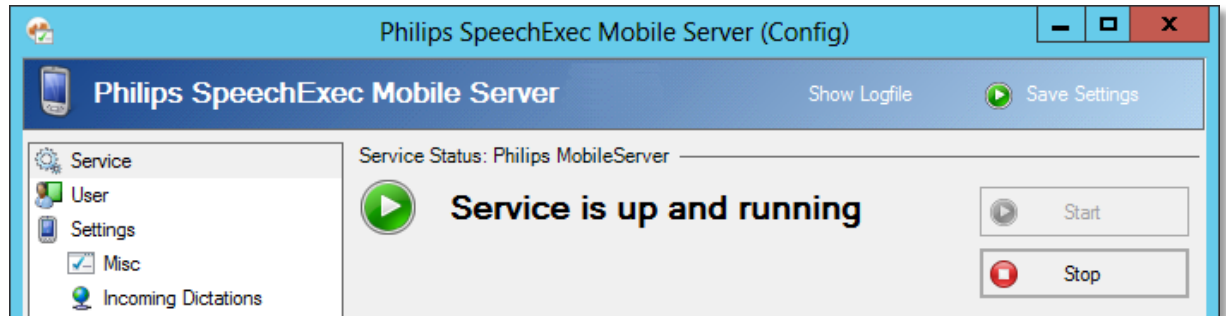


7. Setup options

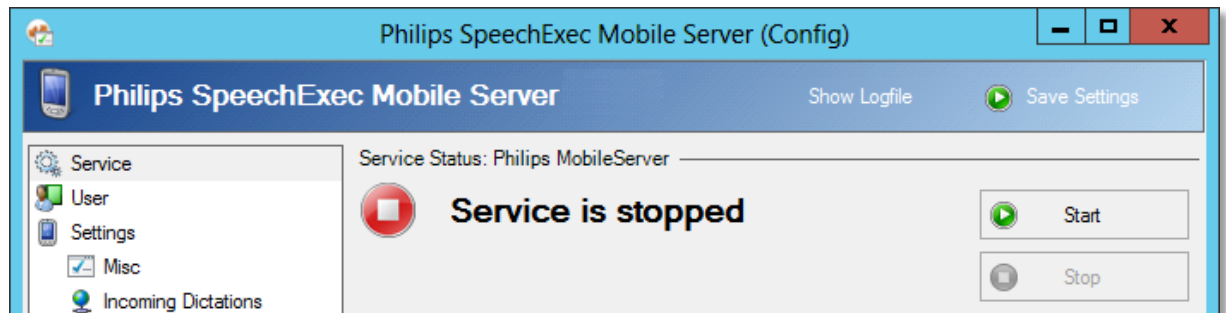
7.1. Service

The menu item Service is used to start and stop the MobileServer. Simply click on the Start or Stop button.

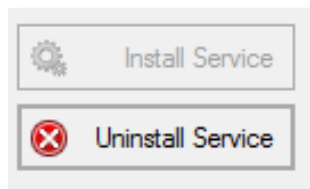
Service is up and running – click Stop if you want to stop the service



Service is stopped – click Start to run this again.



Additionally, you can install and uninstall the MobileServer service.



The Service MobileServer.Service.exe is default installed. Click on Uninstall Service and uninstall this. You can also run the install_service.bat or uninstall_service.bat located in the installation folder (C:\Program Files (x86)\MobileServer) for activate or deactivate the services.

7.2. User

Use the option User to import or export users accounts, add a new user, modify existing user, delete user.

7.2.1. Add User Metadata

Fill in the standard information about the users:

- Personal – you can decide if the profile should be active or not. You can add a customer number, the first and last name as well as the address of the customer/user.
- Device Data – the Device Date is very important. Add the Phone Number and the Identifier. By using the Identifier the system can assign the corresponding author to the device. Enter the E-mail address of the mobile device to receive status messages sending from the mobile server to the device.

- Dictation Handling – here you can configure how the dictations should be processed. Use SpeechExec Author to fill in the author shortcut that should be shown in SpeechExec Enterprise. Format defines the file format for the dictation conversion, normally this should be the DSS format, but you can select WAV or MP3 format.
- Dispatch Type – you can sent the dictations to a specific destination or select None to deactivate this. Available transmissions ways: Folder, Mail, FTP. Depending on the selected options select the destination folder, fill in the Destination E-mail address or configure the FTP Server Account.
- Encryption Password – enter the password for the encryption.
- Send Notification – user receives a confirmation that the MobileServer has performed specified action. You can activate E-Mail messages with notification for received dictation, delivered dictation, decryption error, dispatch error, conversion error.

User Form

Add / Edit User

Add / Edit User

Masterdata Keyword Routing

Personal

Active:
 Yes No

Customer No.:

First Name: Last Name:

Company:

Address 1:

Address 2:

ZIP: City:

Country:

Preferred Language:

Comments / Notes

Device Data

Phone Number

E-mail: Backup Lifetime: 30

Identifier

Old Identifier

Dictation Handling

SpeechExec Author

Format

Dispatch Type
 FTP...

Destination Folder
 UNC

Destination E-mail

Encryption Password
 Show

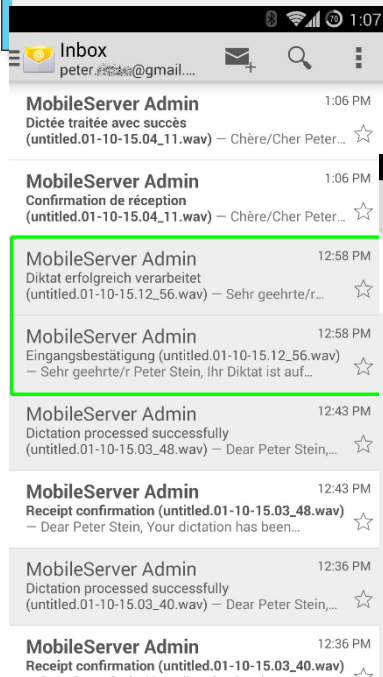
Notification Mail "Received" Notification Mail "Delivered"
 Notification Mail "Decr. Error" Notification Mail "Conv. Error"
 Notification Mail "Disp. Error"

Save Cancel

7.2.1.1. Important settings

Preferred language

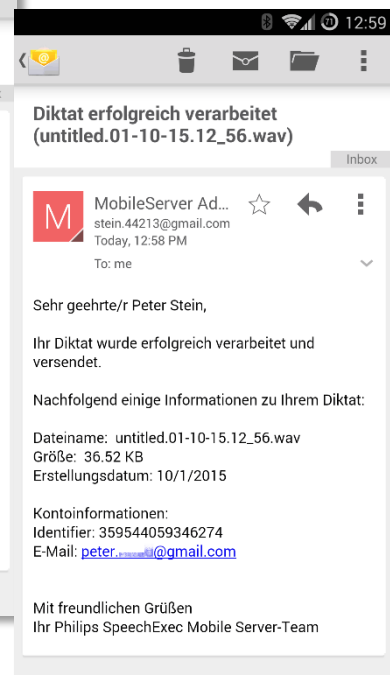
Depend on the selected language the system send a predefined template with a language version



German received notification



German delivered notification



7.2.2. Add User Keyword Routing

Click on Keyword Routing tab to distribute dictations according to the previously defined categories. If, for example, a user has defined the categories Standard, Smith, House and Meeting this could be defined as follow:

- Standard – dictation is send to the author’s folder
- Smith – dictation is sent to the folder Smith
- Meeting – dictation is send to the E-Mail address.
- Meeting – dictation is send via FTP to external FTP Server.

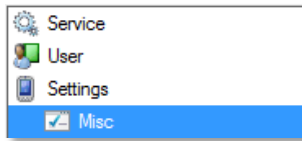
The screenshot displays the 'User Form' interface. The main window is titled 'Add / Edit User' and has two tabs: 'Masterdata' and 'Keyword Routing'. The 'Keyword Routing' tab is selected, showing a table with columns: Keyword, E-mail, Folder, FTP Host, FTP Port, and FTP Directory. A 'Routing Rule' dialog box is overlaid on the table, containing the following fields:

- Keyword:** Meeting
- Destination Folder:** \\SPS-SERVICE\homes\Peter\..._meetin (with a browse button and UNC checkbox)
- Destination E-mail:** peter...@speech.com
- FTP Server:**
 - IP or Host: [] Port: 0
 - Proxy: [] Port: 0
 - Username: []
 - Password: []
 - Directory: [] (with a Browse button)

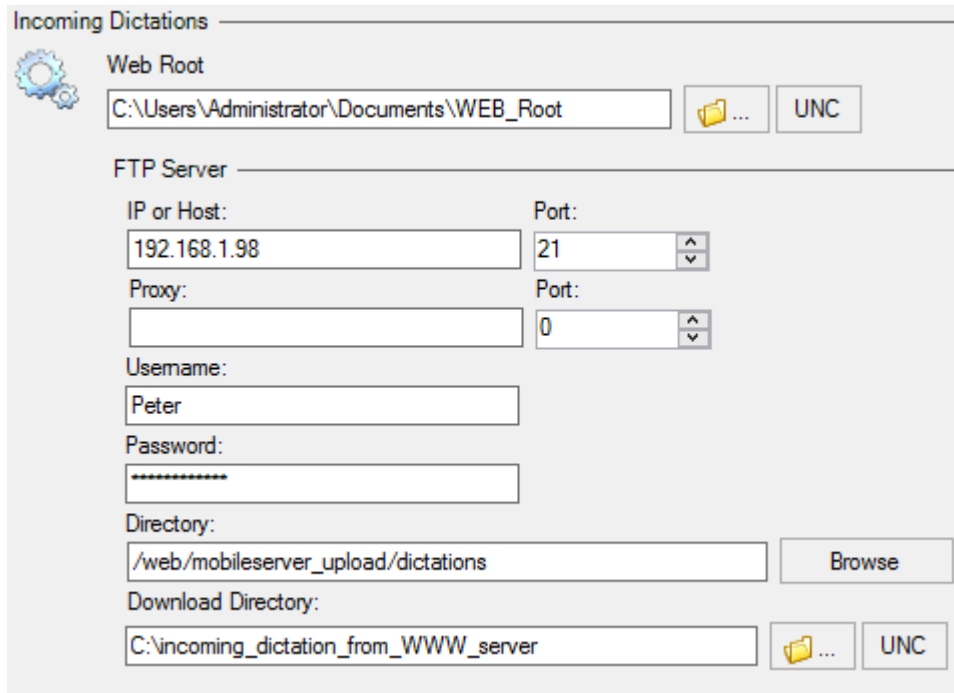
At the bottom of the dialog are 'Save' and 'Cancel' buttons. At the bottom of the main window are 'Add Rule', 'Modify', 'Delete', 'Save', and 'Cancel' buttons.

7.3. Settings

7.3.1. Misc

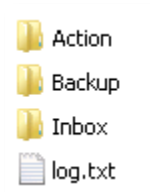
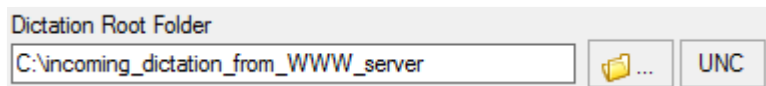


In the section Settings / Misc you can configure the system folders and e-mail addresses of the administrator. We describe all the setup options



7.3.1.1. Dictation Root Folder

The Dictation Root Folder is a "working folder" for the Mobile Server application.



The Device directory contain following folders:
 Action
 Backup (received files are saved here again)
 Inbox (Inbox folder of the user)

If a dictation file should not have reached their destination folder, you can always be reconstructed from the backup folder out. This ensures that it can never come to a dictation loss.

The latest one file is the log.txt file with detailed logging for every step.

```

30.09.2013 10:24:26.021 Reading file-xml => C:\DictationRoot\355829055892890\Inbox\untitled.
30.09.2013 10:24:26.021 File found: C:\DictationRoot\355829055892890\Inbox\untitled.30-09-13
30.09.2013 10:24:26.021 Processing file...
30.09.2013 10:24:26.021 Copying file to Conversion Temp => C:\DictationRoot\ConversionTemp
30.09.2013 10:24:26.037 Trying to convert file to DSS
30.09.2013 10:24:26.037 convertFile()
30.09.2013 10:24:26.037 C:\Program Files (x86)\MobileServer\PSP.SpeechExec.DictationPropConf
    
```

7.3.1.2. Conversion Temp Folder

Within this directory, the format conversions are performed. The files will be temporary stored,

converted, and then distributed according to the users Dispatch-Type.

Mail

7.3.1.3. Administrator E-

The administrator e-mail address identifies the address to send the error messages from the server.

7.3.1.4. Service E-Mail

The MobileServer will use the Service E-mail address to send messages to the administrator and user; hence the sender's address the recipient will see this. In case you would like to receive replies to this address, make sure that you use, for example, the address of the help desk or other, for the MobileServer responsible user

7.3.1.5. Max Attachment Size

Here you can define the maximum size of an E-mail attachment to be sent. If the attachment is rather large the dictations will be divided and sent in parts to receiver. Adjustable maximum size is 100MB.

7.3.1.6. Rewind Split Dictation

If dictations have to be divided to be sent in parts, it might be useful to keep some overlapping parts. This is avoid that single words within a dictations are split. Here you can enter how many seconds the overlapping parts should contain. You can set between 1-100 seconds.

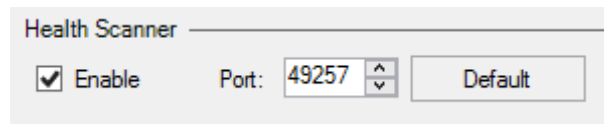
7.3.1.7. Max Logfile Size

Here you can define the maximum size of the log file for the ActionLog.txt, and the log files for each user. Please enter a sensible value (e.g. 100 MB).

7.3.1.8. Pull Interval

Specifies the time intervals which the Mobile Server receive the dictates from the Webroot or from a FTP server. You can choose between 1-1000 seconds.

7.3.1.9. Health Scanner

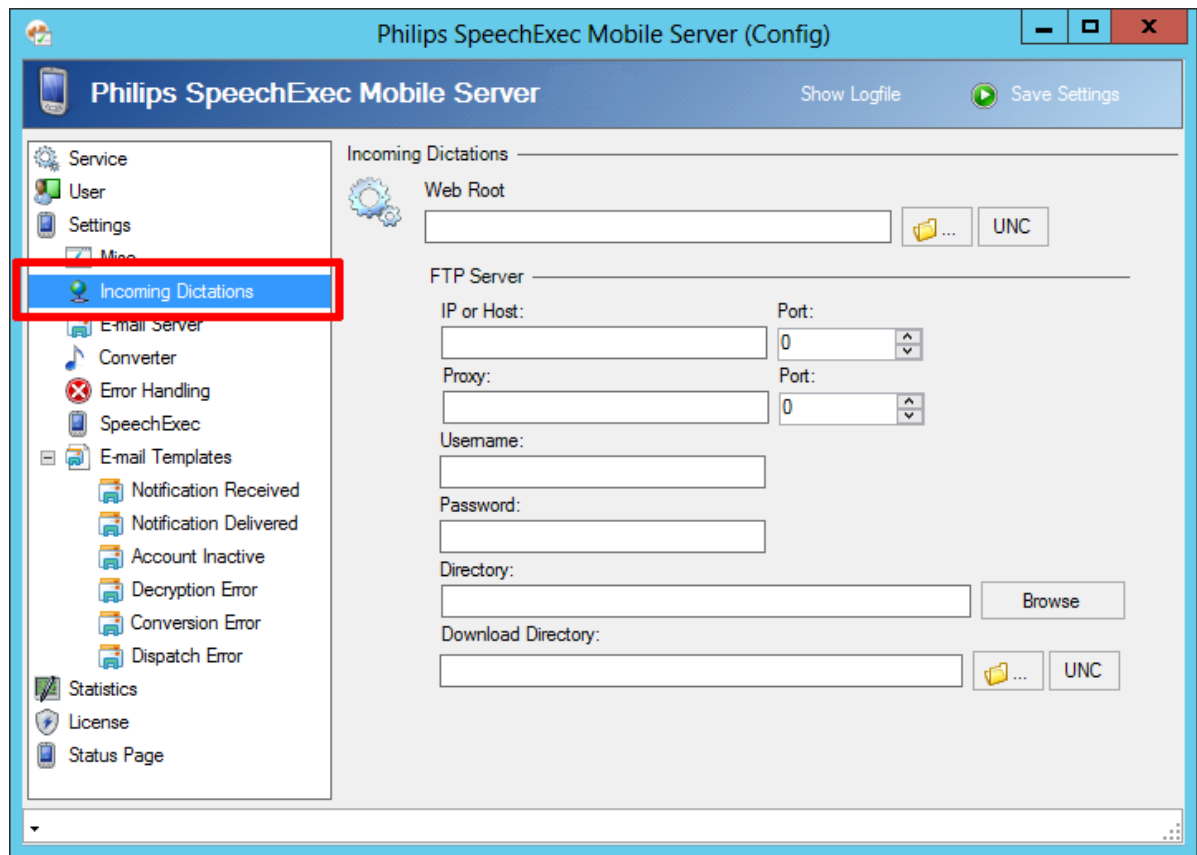


SpeechExec **Enterprise** will send a http-POST to a specific IP-address & Port. If the MobileServer Service is still alive, it should respond with the HTTP code 200 and

following string in the result body: "MobileServer alive". Make sure that the firewall is opened for the port.

7.3.2. Incoming Dictations


With the Incoming Dictations tab specifies where dictations to be picked up. You can select Folder or a FTP account for a Webserver from Webhosted sources.

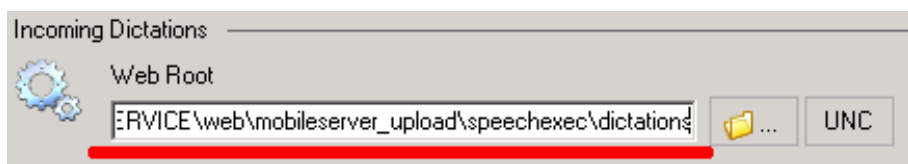
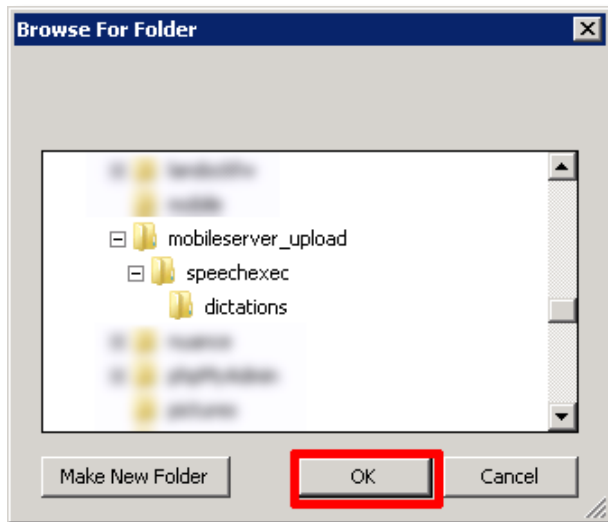


7.3.2.1. Incoming Dictations Web Root

If the folder is for the incoming dictate within the network, then they can set the path here.

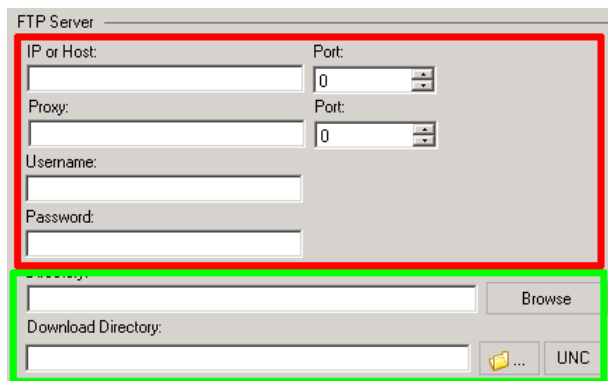


Click on the  icon and browse for the preconfigured upload folder. Click OK, now, the folder is now connected.



7.3.2.2. Incoming Dictations FTP Server

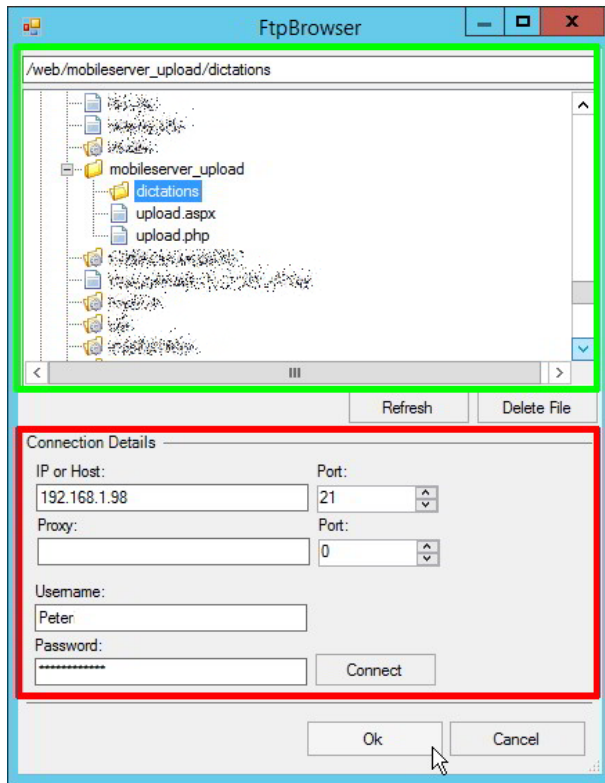
If you use a web server outside the LAN or your web server is from hosting company, then you can use only limited connection to the upload folder, usually only FTP. Mobile Server can be configured so, that the dictations file will receive via integrated FTP Client.



First, fill in the connections data like host name or IP address, port number (is usually port 21), username and password into red marked area and finally

Click on Browse in the green marked area.

Click Connect and then Refresh

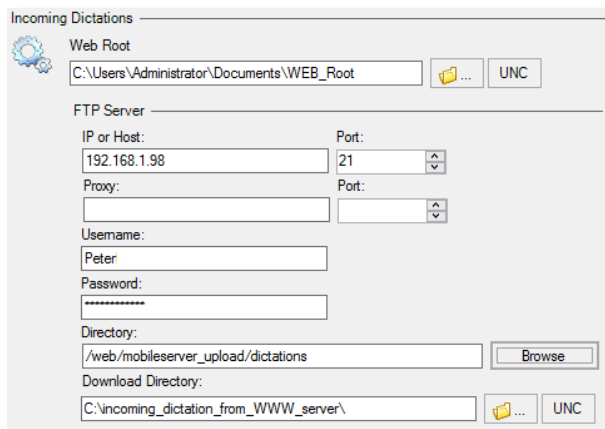


Browse for the preconfigured upload folder, in our example:

/mobileserver_upload/dictations/

The /web/ folder is the web server root folder.


Select the right folder and click on OK.

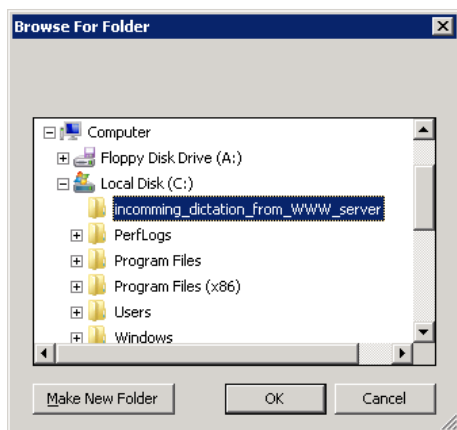


The web server directory is connected; you can prepare a local folder inside the PC or LAN.

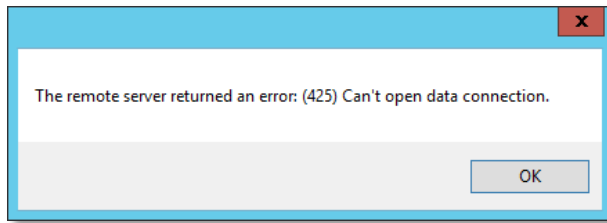
Directory – this is the webserver directory

Download Directory – this is the local directory

Click on Button  and select local folder



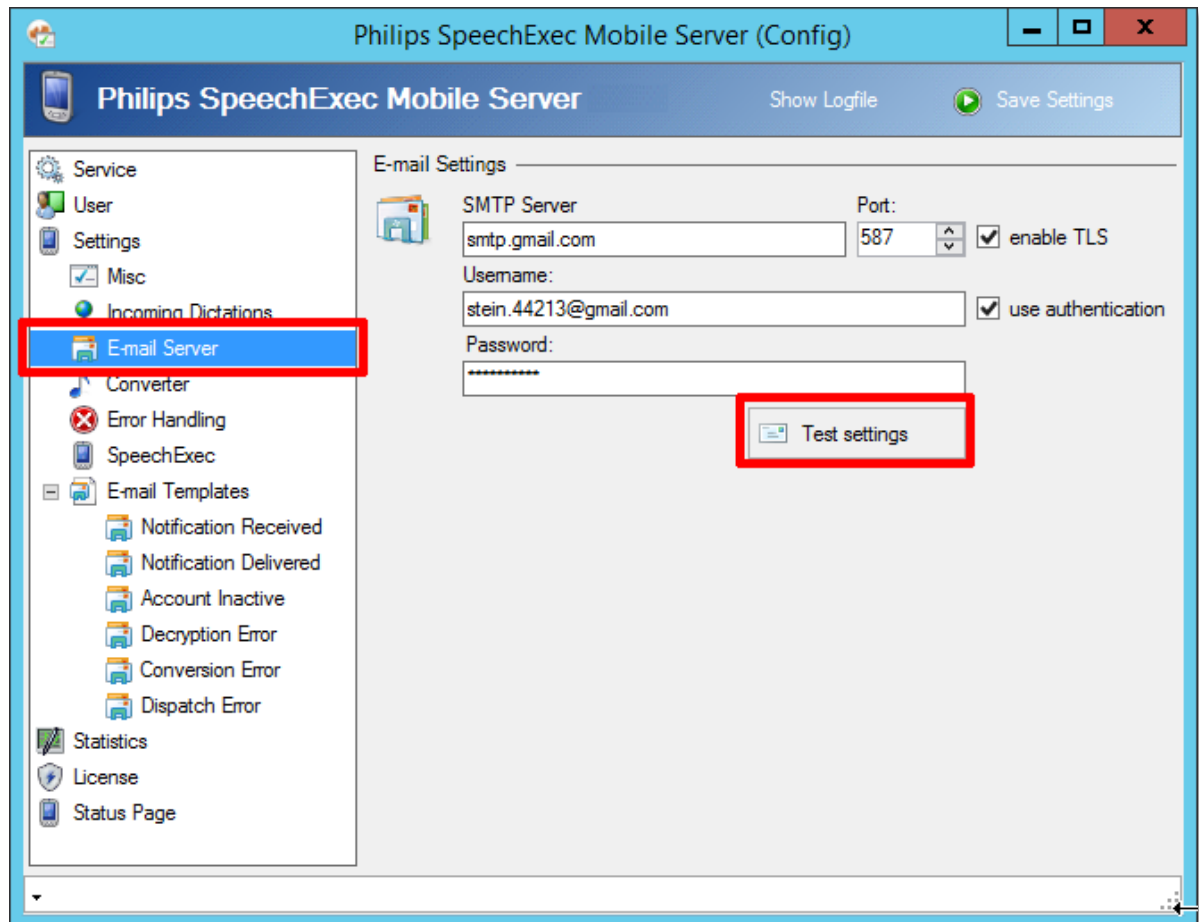
If you receive any error messages like this one – see screenshot – then check the Firewall settings. For more information please check Appendix 8.16 – Firewall settings



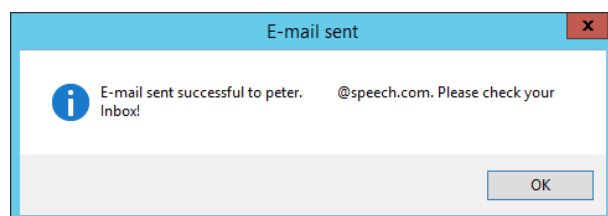
7.3.3. E-mail Server

At this point, you can configure an SMTP server to the Mobile Server can send mails. For sending e-mails, it is important that the security settings for the SMTP server allow that e-mails may be sent to the registered e-mail service Address, i.e. that the SMTP server may act as a remailer!

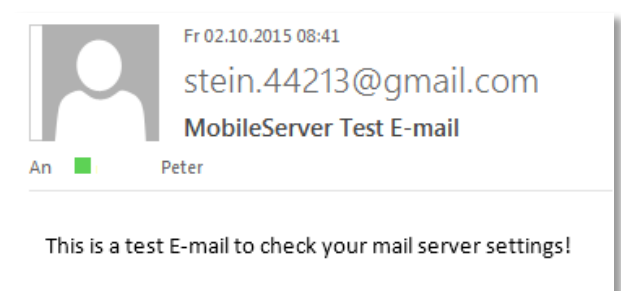
Click Test settings to send a predefined E-mail message to the server and you receive a small confirmation window and the Administrator – created in Misc/Administrator E-mail – receive also a E-Mail message.



Confirmation from the mobile server

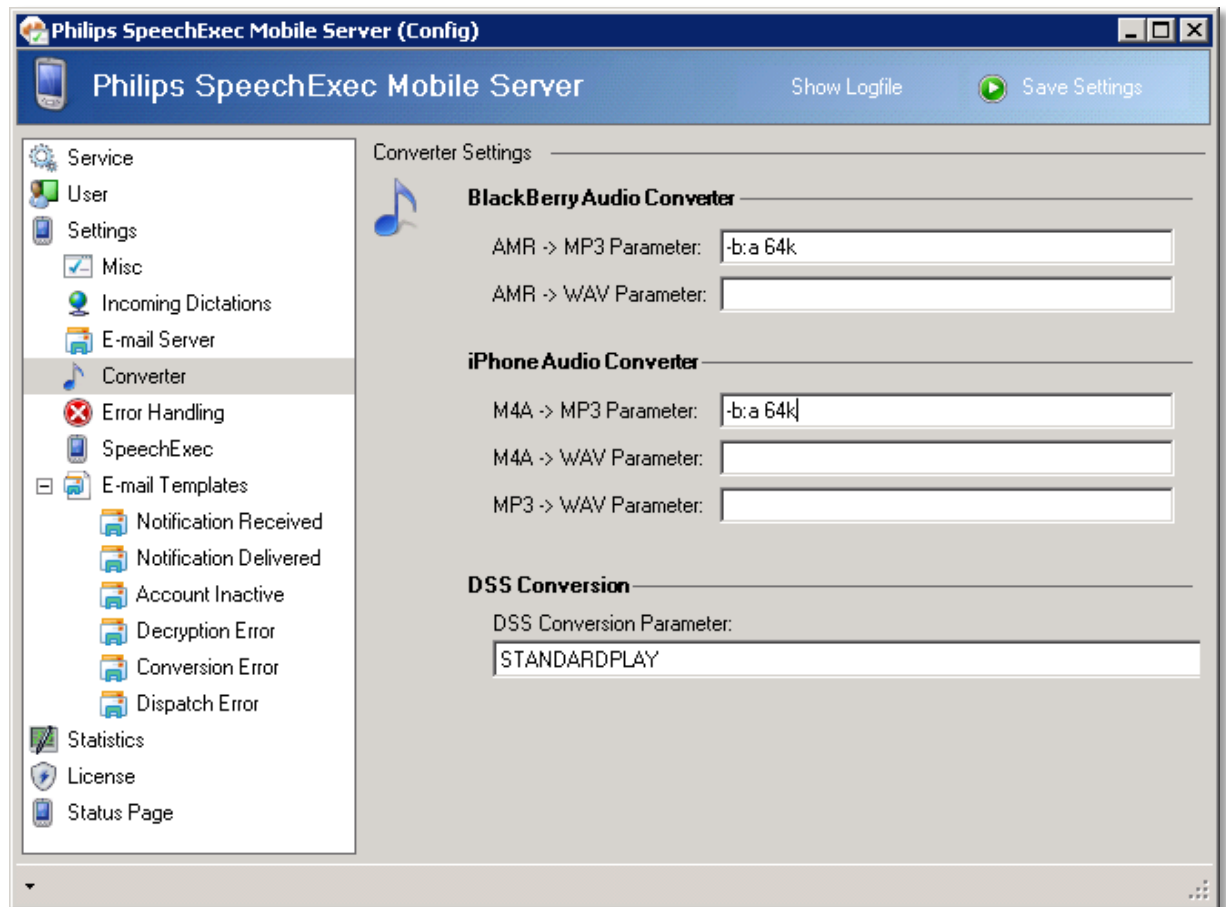


Confirmation E-mail in the E-Mail Client Received from the Mobile Server.



7.3.4. Converter

Here you can configure the audio converter.



For example, you will convert dictation file receiving from iPhone to a MP3 file with 64kbit/s -b:a 64k or -b:a 256k if you want 256 kbit/s audio.

With the DSS Conversion you can select one of this value:

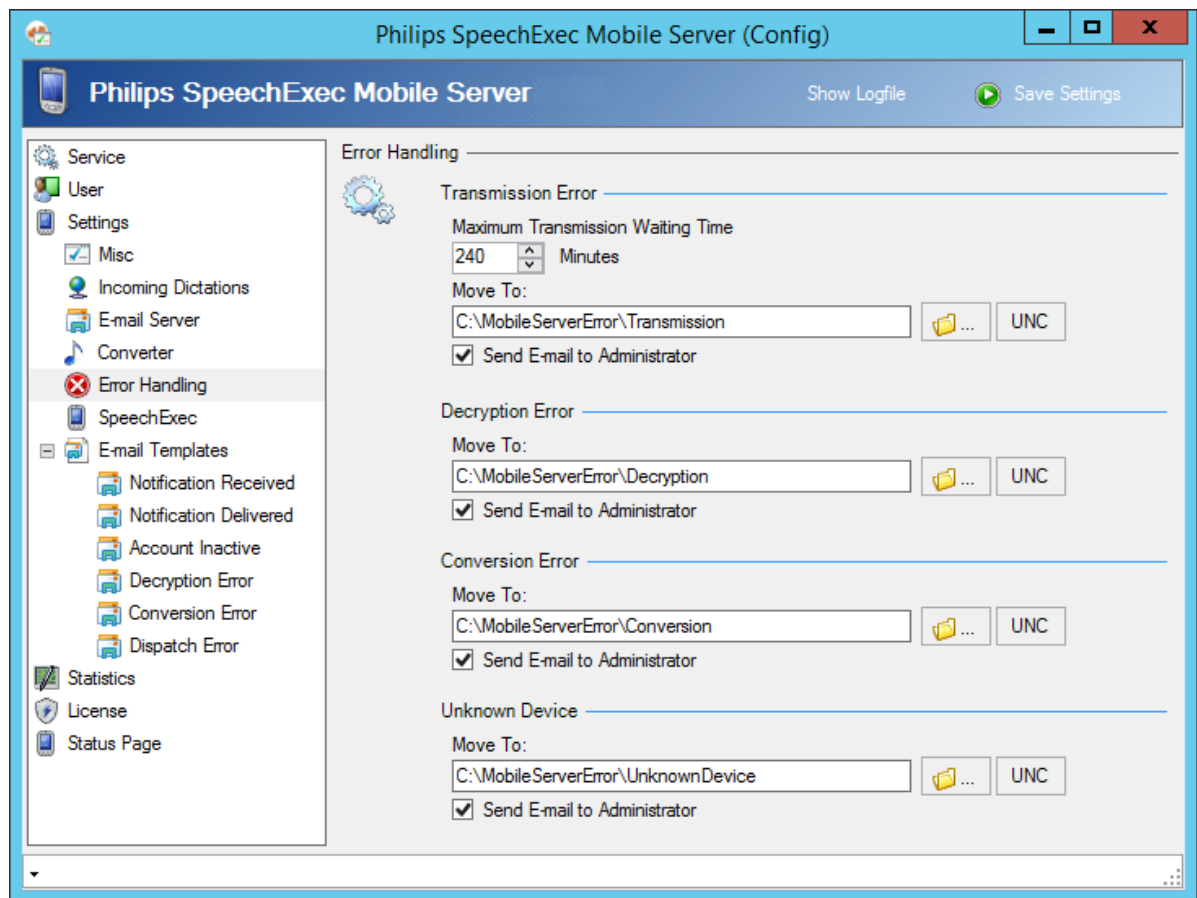
LPC_BB
STANDARDPLAY
QUALITYPLAY
LONGPLAYmobile
GSM610_8kHzMono
GSM610_11025HzMono
IMAADPCM4Bit8kHzMono
CELP16kHzMono
CELP8kHzMono
CCITTALaw8Bit8kHzMono
CCITTuLaw8Bit8kHzMono
PCM16Bit16kHzMono
PCM16Bit11025HzMono
PCM16Bit8kHzMono
PCM16Bit22050HzMono

Note:

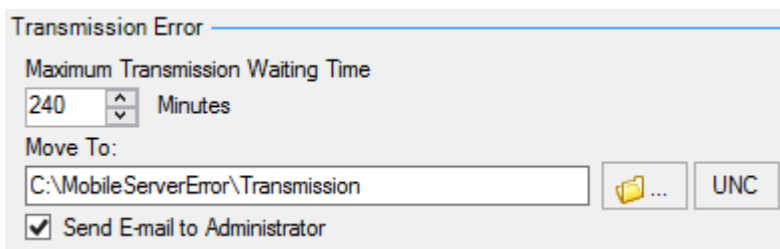
For the DSS conversion a DSS server license with an applicable SpeechExec Enterprise license needs to be present

7.3.5. Error Handling

Error messages for the administrator can be defined in advance

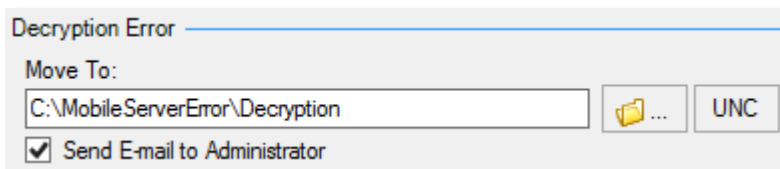


Maximum Transmission Waiting Time – if a user has canceled the dictation dispatch and fragments remain in the web root folder, an error message can be sent to the administrator and the dictation fragments can be automatically moved to a predefined folder when the Maximum Transmission Waiting Time was reached.



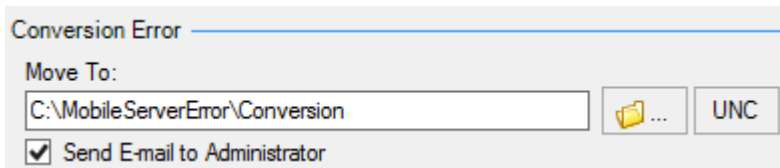
an error message can be sent to the administrator and the dictation fragments can be automatically moved to a predefined folder when the Maximum Transmission Waiting Time was reached.

Decryption Error – this error occurs if the password of the mobile device does not match with the password of the server configuration or is missing. In this case the administrator should be informed and the dictation will be saved in the defined folder.



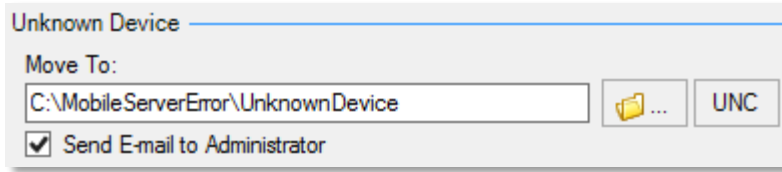
In this case the administrator should be informed and the dictation will be saved in the defined folder.

Conversion Error – an error occurred during the conversion. In this case the administrator should be informed and the dictation will be saved in a previously defined folder.



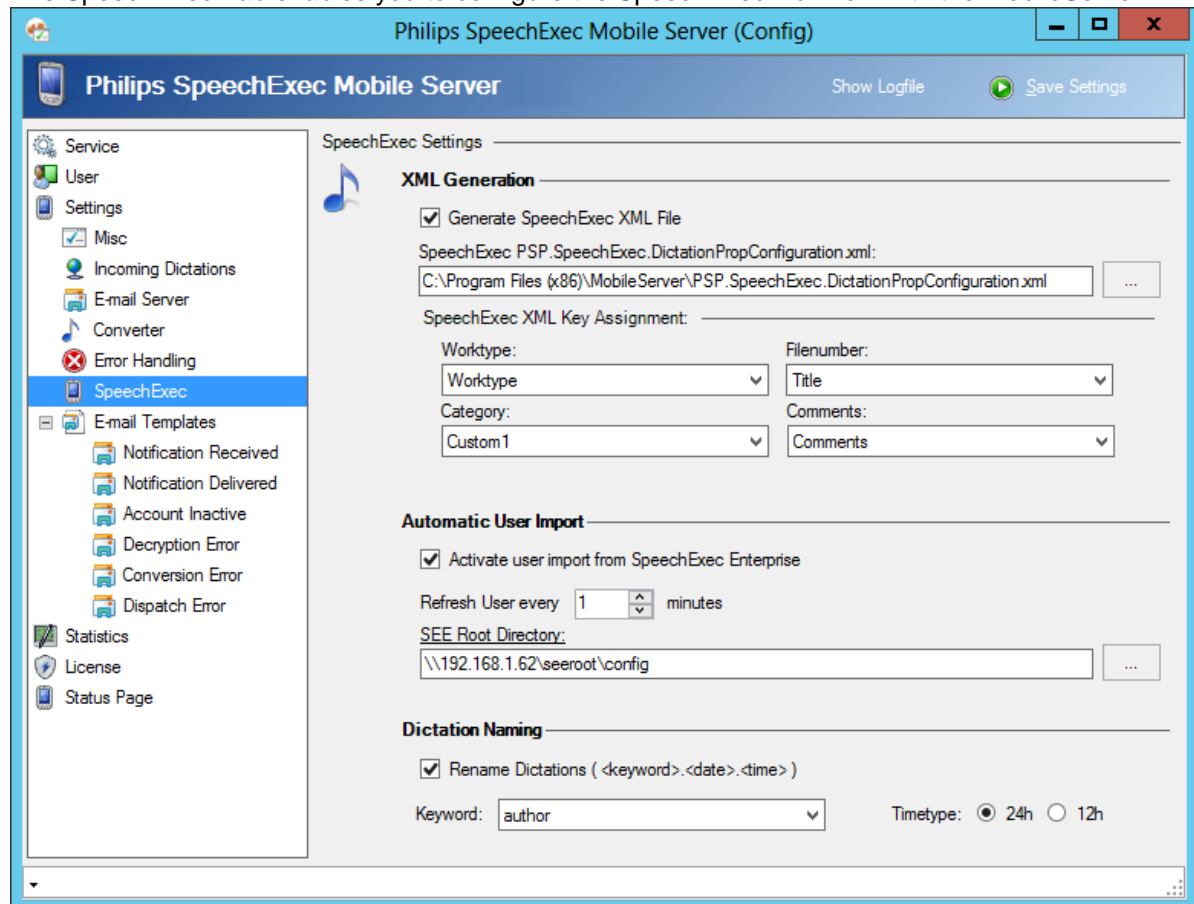
the dictation will be saved in a previously defined folder.

Unknown Device – an unknown mobile device tries to send dictations. If necessary, a new user has to be added or the device UDID or PIN of existing user needs to be changed. In this case the administrator should be informed and the dictation will be saved in a previously defined folder.



7.3.6. SpeechExec

The SpeechExec Tab enables you to configure the SpeechExec workflow with the MobileServer.



7.3.6.1. XML Generation

XML Generation – here you can determine if a SpeechExec XML-file with meta data should be created for each dictation. If you are using dictation systems from other vendors you would need to disable this option.

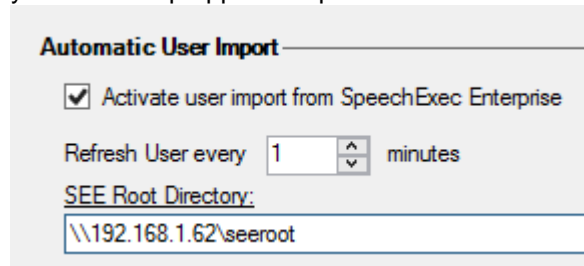
Please state the path (by default: C:\Program Files (x86)\MobileServer\PSP.SpeechExec.DictationPropConfiguration.xml) to your SpeechExec Dictation Property XML-File. Future dictation-XML files will be generated based on the basics on this setting. Furthermore, you will be able to assign in what fields of SpeechExec Software you want the Meta data that arrives from the Mobile Device client will be saved.

For the Worktype, Filenumber, Category or Comments you can select and define on of the following item values:

NoItem	Department	ListColumn1Content
SpecialInstructionLength	Workstation	ListColumn1Usage
DictationLength	Custom1	ListColumn2Content
CreationDateTime	Custom2	ListColumn2Usage
LastModified	Custom3	ListColumn3Conte
Status	Custom4	ListColumn3Usage
LastUserName	Custom5	ListColumn4Conte
Encrypted	DictationHistory	ListColumn4Usage
SendNotification	MainDocumentFileName	ListColumn5Conte
NotificationAskForAttachments	IsSrDictation	ListColumn5Usage
NotificationReplyToAddresses	IsQueuedForRecognition	ListColumn6Conte
Author	QueuedForRecognitionBy	ListColumn6Usage
RevisionAuthor	RecognitionPosition	ListColumn7Conte
Title	CorrectionPosition	ListColumn7Usage
Keyword	SRInformation	ListColumn8Conte
Comments	RecordedWith	ListColumn8Usage
Priority	WordAnalyzingDone	ListColumn9Conte
EOL	ReadOnlySimpleEditStrings	ListColumn9Usage
DPMKeywordContent1	DictationId	ListColumn10Conte
DPMKeywordContent2	Transcriptionist	ListColumn10Usage
DPMKeywordContent3	Worktype	
DPMKeywordContent4	TranscriptionPosition	
DPMKeywordContent5	DictationPosition	
DPMLabel1	Delivery	
DPMLabel2	DPMDownloadDate	
DPMBarcode		

7.3.6.2. Automatic User Integration

Should you prefer to manage the Mobile Device users automatically with SpeechExec Enterprise you can set up applicable parameters here:



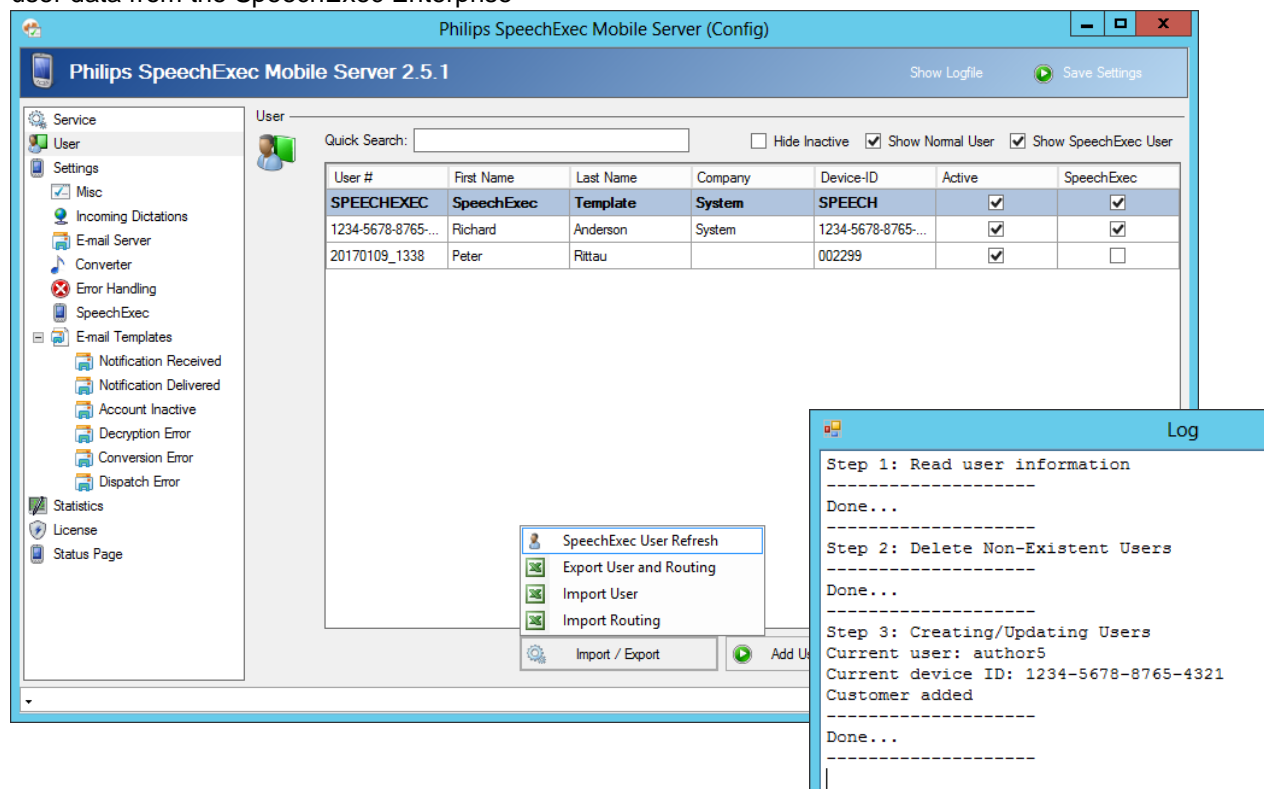
Refresh User every: state here how often to search for user changes. If necessary, you can also use the button “SpeechExec Refresh” within the User manager to update users manually.

SEE Root Directory – please state here the path to the to the SEE central root configuration folder



Click on ... to browse for a folder with the User-XML Rules of SpeechExec Enterprise.

Now open the User Tab and select Import / Export, click on SpeechExec User Refresh to receive user data from the SpeechExec Enterprise



All the green fields are imported full automatically from the SpeechExec Enterprise settings.

User Form

Add / Edit User

Masterdata | Keyword Routing

Personal

Active: Yes No

Customer No.: 1234-5678-8765-4321

First Name: Richard Last Name: Anderson

Company: System

Address 1:

Address 2:

ZIP: City:

Country: United States

Preferred Language: English

Comments / Notes

System User for Import from SpeechExec

Device Data

Phone Number:

Email: Richard.Anderson@spstestnet.at Backup Lifetime: 30

Identifier: 1234-5678-8765-4321

Dictation Handling

SpeechExec Author: author5

Format: WAV Platform: Windows

Dispatch Type: Folder: FTP...

Destination Folder: \\MS2012R2PRI\SEE_5.0_Dictations\author

Destination Email:

Encryption Password: Show

Notification Mail "Received" Notification Mail "Delivered"

Notification Mail "Decr. Error" Notification Mail "Conv. Error"

Notification Mail "Disp. Error"

Save Cancel

7.3.6.3. Dictation Naming

Depend on the Keyword the software can rename the dictation name with the follow sample:
<dictate>.<date>.<time>

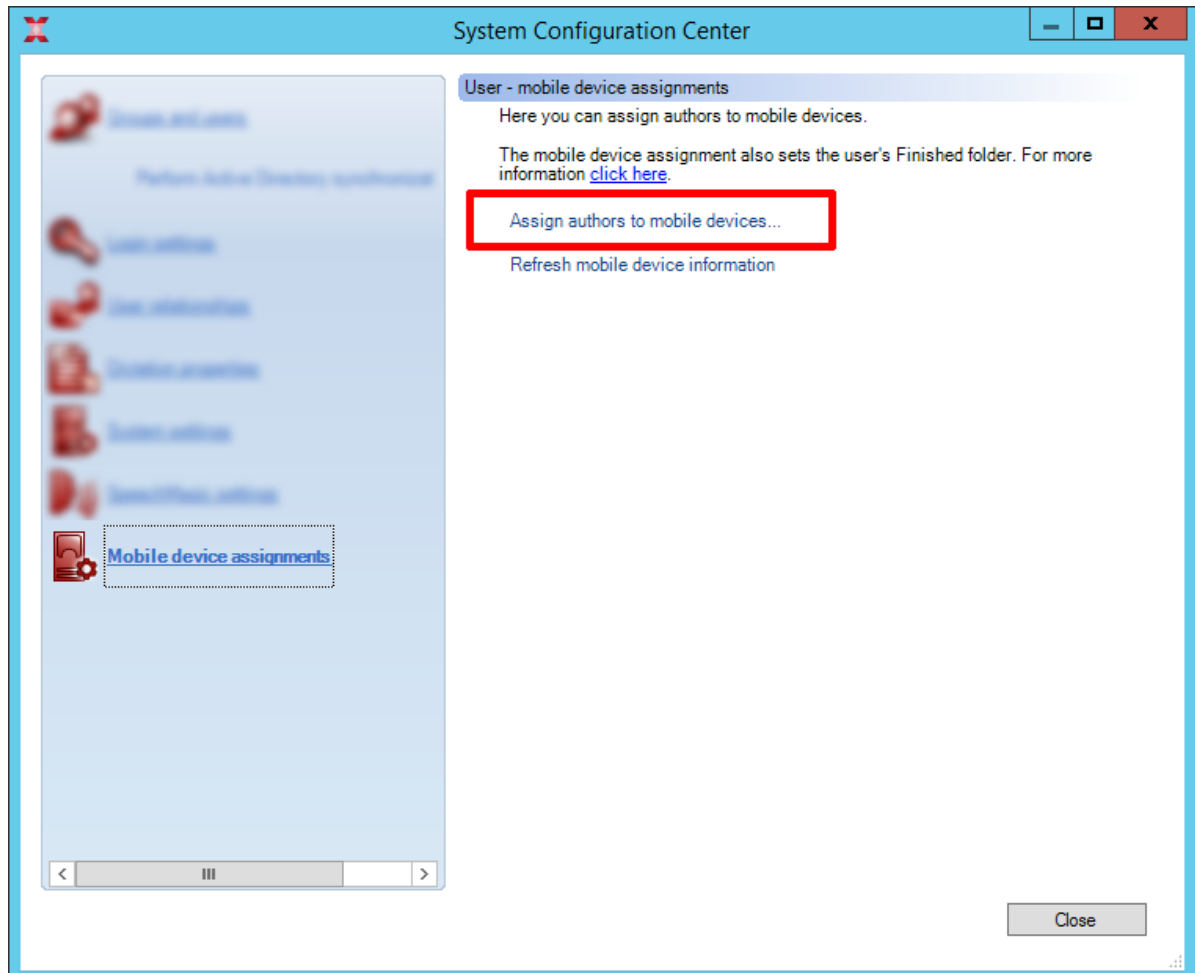
Available Keywords:

author	category	filenumber
worktype	ListColumn1Content	ListColumn2Content
ListColumn3Content	ListColumn4Content	ListColumn5Content
ListColumn6Content	ListColumn7Content	ListColumn8Content
ListColumn9Content	ListColumn10Content	

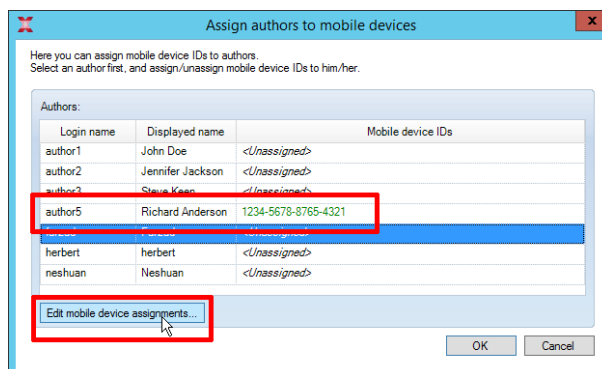
7.3.6.4. SpeechExec Enterprise Configuration

Open the SpeechExec Enterprise Manager Software and select one of the Authors, who will use the Mobile Server with a mobile device.

To assign authors to mobile devices, click Assign authors to mobile devices on the Mobile device assignments page.



Select an author in the Assign authors to mobile devices window that you want to edit. Click Edit mobile device assignments or double-click the name of an author.



The details of authors are taken from the Active Directory, and the only detail you can change is the email address.

To add or modify a mobile device ID, click a row below Mobile device IDs and enter the identifier of the device.

You can delete device assignments by selecting a mobile device ID and clicking Delete.

Save your changes when you are done. This will update the UserToMobileDeviceAssignment.xml file that Mobile Server reads.

(Path – SEEROOT\SystemConfiguration\UserToMobileDeviceAssignment\)

7.3.7. E-mail Templates

If a dictation is sent via E-mail, a corresponding text will be generated. A draft for this text can be edited here. For details about the function of Notification Received and Notification Delivered please see chapter 7.2.1 – Notification Mail settings.

Furthermore you can define a warning message for inactive Users.

For English, French, German and Spanish you can use prepared Templates.

For the E-mail templates you can use predefined placeholders:

#Customer.CustomerNo#	Customer No.
#Customer.Firstname#	Customer First Name
#Customer.Lastname#	Customer Last Name
#Customer.Company#	Customer Company
#Customer.Street1#	Customer Street 1
#Customer.Street2#	Customer Street 2
#Customer.Zip#	Customer ZIP
#Customer.City#	Customer City
#Customer.Country#	Customer Country
#Customer-DevicePhoneNumber#	Customer Phone Number
#CustomerDeviceId#	Customer Device-ID
#Customer.DeviceEmail#	Customer E-mail Address
#Customer.Author#	Customer Author
#Customer.DestFormat#	Customer Destination Format
#Customer.DestDispatch#	Customer Dispatch-Type
#Customer.DestFolder#	Customer Destination Folder
#Customer.DestEmail#	Customer Destination E-mail
#Customer.DestFTP#	Customer Destination FTP URL
#Customer.Active#	Customer Active Flag
#File.DateFound#	File Date Time on Server
#File.Filename#	Filename
#File.MD5#	File MD5 Hash
#File.SizeBytes#	Filesize in Bytes
#File.SizeReadable#	Human readable Filesize (KB, MB)
#File.Format#	File Format (WAV, AMR, WAV...)
#File.CreationDate#	File Date of creation
#File.Category#	File Category
#File.Comment#	File Comment
#File.Number#	File number
#File.Priority#	File Priority
#File.DestEmail#	File Destination E-mail
#File.DestFolder#	File Destination Folder
#File.ConversionLength#	File Length for Conversion

7.3.7.1. Notification Received

Standard template for receiver notification, this is available in English, French, German and Spanish language.

Dear #Customer.Firstname# #Customer.Lastname#,

Your dictation has been received on our server

Below is some information about your dictation:

File name: #File.Filename#

Size: #File.SizeReadable#
Creation-Date: #File.CreationDate#
Conv-Length: #File.ConversionLength#

Account information:
Identifier: #Customer.DeviceId#
E-mail: #Customer.DeviceEmail#

Your Philips SpeechExec mobile server Team

7.3.7.2. Notification Delivered

Standard template for delivery notification, this is available in English, French, German and Spanish language.

Dear #Customer.Firstname# #Customer.Lastname#,

Your dictation was successfully processed and sent.

Below is some information about your dictation:

File name: #File.Filename#
Size: #File.SizeReadable#
Creation date: #File.CreationDate#

Account information:
Identifier: #Customer.DeviceId#
E-mail: #Customer.DeviceEmail#

Your Philips SpeechExec mobile server Team

7.3.7.3. Account Inactive

Template for Account inactive.

Dear #Customer.Firstname# #Customer.Lastname#,

Your audio file could not be processed since your account has been blocked. Your audio files are still available in the Philips dictation recorder app in the "Sent files" folder.

Please contact your administrator to reactivate your account.

Below is some information about your dictation:

File name: #File.Filename#
Size: #File.SizeReadable#
Creation date: #File.CreationDate#

Your account information:
Device ID: #Customer.DeviceId#
Email: #Customer.DeviceEmail#

Your Philips SpeechExec mobile server Team

7.3.7.4. Decryption Error

Template for Decryption.

Dear #Customer.Firstname# #Customer.Lastname#,

Unfortunately the Philips SpeechExec mobile server could not decrypt the dictation file you sent.

Please contact your administrator and share your password with him so it can be stored in the mobile server for decryption.

Below is some information about your dictation:

File name: #File.FileName#

Size: #File.SizeReadable#

Creation date: #File.CreationDate#

Account information:

Identifier: #Customer.DeviceId#

E-mail: #Customer.DeviceEmail#

Your Philips SpeechExec mobile server Team

7.3.7.5. Conversion Error

Template for Conversion Error.

Dear #Customer.Firstname# #Customer.Lastname#,

Unfortunately the Philips SpeechExec mobile server could not convert the dictation file you sent.

1. Make sure that a stable data connection is available.
2. Repeat the transmission.
3. If the error occurs again, switch your smartphone off and then on again. Repeat the transmission.

Below is some information about your dictation:

File name: #File.FileName#

Size: #File.SizeReadable#

Creation date: #File.CreationDate#

Account information:

Identifier: #Customer.DeviceId#

E-mail: #Customer.DeviceEmail#

Your Philips SpeechExec mobile server Team

7.3.7.6. Dispatch Error

Template for Dispatch Error

Dear #Customer.Firstname# #Customer.Lastname#,

Unfortunately the Philips SpeechExec mobile server could not deliver the dictation file you sent.

The stored path or FTP server is currently not accessible.
Please contact your administrator.

Below is some information about your dictation:

File name: #File.FileName#

Size: #File.SizeReadable#

Creation date: #File.CreationDate#

Account information:

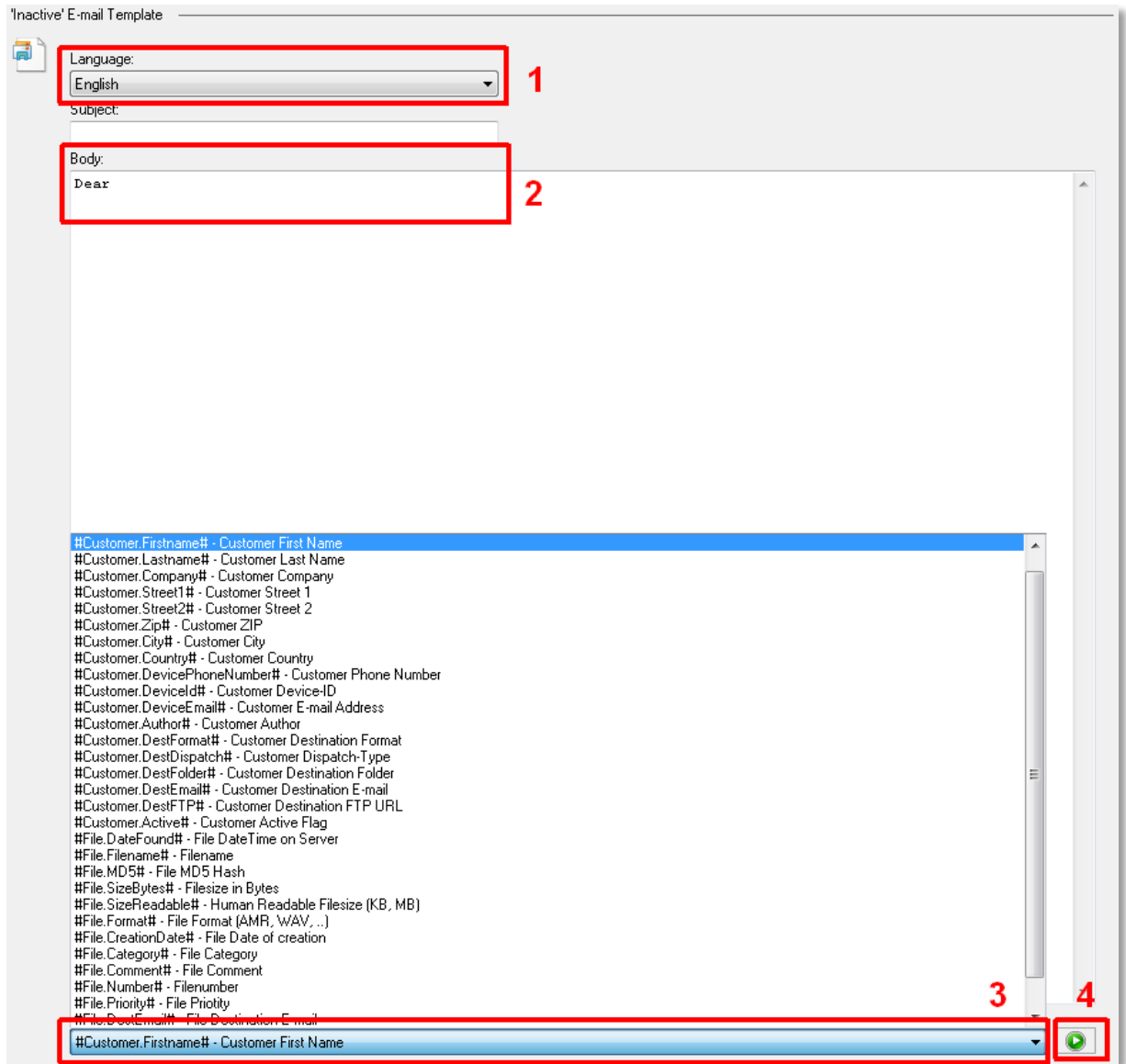
Identifier: #Customer.DeviceId#

E-mail: #Customer.DeviceEmail#

Your Philips SpeechExec mobile server Team

7.3.8. Create own Template

If you will create new template you need select the preferred language [1] and you can write a message text for the subject and message body. You can also integrate the predefined placeholders click on [3], select one of the placeholders and click on [4]



7.4. Statistics

Mobile Server bring simply but powerful statistic module. Select a time period and click on Show Statistics for the predefined time period.

Statistics

Valid From: 2013/08/27 Valid To: 2013/11/11

Summary:

Number of Dictations: 78

Aggregate Size: 27,56 MB

Top Customer by Volume

Customer #	First Name	Last Name	Company	Size
	John			14,63 MB
1	John		SPS	2,01 MB
4				452,01 KB
5				431,41 KB
	Ron			245,19 KB

Top Customer by Dictation Count

Customer #	First Name	Last Name	Company	Count
	John			10
	Ron			6
6				3
2	John		SPS	2
4				2

Complete data set export contains the following fields:

customerid	customeNo	firstName	lastName
company	street1	street2	zip
city	country	berryPhoneNumber	berryDeviceId
berryEmail	author	destFormat	destDispatch
destFolder	destEmail	active	activeFrom
activeTo	backupLifetime	prefLanguage	receiveEmail
transcribeEmail	ftpHost	ftpPort	ftpProxyHost
ftpProxyPort	ftpUsername	ftpPassword	ftpDirectory
use Transcription	customertype	nextpayment	expireWarningSent
billingSent	providerCountry	providerName	deviceName
blackBerryOsVersion	blackBerryLanguage	apn	besmode
storageMode	speechVersion	isSpeechExecUser	speechExecUserFile
contractType	activationCode	currency	amount
tax	amountWithTax	lastPaymentDate	lastPaymentAmount
nextPaymentDate	nextPaymentAmount	provisionCompany	provisonName
creditFrom	creditAmount	creditReason	payInvCompany
payInvName	payInvAddress	payInvMail	payInvCountry
payInvSalesTax	payCCCompany	payCCOwner	License

7.5. Status Page

On the status page you will find a summary of all running processes

The screenshot shows the 'Philips SpeechExec Mobile Server (Config)' window. The main content area is titled 'SpeechExec MobileServer Status Page'. It features several sections:

- Usage:** A table showing dictation counts, volume, and errors over different time frames.
- Refresh:** Controls for auto-refresh (On/Off) and a manual refresh button.
- Files In Folder:** A table listing folders like 'Conversion Error', 'Unknown Devices', etc., with their counts and action buttons.
- Incoming Dictations:** A table listing recent dictations with columns for Date, Error?, PIN, Author, Lastname, and Company.

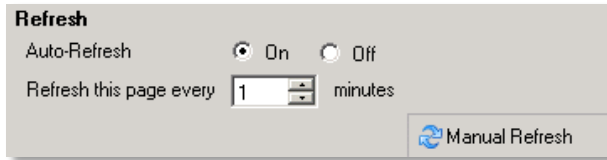
Usage – this is the summary of the use of the mobile server. It shows how many dictations have been sent within a period and the corresponding data volume

Time Frame	Count	Volume	Errors
1h	0	0,00 B	0
24h	0	0,00 B	0
7 Days	0	0,00 B	0
4 Weeks	6	118,44	2
12 Months	15054	1,37 GB	29




Files in Folders - here are shown how many single data files are in the corresponding folders. By using the buttons you can open a folder, delete the content or try to copy into the web root directory.

Folder	Count	Action
Conversion Error	2	
Unknown Devices	6	
Encryption Error	0	
Transmission Error	5	
Webroot	2	
FTP	0	
FTP Download	2	

Refresh – You can define how often status page should be updated automatically. Click on Manual Refresh to trigger the update immediately at any time.



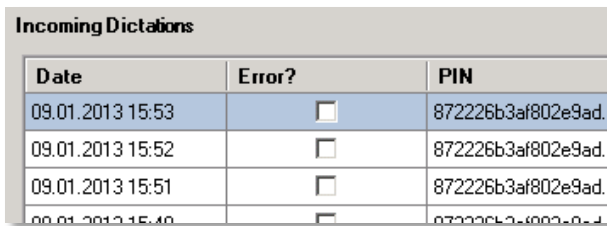
Refresh
 Auto-Refresh On Off
 Refresh this page every minutes

User Information by Pin – Here you can open the user directory in the DictationRoot  directory, you can open  and see the user specific log file or delete  the user's log file.



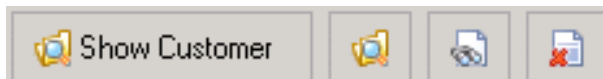
User Information by Pin
   




Incoming Dictation – the incoming dictations directory shows which dictations have been processed last.



Date	Error?	PIN
09.01.2013 15:53	<input type="checkbox"/>	872226b3af802e9ad..
09.01.2013 15:52	<input type="checkbox"/>	872226b3af802e9ad..
09.01.2013 15:51	<input type="checkbox"/>	872226b3af802e9ad..
09.01.2013 15:49	<input type="checkbox"/>	872226b3af802e9ad..

Show Customer – opens the user configuration form.



8. Appendix

8.1. Update Procedure from 2.1.09 to 2.1.17

To update your system from version 2.1.09 to version 2.1.17 proceeds as follows:

- Stop the mobile server service and close the configuration tool
- Execute the MobileServer application and follow the assistant.
- Replace the update.aspx or update.php files respectively on your web server and install the latest version. Once again you have to correctly enter the URL, user name and password into the script.
- If you use an external database you might have to manually apply the update.sql of the program folder from the Mobile Server installation path.

It is recommended to update the client software at the same time.

8.2. Update Procedure from 2.1.17 to 2.2.0

To update your system from version 2.1.17 to version 2.2.0 proceeds as follows:

- Stop the mobile server service and close the configuration tool
- Execute the MobileServer application and follow the assistant.
- Replace the update.aspx or update.php files respectively on your web server and install the latest version. Once again you have to correctly enter the URL, user name and password into the script.
- If you use an external database you might have to manually apply the update.sql of the program folder from the Mobile Server installation path.

It is recommended to update the client software at the same time.

8.3. Update Procedure from 2.2.0 to 2.3.0

To update your system from version 2.2.0 to version 2.3.0 proceeds as follows:

- Stop the mobile server service and close the configuration tool
- Execute the MobileServer application and follow the assistant.
- Replace the update.aspx or update.php files respectively on your web server and install the latest version. Once again you have to correctly enter the URL, user name and password into the script.
- If you use an external database you might have to manually apply the update.sql of the program folder from the Mobile Server installation path.

It is recommended to update the client software at the same time.

8.4. Log-File

If you encounter any malfunctions, please see the log file for error messages. The ActionLog.txt is available from any window in SpeechExec Mobile Server – click on Show Logfile and you see this.



The other Log file is saved user folder with log.txt name.

You see a typical log file with short comments.

```

*** Comments – receive new incoming file from device 24dca4c7 with a *.xml and *.wav file. ***
30.09.2013 09:38:57.055  Reading file-xml => C:\DictationRoot\24dca4c7\Inbox\John.30-09-13.09_38.xml
30.09.2013 09:38:57.055  File found: C:\DictationRoot\24dca4c7\Inbox\John.30-09-13.09_38.wav
*** Comments – MobileServer process begins ***
30.09.2013 09:38:57.055  Processing file...
30.09.2013 09:38:57.087  Copying file to Conversion Temp => C:\DictationRoot\ConversionTemp
30.09.2013 09:38:57.087  Trying to convert file to MP3
30.09.2013 09:38:57.102  ConvertFile()
30.09.2013 09:38:57.149  C:\Program Files
(x86)\MobileServer\PSP.SpeechExec.DictationPropConfiguration.xml
30.09.2013 09:38:57.149  C:\Program Files
(x86)\MobileServer\PSP.SpeechExec.DictationPropConfiguration.xml
*** Comments - convert from *.wav to *.mp3 file with CBR 64k ***
30.09.2013 09:40:22.274  C:\Program Files (x86)\MobileServer\Converter\ffmpeg.exe -i
"C:\DictationRoot\ConversionTemp\John.30-09-13.09_38.wav" -y -b:a 64k
"C:\DictationRoot\ConversionTemp\John.30-09-13.09_38.mp3"
30.09.2013 09:40:22.446
*** Comments – create coherent xml file ***
30.09.2013 09:40:22.478  XML-Generation: C:\DictationRoot\ConversionTemp\John.30-09-13.09_38.mp3.xml

*** Comments – check dispatching ***
30.09.2013 09:40:22.478  DestDispatch = Mail
*** Comments – check keyword routing ***
30.09.2013 09:40:22.493  Checking for special Keyword Routing
*** Comments – select predefined Template for Email message ***
30.09.2013 09:40:22.603  Template Subject: subject
30.09.2013 09:40:22.603  From: "My MobileServer" <dictation@gmx.at>
30.09.2013 09:40:22.603  To: peter.speechmike@speech.com
30.09.2013 09:40:22.603  Subject: Conversion Notice (John.30-09-13.09_38.wav)
30.09.2013 09:40:22.603  Body: Conversion Notice (John.30-09-13.09_38.wav)
30.09.2013 09:40:22.603  File: C:\DictationRoot\ConversionTemp\John.30-09-13.09_38.mp3
30.09.2013 09:40:22.603  FileXML: C:\DictationRoot\ConversionTemp\John.30-09-13.09_38.mp3
*** Comments – Email is sent, message can be deleted ***
30.09.2013 09:40:23.321  Deleting Inbox file C:\DictationRoot\24dca4c7\Inbox\John.30-09-13.09_38.wav
*** Comments – process is completed ***
30.09.2013 09:40:23.321  File successfully processed

```

8.5. Upload Script.aspx

```
<%@Page Language="C#" %>
<%
// Since Version 2.0 we need to allow the .att extension
// Since Version 2.1 we need to allow the .aac extension (iPhone)
// Since Version 2.1 we need to allow the .mp3 extension (iPhone)
// Since Version 2.1.10 we need to allow the .jpg .gif .png .bmp .webp extensions (Pictures)
// Since Version 2.1.15 we need to allow the .wav extension

const string USERNAME = "test";
const string PASSWORD = "test";

const string DESTINATION = "D:\temp";

const string ALLOWED_FILETYPES = "xml,mp3,amr,dss,ds2,att,aac,jpg,gif,png,bmp,webp,wav";

string frmUsername = Request.Form["username"];
string frmPassword = Request.Form["password"];

if (Request.Form.Count == 0)
{
    Response.Write("No data provided, showing form: <br />");
    Response.Write("<form method=\"post\" action=\"upload.aspx\" enctype=\"multipart/form-
data\">");
    Response.Write("Username: <input type=\"text\" name=\"username\" value=\"test\" /><br />");
    Response.Write("Password: <input type=\"text\" name=\"password\" value=\"test\" /><br />");
    Response.Write("File:<input type=\"file\" name=\"bytes\" /><br />");
    Response.Write("<input type=\"submit\" value=\"upload\" /></form>");
    Response.End();
    return;
}

try
{
    // check password
    bool passwordsCorrect = (
        frmUsername.ToLower() == USERNAME.ToLower() &&
        frmPassword.ToLower() == PASSWORD.ToLower());
    if(!passwordsCorrect)
    {
        Response.Write("Code1: Invalid username or password");
        Response.End();
        return;
    }
    HttpPostedFile file = Request.Files[0];

    // check extension - no regular expressions..
    bool isAllowed = false;
    string[] extensionParts = file.FileName.Split(new char[] { '.' });

    // is there an extension?
    if(extensionParts.Length > 1)
    {
        // extract last extension-part
```

```
string extension = extensionParts[extensionParts.Length-1].ToLower();

        string[] items = ALLOWED_FILETYPES.Split(new char[] {','});
bool found = false;
foreach(string item in items)
{
        //Response.Write(item+ "<br />");
        if(item == extension)
            found = true;
}

bool isPART = false;

// no xml, no amr? check for part files
if (!found && extension.Length >= 4)
{
        int partId = Convert.ToInt32(extension.Substring(4, extension.Length-4));
        isPART = (extension == "part" + partId);
}

// set allowed flag
isAllowed = (found || isPART);
}

if(!isAllowed)
{
        Response.Write("Code2: Filetype not allowed: " + file.FileName);
        Response.End();
        return;
}
string destFile = System.IO.Path.Combine(DESTINATION,
        System.IO.Path.GetFileName(file.FileName));
file.SaveAs(destFile);

System.Security.Cryptography.SHA1CryptoServiceProvider SHA1 =
        new System.Security.Cryptography.SHA1CryptoServiceProvider();
byte[] hash;
string result = string.Empty;
string tmp = string.Empty;
System.IO.FileStream fs = new System.IO.FileStream(destFile,
        System.IO.FileMode.Open, System.IO.FileAccess.Read,
        System.IO.FileShare.Read);
SHA1.ComputeHash(fs);
fs.Close();

hash = SHA1.Hash;
for (int i = 0; i < hash.Length; i++)
{
        tmp = Convert.ToString(hash[i], 16);
        if (tmp.Length == 1)
            tmp = "0" + tmp;
        result += tmp;
}

Response.Write("Code0: " + result);
```

```

        Response.End();
        return;
    }
    catch (System.Threading.ThreadAbortException e)
    {
    }
    catch (Exception e)
    {
        Response.Write("Code3: Unknown Error: " + e.Message);
        Response.End();
        return;
    }
}

%>

```

8.6. Upload Script php

```

<?php

// The following resp-codes exists
// -----
// Code0: No Error
// Code1: Invalid username or password
// Code2: Filetype not allowed
// Code3: Unexpected error, check given message

// Since Version 2.0 we need to allow the .att extension
// Since Version 2.1 we need to allow the .aac extension (iPhone)
// Since Version 2.1 we need to allow the .mp3 extension (iPhone)
// Since Version 2.1.10 we need to allow the .jpg .gif .png .bmp .webp extensions (Pictures)
// Since Version 2.1.15 we need to allow the .wav extension

// login-data
define('USERNAME', 'test');
define('PASSWORD', 'test');

// allowed filetypes
define('ALLOWED_FILETYPES', 'xml,mp3,amr,dss,ds2,att,aac,jpg,gif,png,bmp,webp,wav');

// destination, where the files get copied to
define('DESTINATION', dirname(__FILE__) . '/');

// time-limit for the script in seconds - default 600 (10 minutes)
define('UPLOAD_TIME_LIMIT', 600);

// show php-errors? just for debugging
define('SHOW_SCRIPT_ERRORS', false);

// form template - needed inputs are "username", "password" and "bytes" (type=file) and
// the method needs to be POST with enctype="multipart/form-data"
$htmlForm =
<<<HTML
<?xml version="1.0"?>
<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN"
    "http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd">

```

```
<html xmlns="http://www.w3.org/1999/xhtml">
<head>
<style type="text/css">
/**/
form br { clear: left; }
label { float: left; width: 100px; }
/*]]&gt;*/
&lt;/style&gt;
&lt;title&gt;Upload&lt;/title&gt;
&lt;/head&gt;
&lt;body&gt;
  &lt;form enctype="multipart/form-data" action="{$_SERVER['PHP_SELF']}" method="post"&gt;
    &lt;label&gt;Username:&lt;/label&gt;&lt;input type="text" name="username" /&gt;&lt;br /&gt;
    &lt;label&gt;Password:&lt;/label&gt;&lt;input type="text" name="password" /&gt;&lt;br /&gt;
    &lt;label&gt;File:&lt;/label&gt;&lt;input name="bytes" type="file" /&gt;&lt;br /&gt;
    &lt;input type="submit" value="Upload!" /&gt;
  &lt;/form&gt;
&lt;/body&gt;
&lt;/html&gt;</pre>
</div>
<div data-bbox="144 381 202 395" data-label="Text">
<p>HTML;</p>
</div>
<div data-bbox="144 410 786 424" data-label="Text">
<pre>/// #####NO NEED TO CHANGE ANYTHING FROM HERE #####</pre>
</div>
<div data-bbox="144 440 291 455" data-label="Text">
<pre>// suppress errors?</pre>
</div>
<div data-bbox="144 455 576 470" data-label="Text">
<pre>error_reporting(SHOW_SCRIPT_ERRORS ? E_ALL : 0);</pre>
</div>
<div data-bbox="144 484 261 500" data-label="Text">
<pre>// set time-limit</pre>
</div>
<div data-bbox="144 500 441 515" data-label="Text">
<pre>set_time_limit(UPLOAD_TIME_LIMIT);</pre>
</div>
<div data-bbox="144 529 273 543" data-label="Text">
<pre>// file submitted?</pre>
</div>
<div data-bbox="144 544 327 559" data-label="Text">
<pre>if(count($_FILES) == 0)</pre>
</div>
<div data-bbox="145 560 162 574" data-label="Text">
<pre>{</pre>
</div>
<div data-bbox="162 574 326 589" data-label="Text">
<pre>  // no, output the form</pre>
</div>
<div data-bbox="162 589 297 603" data-label="Text">
<pre>  echo $htmlForm;</pre>
</div>
<div data-bbox="144 603 204 618" data-label="Text">
<pre>} else {</pre>
</div>
<div data-bbox="162 633 333 647" data-label="Text">
<pre>  // destination filename</pre>
</div>
<div data-bbox="162 647 446 663" data-label="Text">
<pre>  $filename = $_FILES['bytes']['name'];</pre>
</div>
<div data-bbox="162 677 306 692" data-label="Text">
<pre>  // check password</pre>
</div>
<div data-bbox="162 691 813 707" data-label="Text">
<pre>  $passwordIsCorrect = strtolower($_POST['username']) == strtolower(USERNAME) &amp;&amp;</pre>
</div>
<div data-bbox="182 706 640 722" data-label="Text">
<pre>    strtolower($_POST['password']) == strtolower(PASSWORD);</pre>
</div>
<div data-bbox="162 721 343 737" data-label="Text">
<pre>  if(!$passwordIsCorrect)</pre>
</div>
<div data-bbox="162 736 179 751" data-label="Text">
<pre>  {</pre>
</div>
<div data-bbox="182 751 529 766" data-label="Text">
<pre>    echo "Code1: Invalid username or password";</pre>
</div>
<div data-bbox="182 766 220 780" data-label="Text">
<pre>    exit;</pre>
</div>
<div data-bbox="162 780 179 795" data-label="Text">
<pre>  }</pre>
</div>
<div data-bbox="162 810 349 825" data-label="Text">
<pre>  // Check if file is allowed</pre>
</div>
<div data-bbox="162 824 349 840" data-label="Text">
<pre>  if(!isAllowed($filename))</pre>
</div>
<div data-bbox="162 840 179 854" data-label="Text">
<pre>  {</pre>
</div>
<div data-bbox="182 854 550 870" data-label="Text">
<pre>    echo "Code2: Filetype not allowed: " . $filename;</pre>
</div>
<div data-bbox="182 869 220 884" data-label="Text">
<pre>    exit;</pre>
</div>
<div data-bbox="162 884 179 899" data-label="Text">
<pre>  }</pre>
</div>
<div data-bbox="144 938 477 966" data-label="Page-Footer">
<p>Mobile Server ver. 2.5.1<br/>Technical Documentation and Advanced Configuration</p>
</div>
<div data-bbox="842 938 908 954" data-label="Page-Footer">
<p>Page 62</p>
</div>
```

```
// check the given destination
$destination = DESTINATION;
if(substr($destination, -1) != "/" && substr($destination, -1) != "\\")
    $destination .= '/';
// combine filename and destination
$uploadfile = $destination . $filename;

// Move the uploaded file
if (move_uploaded_file($_FILES['bytes']['tmp_name'], $uploadfile)) {
    echo "Code0: " . sha1_file($uploadfile);
    exit;
} else {
    $error = error_get_last();
    echo "Code3: Unknown Error: " . strip_tags($error['message']);
    exit;
}
}
}

/**
 * Checks the given file for allowed extensions
 *
 * @param string $filename The name of the file
 * @return bool True if allowed
 */
function isAllowed($filename)
{
    // check extension - no regular expressions..
    $isAllowed = false;
    $extensionParts = explode('.', $filename);

    // is there an extension?
    if(count($extensionParts) > 1)
    {
        // extract last extension-part
        $extension = strtolower($extensionParts[count($extensionParts) - 1]);

        $tmp = explode(',', ALLOWED_FILETYPES);
        $isAllowedFileType = (array_search($extension, $tmp) !== false);
        $isPART = false;
        // no xml, no amr? check for part files
        if(!$isAllowedFileType)
        {
            $partId = intval(substr($extension, 4, strlen($extension) - 4));
            $isPART = ($extension == "part" . $partId);
        }

        // set allowed flag
        $isAllowed = ($isAllowedFileType || $isPART);
    }

    return $isAllowed;
}
?>
```

8.7. Installation .NET Environment

8.7.1. Windows Server 2012 Installation .NET

You can install the .NET 3.5 Framework feature from the PowerShell or with the Server Manager GUI. We describes booth installation.

8.7.1.1. Installing .NET 3.5 Framework with PowerShell

Open PowerShell as Admin and type `Get-WindowsFeature`

```

Administrator: Windows PowerShell
Windows PowerShell
Copyright (C) 2013 Microsoft Corporation. All rights reserved.

PS C:\Users\Administrator> Get-WindowsFeature

Display Name                                     Name                                     Install State
-----
[ ] Active Directory Certificate Services         AD-Certificate                         Available
[ ]   [ ] Certification Authority                ADCS-Cert-Authority                   Available
[ ]   [ ] Certificate Enrollment Policy Web Service ADCS-Enroll-Web-Pol                   Available
[ ]   [ ] Certificate Enrollment Web Service      ADCS-Enroll-Web-Svc                   Available
[ ]   [ ] Certificate Authority Web Enrollment    ADCS-Web-Enrollment                   Available
[ ]   [ ] Network Device Enrollment Service      ADCS-Device-Enrollment                Available
[ ]   [ ] Online Responder                       ADCS-Online-Cert                       Available
[ ] Active Directory Domain Services             AD-Domain-Services                    Available
[ ] Active Directory Federation Services         ADFS-Federation                       Available
[ ] Active Directory Lightweight Directory Services ADLDS                                  Available
[ ] Active Directory Rights Management Services  ADRMS                                  Available
[ ]   [ ] Active Directory Rights Management Server ADRMS-Server                          Available
[ ]   [ ] Identity Federation Support            ADRMS-Identity                         Available
[ ] Application Server                           Application-Server                      Available
[ ]   [ ] .NET Framework 4.5                     AS-NET-Framework                      Available
[ ]   [ ] COM+ Network Access                     AS-Ent-Services                       Available
[ ]   [ ] Distributed Transactions                AS-Dist-Transaction                   Available
[ ]     [ ] WS-Atomic Transactions                AS-WS-Atomic                          Available
[ ]     [ ] Incoming Network Transactions         AS-Incoming-Trans                     Available
[ ]     [ ] Outgoing Network Transactions         AS-Outgoing-Trans                     Available
[ ]   [ ] TCP Port Sharing                       AS-TCP-Port-Sharing                   Available
[ ]   [ ] Web Server (IIS) Support                AS-Web-Support                        Available
[ ]   [ ] Windows Process Activation Service Support AS-WAS-Support                        Available
[ ]     [ ] HTTP Activation                       AS-HTTP-Activation                    Available
[ ]     [ ] Message Queuing Activation            AS-MSMQ-Activation                    Available
[ ]     [ ] Named Pipes Activation                AS-Named-Pipes                        Available
[ ]     [ ] TCP Activation                       AS-TCP-Activation                     Available
[ ] DHCP Server                                  DHCP                                  Available
  
```

Check the .NET Framework 3.5 Features

```

Administrator: Windows PowerShell

[ ] Transport Server                             WDS-Transport                         Available
[ ] Windows Server Essentials Experience          ServerEssentialsRole                  Available
[ ] Windows Server Update Services                UpdateServices                         Available
[ ]   [ ] WID Database                            UpdateServices-WidDB                  Available
[ ]   [ ] WSUS Services                            UpdateServices-Services               Available
[ ]   [ ] Windows Defender                        WindowsDefender                       Available
[ ] .NET Framework 3.5 Features                   NET-Framework-Features                Available
[ ] .NET Framework 3.5 (includes .NET 2.0 and 3.0) NET-Framework-Core                    Removed
[ ]   [ ] HTTP Activation                          NET-HTTP-Activation                   Available
[ ]   [ ] Non-HTTP Activation                       NET-Non-HTTP-Activ                    Available
[X] .NET Framework 4.5 Features                  NET-Framework-45-Fea...                Installed
[X]   [ ] .NET Framework 4.5                      NET-Framework-45-Core                 Installed
[X]   [ ] ASP.NET 4.5                             NET-Framework-45-ASPNET               Available
[X]   [ ] WCF Services                            NET-WCF-Services45                    Installed
[X]     [ ] HTTP Activation                       NET-WCF-HTTP-Activat...               Available
[X]     [ ] Message Queuing (MSMQ) Activation      NET-WCF-MSMQ-Activat...               Available
[X]     [ ] Named Pipe Activation                 NET-WCF-Pipe-Activat...               Available
[X]     [ ] TCP Activation                         NET-WCF-TCP-Activati...               Available
[X]     [ ] TCP Port Sharing                       NET-WCF-TCP-PortShar...               Installed
[ ] Background Intelligent Transfer Service (BITS) BITS                                  Available
[ ]   [ ] IIS Server Extension                    BITS-IIS-Ext                          Available
[ ]   [ ] Compact Server                          BITS-Compact-Server                   Available
[ ] BitLocker Drive Encryption                    BitLocker                              Available
[ ] BitLocker Network Unlock                     BitLocker-NetworkUnlock                Available
[ ] BranchCache                                  BranchCache                             Available
[ ] Client for NFS                                NFS-Client                              Available
[ ] Data Center Bridging                         Data-Center-Bridging                   Available
[ ] Direct Play                                  Direct-Play                             Available
[ ] Enhanced Storage                             EnhancedStorage                         Available
[ ] Failover Clustering                          Failover-Clustering                    Available
[ ] Group Policy Management                      GPMC                                    Available
[ ] IIS Hostable Web Core                         Web-WHC                                Available
[ ] Ink and Handwriting Services                  InkAndHandwritingSer...                 Available
[ ] Internet Printing Client                     Internet-Print-Client                   Available
[ ] IP Address Management (IPAM) Server           IPAM                                    Available
  
```


Type Add-WindowsFeature NET-Framework-Features

```

Administrator: Windows PowerShell
[ ] Windows PowerShell 2.0 Engine PowerShell-V2 Removed
[ ] Windows PowerShell Desired State Configurati... DSC-Service Available
[X] Windows PowerShell ISE PowerShell-ISE Installed
[ ] Windows PowerShell Web Access WindowsPowerShellWeb... Available
[ ] Windows Process Activation Service WAS Available
[ ] Process Model WAS-Process-Model Available
[ ] .NET Environment 3.5 WAS-NET-Environment Available
[ ] Configuration APIs WAS-Config-APIs Available
[ ] Windows Search Service Search-Service Available
[ ] Windows Server Backup Windows-Server-Backup Available
[ ] Windows Server Migration Tools Migration Available
[ ] Windows Standards-Based Storage Management WindowsStorageManage... Available
[ ] Windows TIFF IFilter Windows-TIFF-IFilter Available
[ ] WinRM IIS Extension WinRM-IIS-Ext Available
[ ] WINS Server WINS Available
[ ] Wireless LAN Service Wireless-Networking Available
[X] Wow64 Support Wow64-Support Installed
[ ] XPS Viewer XPS-Viewer Available

PS C:\Users\Administrator> Add-WindowsFeature NET-Framework-Features
  
```

Installation is running

```

Administrator: Windows PowerShell
[ ] Windows PowerShell 2.0 Engine PowerShell-V2 Removed
[ ] Windows PowerShell Desired State Configurati... DSC-Service Available

Start Installation...
68%
[ooooooooooooooooooooooooooooooooooooooooooooooooooooooooooooooooooooooooooooo]

[ ] Configuration APIs WAS-Config-APIs Available
[ ] Windows Search Service Search-Service Available
[ ] Windows Server Backup Windows-Server-Backup Available
[ ] Windows Server Migration Tools Migration Available
[ ] Windows Standards-Based Storage Management WindowsStorageManage... Available
[ ] Windows TIFF IFilter Windows-TIFF-IFilter Available
[ ] WinRM IIS Extension WinRM-IIS-Ext Available
[ ] WINS Server WINS Available
[ ] Wireless LAN Service Wireless-Networking Available
[X] Wow64 Support Wow64-Support Installed
[ ] XPS Viewer XPS-Viewer Available

PS C:\Users\Administrator> Add-WindowsFeature NET-Framework-Features
  
```

Installation is done, System restart is not needed

```

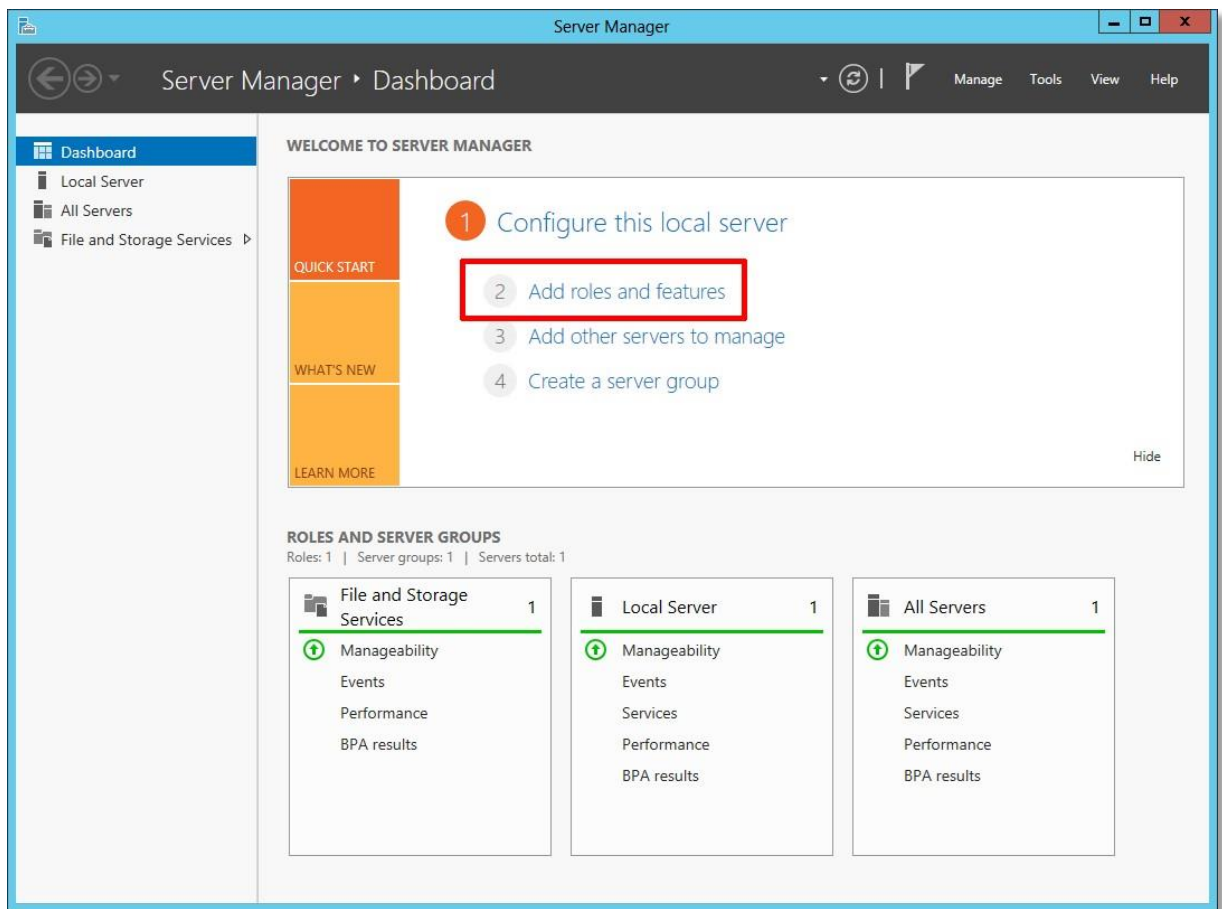
Administrator: Windows PowerShell
[ ] Windows PowerShell 2.0 Engine PowerShell-V2 Removed
[ ] Windows PowerShell Desired State Configurati... DSC-Service Available
[X] Windows PowerShell ISE PowerShell-ISE Installed
[ ] Windows PowerShell Web Access WindowsPowerShellWeb... Available
[ ] Windows Process Activation Service WAS Available
[ ] Process Model WAS-Process-Model Available
[ ] .NET Environment 3.5 WAS-NET-Environment Available
[ ] Configuration APIs WAS-Config-APIs Available
[ ] Windows Search Service Search-Service Available
[ ] Windows Server Backup Windows-Server-Backup Available
[ ] Windows Server Migration Tools Migration Available
[ ] Windows Standards-Based Storage Management WindowsStorageManage... Available
[ ] Windows TIFF IFilter Windows-TIFF-IFilter Available
[ ] WinRM IIS Extension WinRM-IIS-Ext Available
[ ] WINS Server WINS Available
[ ] Wireless LAN Service Wireless-Networking Available
[X] Wow64 Support Wow64-Support Installed
[ ] XPS Viewer XPS-Viewer Available

PS C:\Users\Administrator> Add-WindowsFeature NET-Framework-Features

Success Restart Needed Exit Code Feature Result
-----
True No Success { .NET Framework 3.5 (includes .NET 2.0 and...

PS C:\Users\Administrator>
  
```

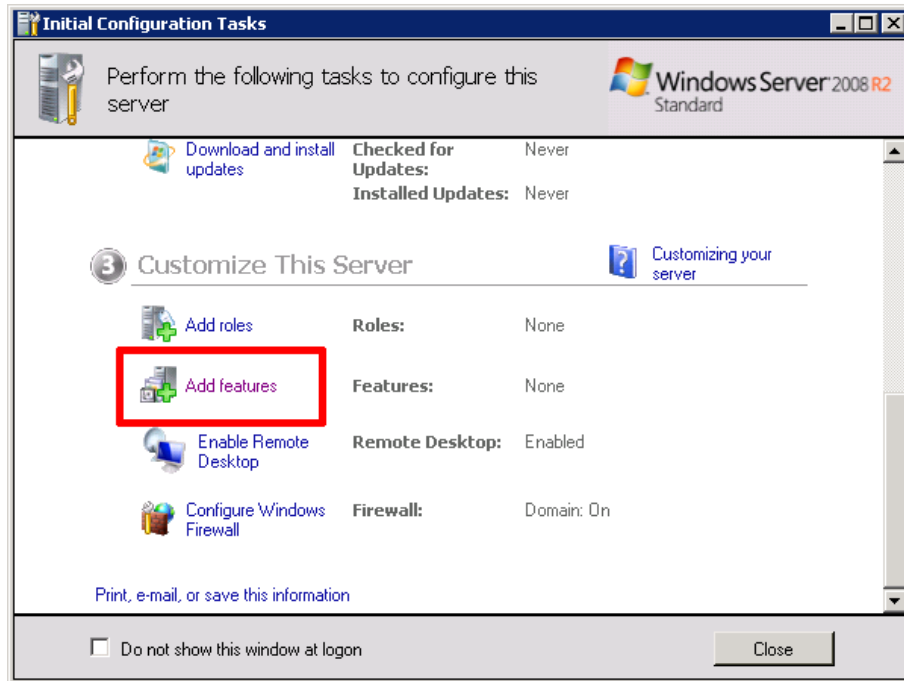
8.7.1.2. Installing .NET 3.5 Framework with Server Manager GUI



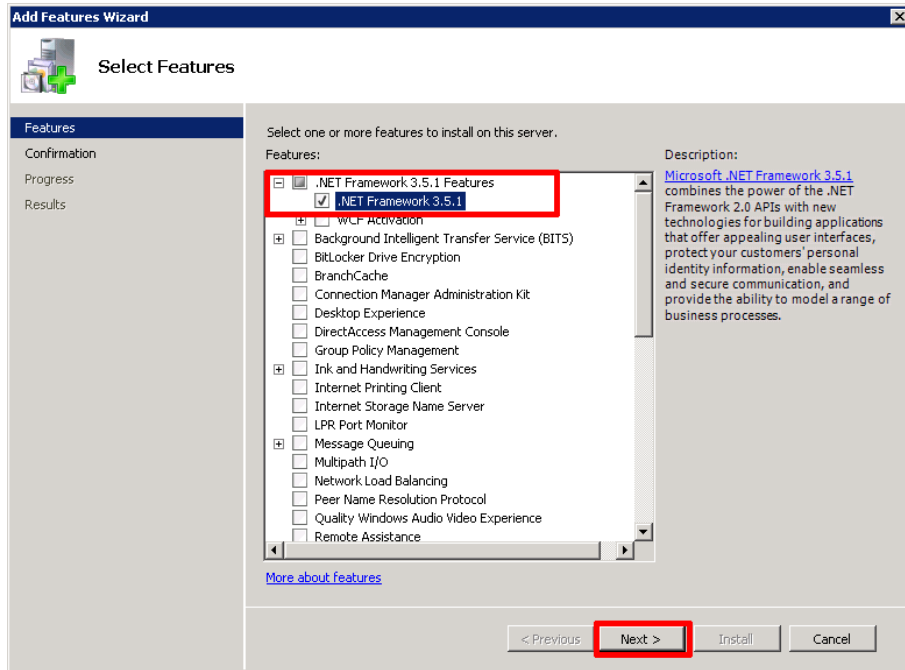
8.7.2. Windows Server 2008 R2 Installation .NET

The .NET Framework 3.5 SP1 (also referred to as .NET Framework 3.5.1) is a prerequisite for SQL Server 2008 installation. SQL Server 2008 is a part of the Mobile Server and save all the data from User, devices and dispatch targets.

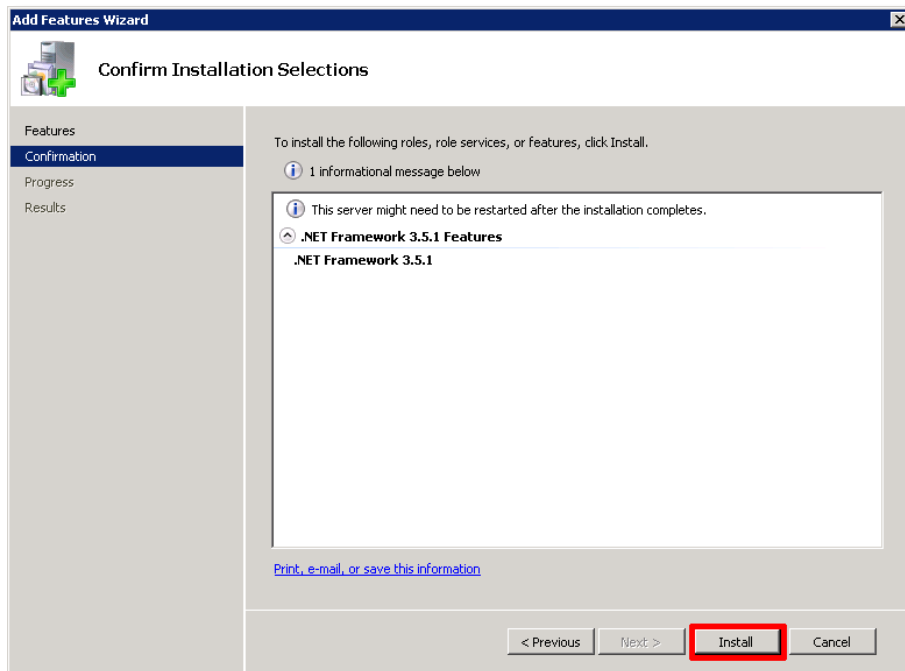
Click the Start button in the lower left corner of the display. Highlight Administrative Tools and select Server Manager. In the Server Manager interface select Add features to displays a list of possible features.



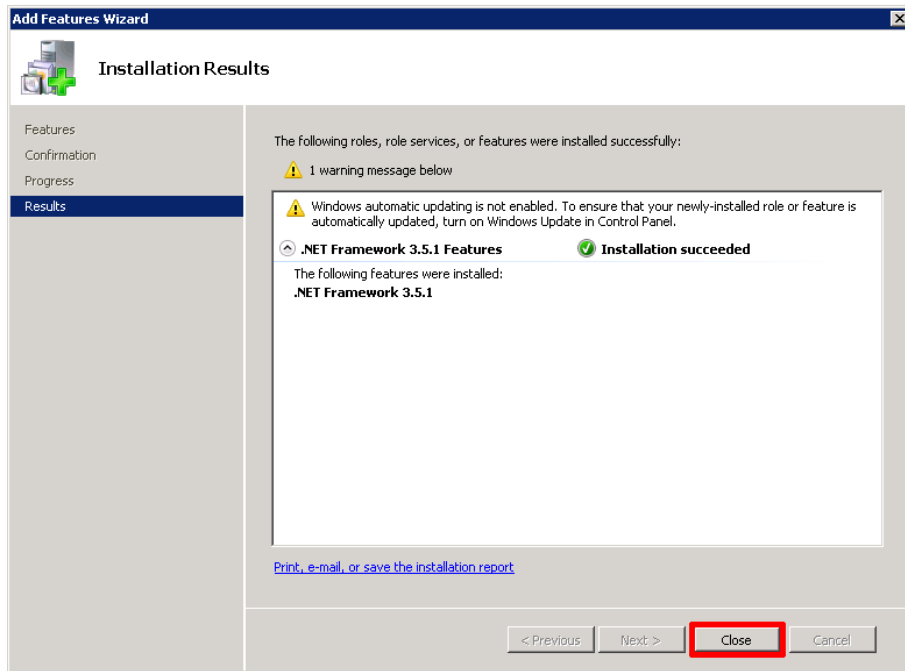
In the Select Features interface expand the .NET Framework 3.5.1 Features. Once you expand .NET Framework 3.5.1 Features, you will see two check boxes. One for .NET Framework 3.5.1 and other for WCF Activation. Check the box next to .NET Framework 3.5.1 and click Next.



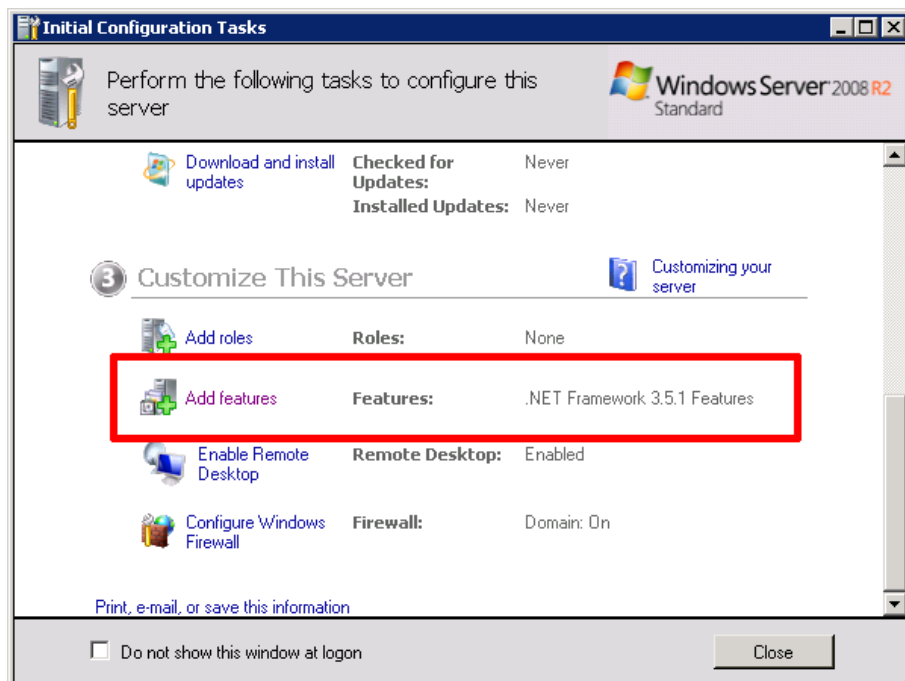
Click on Install to complete the installation



Click Close.



Open again Server Manager and go to Customize This Server – you see new installed features .NET Framework 3.5.1



8.8. Installation of Desktop Experience Feature on Windows Server

The Desktop Experience feature enables you to install a variety of Windows 7 features on your server running Windows Server 2008 or Server 2012. If you use Windows Server 2008 or Windows Server 2012 as your primary operating system, you might want to have some of these Windows 7 features available for your daily use.

8.8.1. Microsoft Windows Server 2012

NOTE:

The Server might need to be restarted after the installation completes.

The Desktop Experience feature allows you to install a variety of components and features that are provided in the Windows 7 operating system onto a computer that is running the Windows Server 2012 operating system.

You can install the Desktop Experience feature from the PowerShell or with the Server Manager GUI. We describes booth installation.

8.8.1.1. Installing Desktop Experience using PowerShell

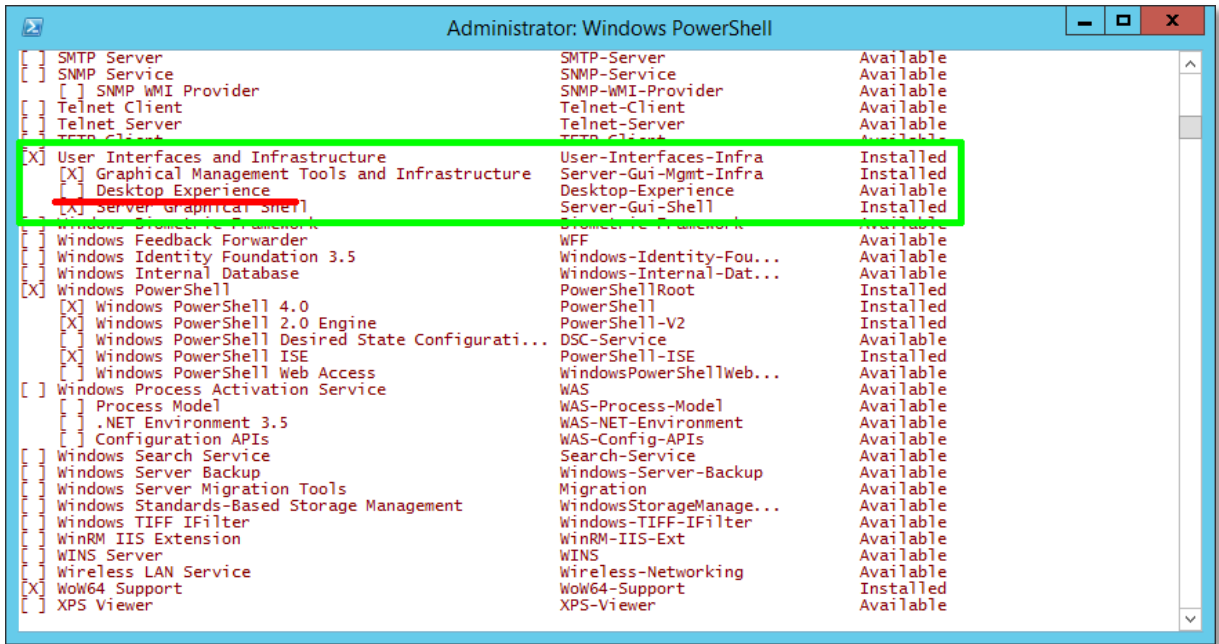
Open PowerShell as Admin and type `Get-WindowsFeature`

```

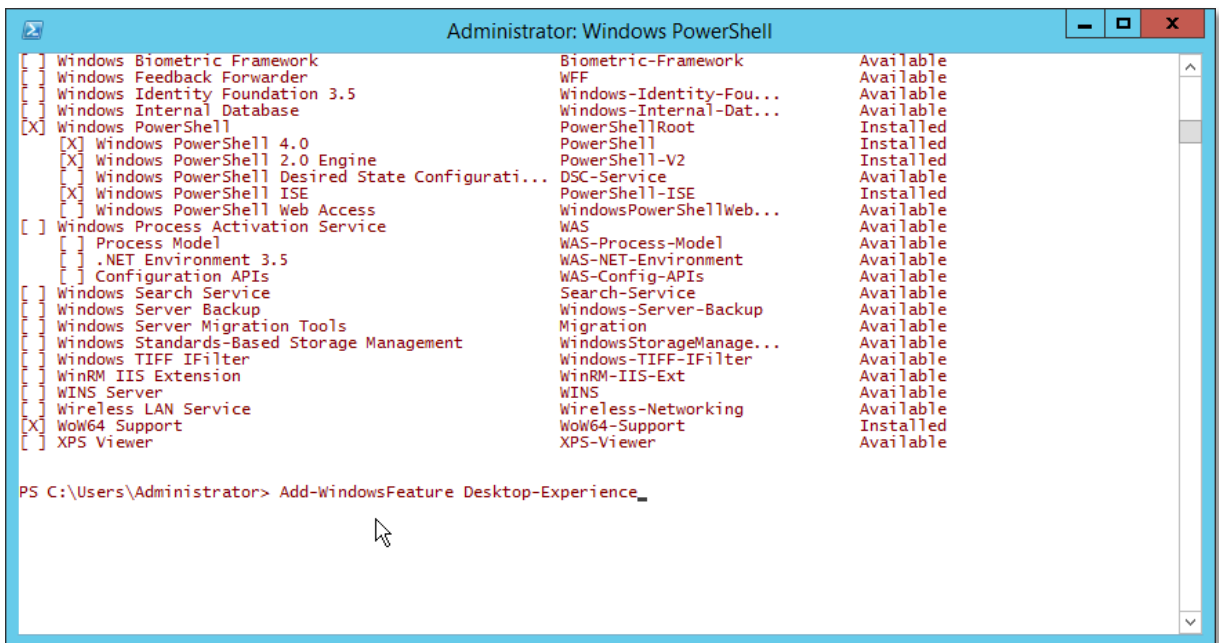
Administrator: Windows PowerShell
Windows PowerShell
Copyright (C) 2013 Microsoft Corporation. All rights reserved.

PS C:\Users\Administrator> Get-WindowsFeature
-----
Display Name                                     Name                                     Install State
-----
[ ] Active Directory Certificate Services        AD-Certificate                          Available
[ ] Certification Authority                     ADCS-Cert-Authority                     Available
[ ] Certificate Enrollment Policy Web Service   ADCS-Enroll-Web-Pol                      Available
[ ] Certificate Enrollment Web Service          ADCS-Enroll-Web-Svc                      Available
[ ] Certification Authority Web Enrollment      ADCS-Web-Enrollment                      Available
[ ] Network Device Enrollment Service           ADCS-Device-Enrollment                  Available
[ ] Online Responder                            ADCS-Online-Cert                         Available
[ ] Active Directory Domain Services            AD-Domain-Services                       Available
[ ] Active Directory Federation Services        ADFS-Federation                          Available
[ ] Active Directory Lightweight Directory Services ADLDS                                     Available
[ ] Active Directory Rights Management Services AD RMS                                     Available
[ ] Active Directory Rights Management Server   AD RMS-Server                            Available
[ ] Identity Federation Support                AD RMS-Identity                          Available
[ ] Application Server                          Application-Server                         Available
[ ] .NET Framework 4.5                          AS-NET-Framework                         Available
[ ] COM+ Network Access                          AS-Ent-Services                           Available
[ ] Distributed Transactions                      AS-Dist-Transaction                      Available
[ ] WS-Atomic Transactions                       AS-WS-Atomic                             Available
[ ] Incoming Network Transactions                AS-Incoming-Trans                         Available
[ ] Outgoing Network Transactions                AS-Outgoing-Trans                         Available
[ ] TCP Port Sharing                            AS-TCP-Port-Sharing                       Available
[ ] Web Server (IIS) Support                     AS-Web-Support                            Available
[ ] Windows Process Activation Service Support   AS-WAS-Support                            Available
[ ] HTTP Activation                             AS-HTTP-Activation                        Available
[ ] Message Queuing Activation                  AS-MSMQ-Activation                       Available
[ ] Named Pipes Activation                      AS-Named-Pipes                            Available
[ ] TCP Activation                              AS-TCP-Activation                         Available
[ ] DHCP Server                                 DHCP                                       Available
  
```

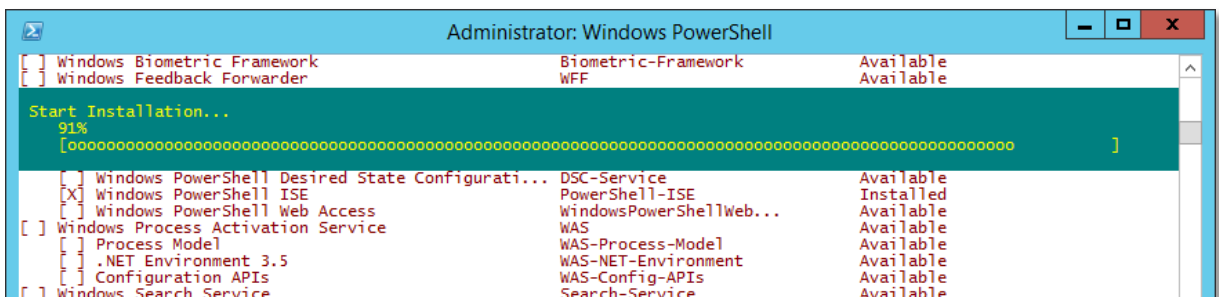
Scroll down to User Interfaces and Infrastructure and check, if the Desktop Experience is activated



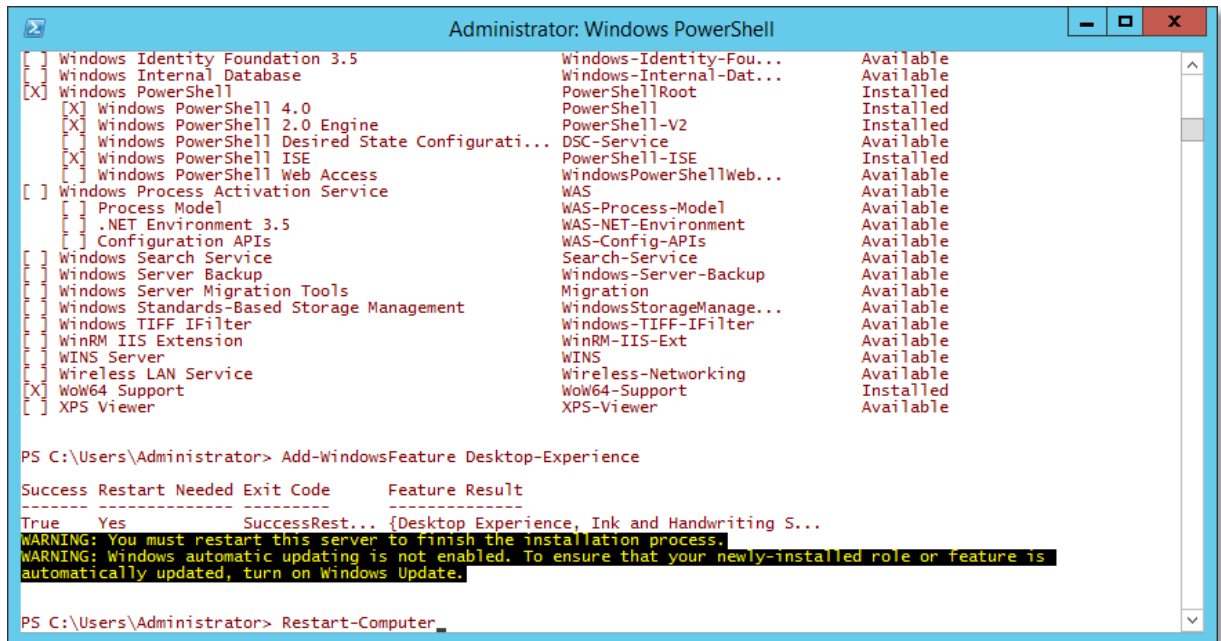
Type Add-WindowsFeature Desktop-Experience



Installation is running

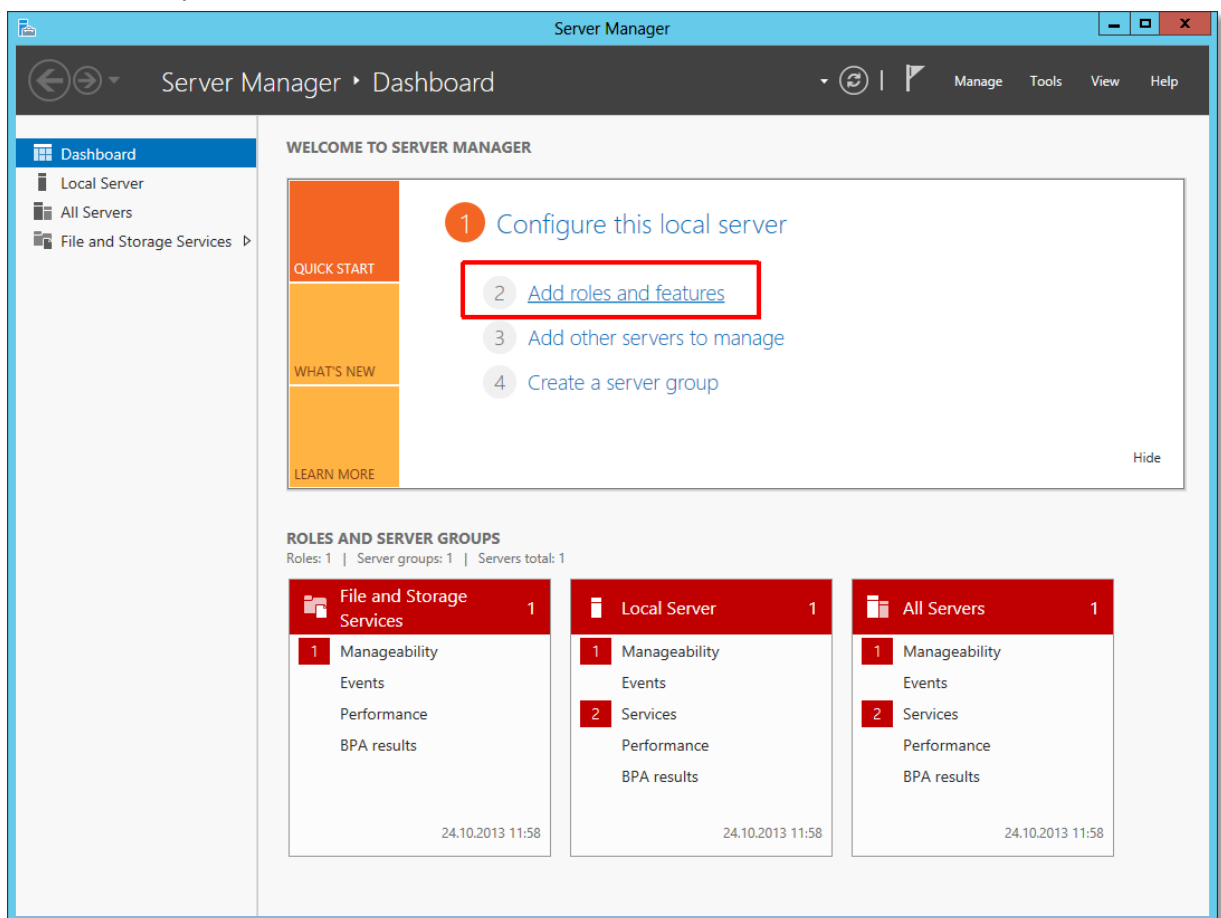


You must restart the server to finish the installation process, type `Restart-Computer` on the PowerShell console.

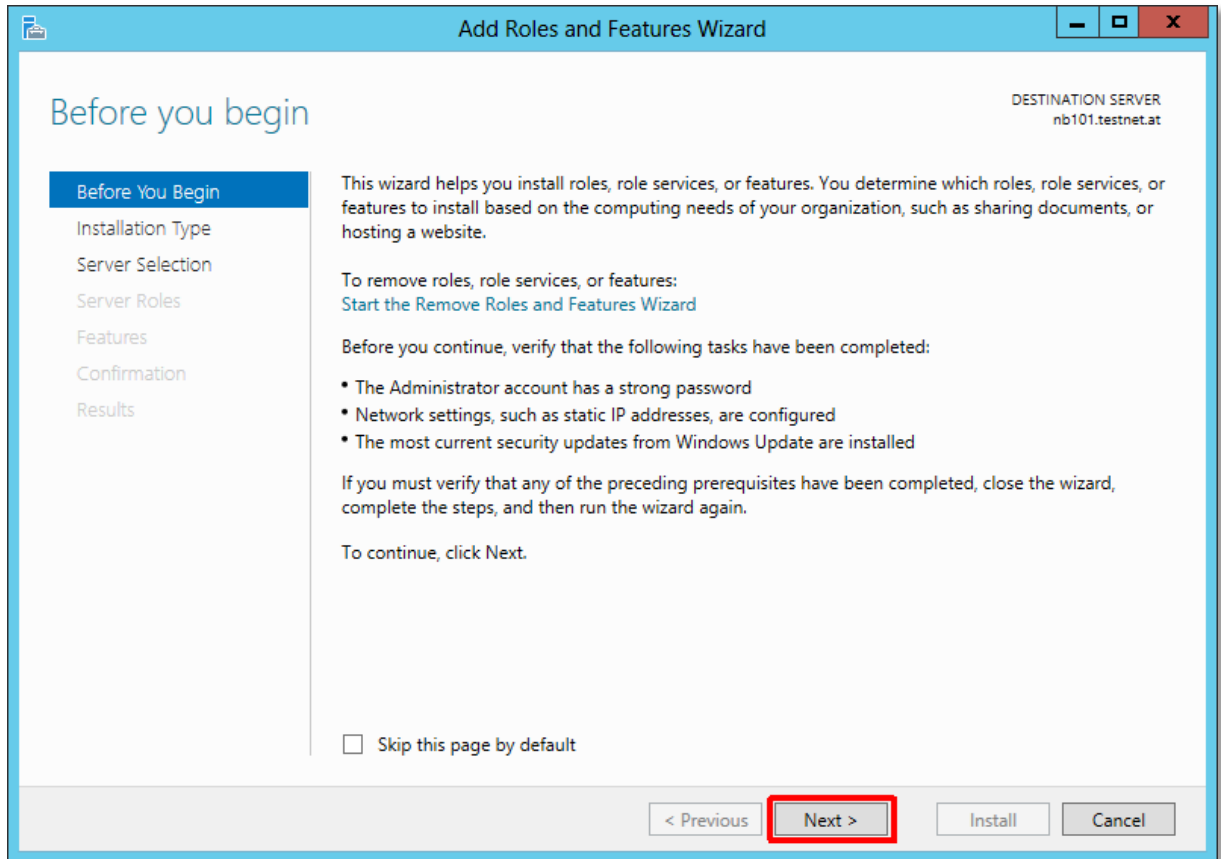


8.8.1.2. Installing Desktop Experience using Server Manager GUI

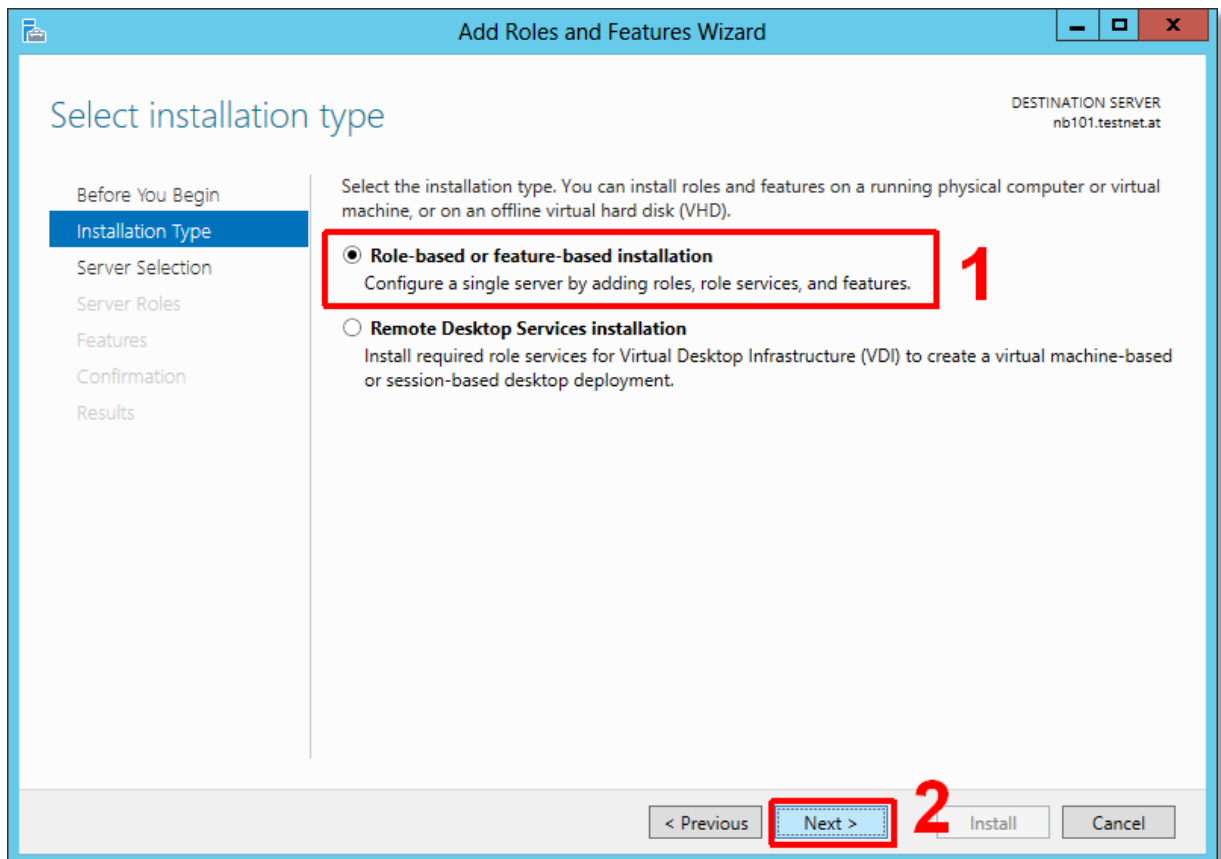
Select the 2nd option – Add roles and features



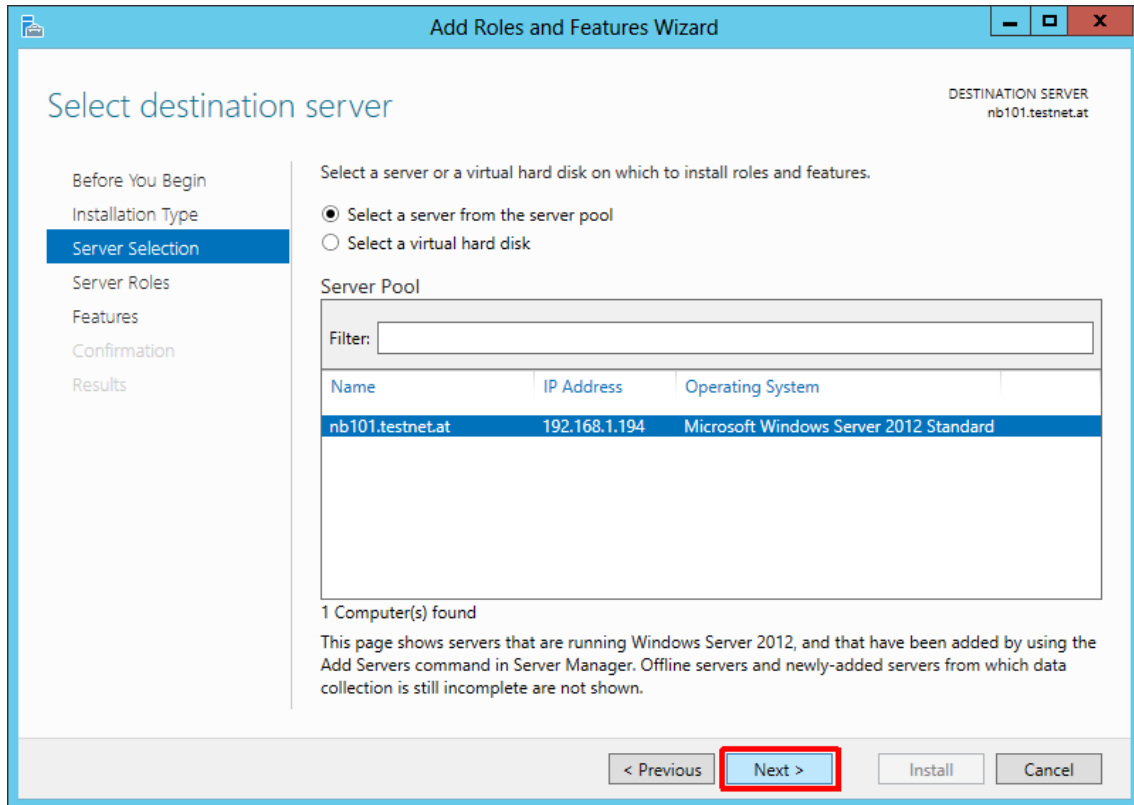
Click on Next



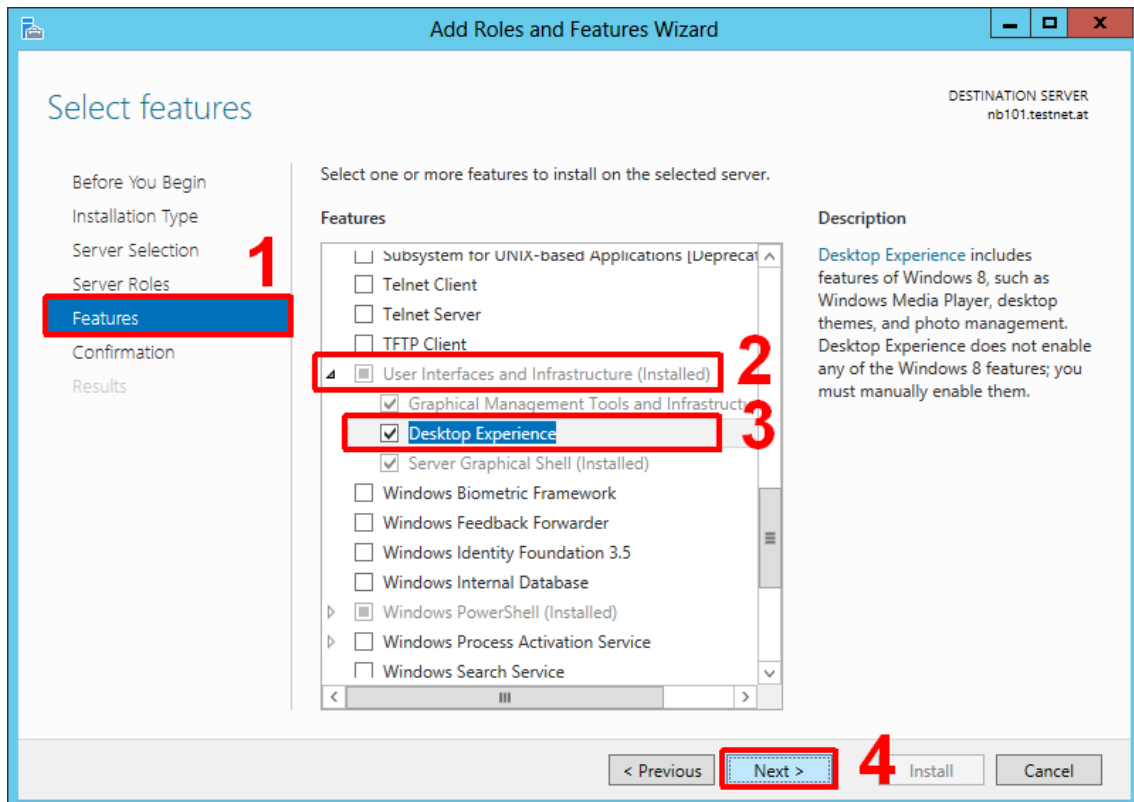
Select the first option [1] – Role-based or feature-based installation and click Next [2]



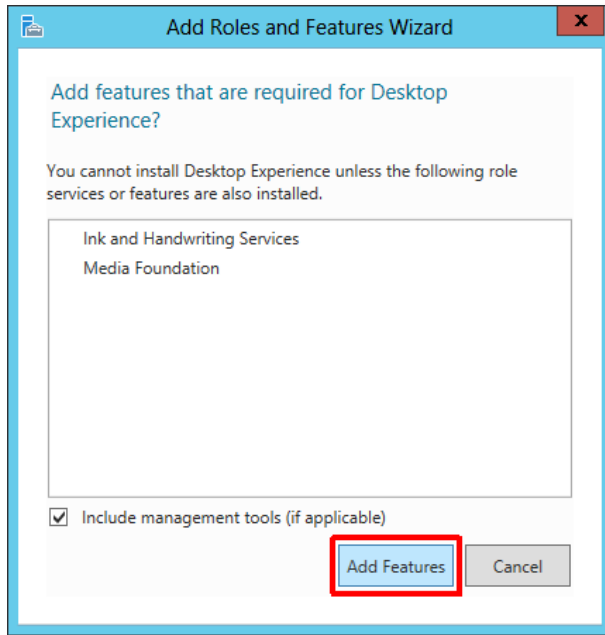
Click Next



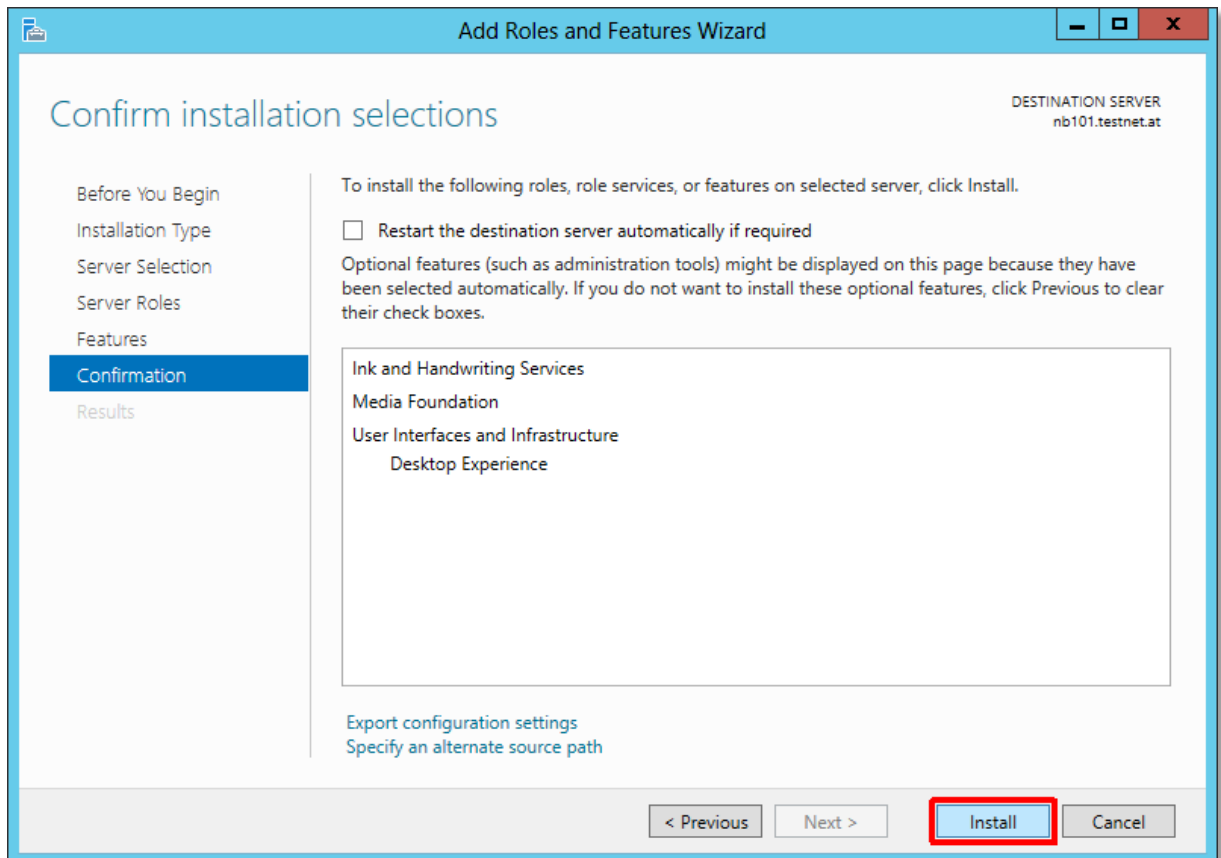
On the Features Menu [1] select the – User Interfaces and Infrastructure (installed)[2] and activate Desktop Experience [3] and click finally click on Next [4]



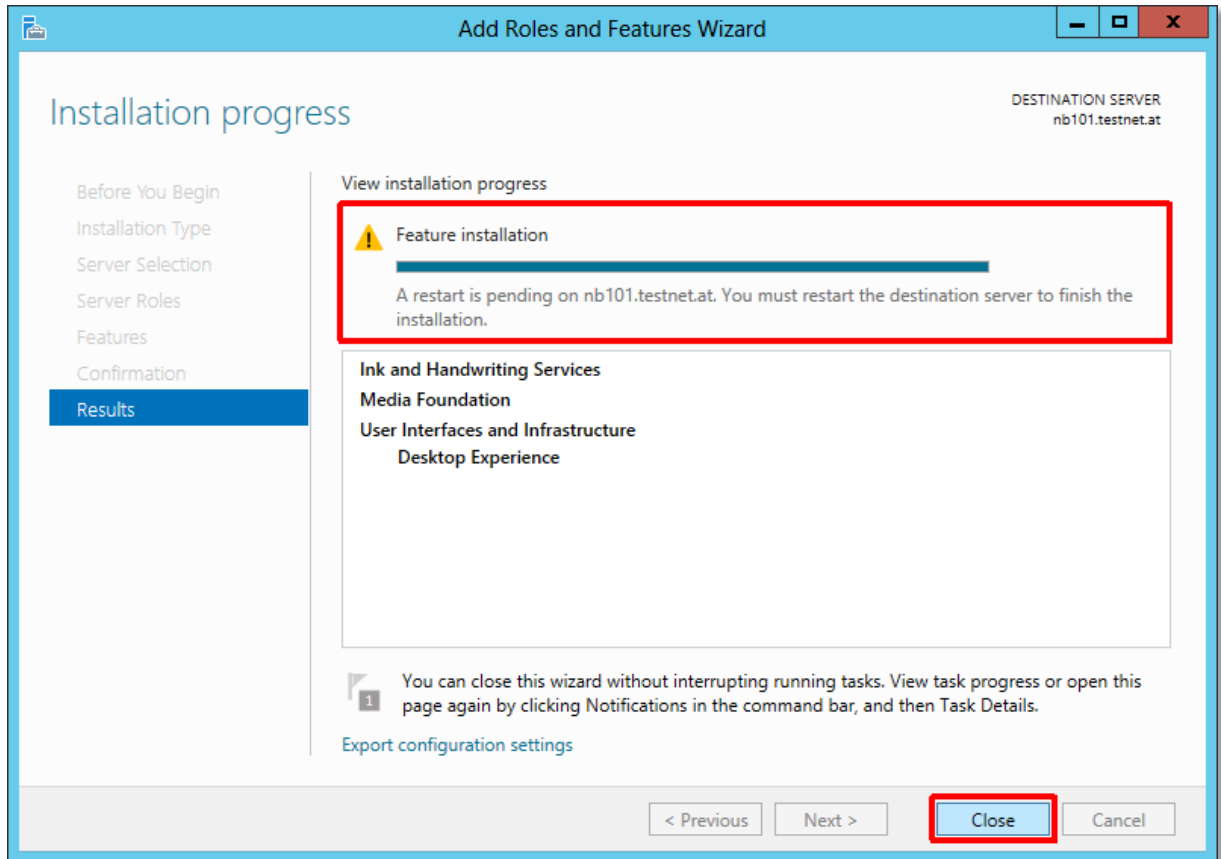
Required components will be installed – click Add Features



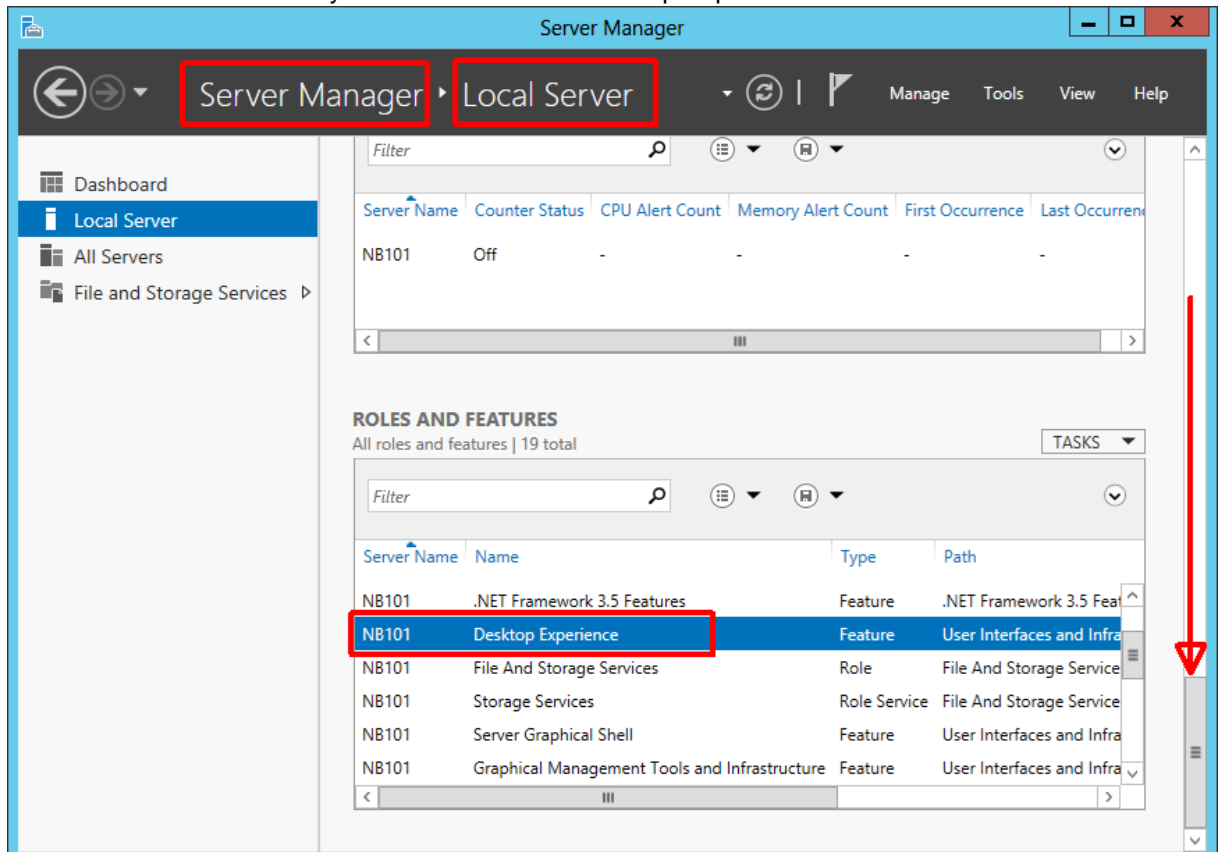
Finally click on Install



Installation is ready, click Close and restart your server.



After Restart please check the Installation – go to Server Manager, open Local Server, scroll down to Roles and Features and you see the installed Desktop Experience Feature.



8.8.2. Microsoft Windows Server 2008

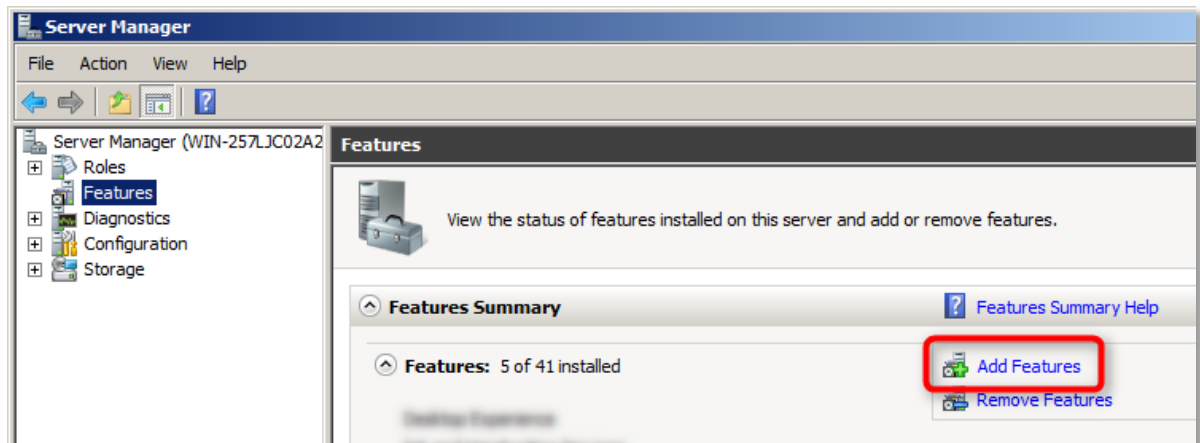
NOTE:

The Server might need to be restarted after the installation completes.

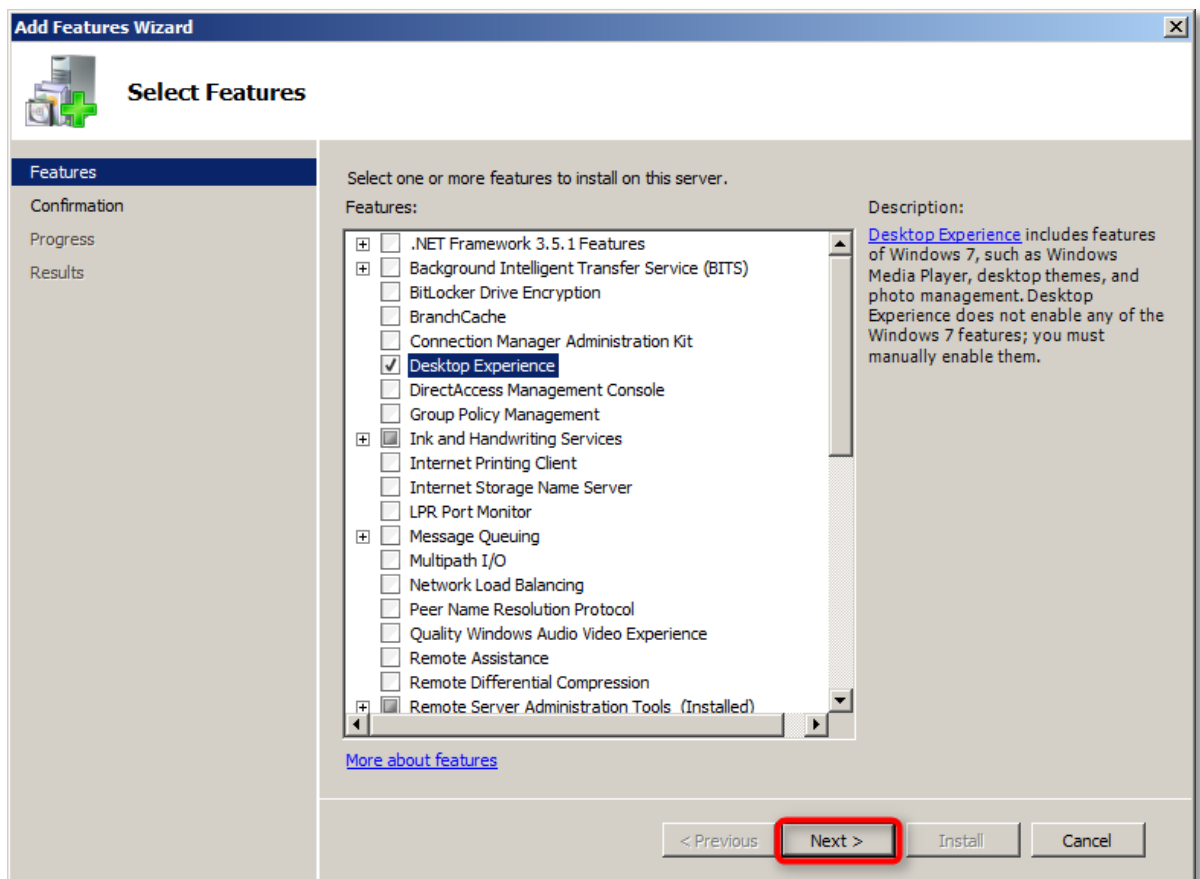
The Desktop Experience feature allows you to install a variety of components and features that are provided in the Windows 7 operating system onto a computer that is running the Windows Server 2008 R2 operating system

Open Server Manager: click **Start**, point to **Administrative Tools**, and click **Server Manager**.

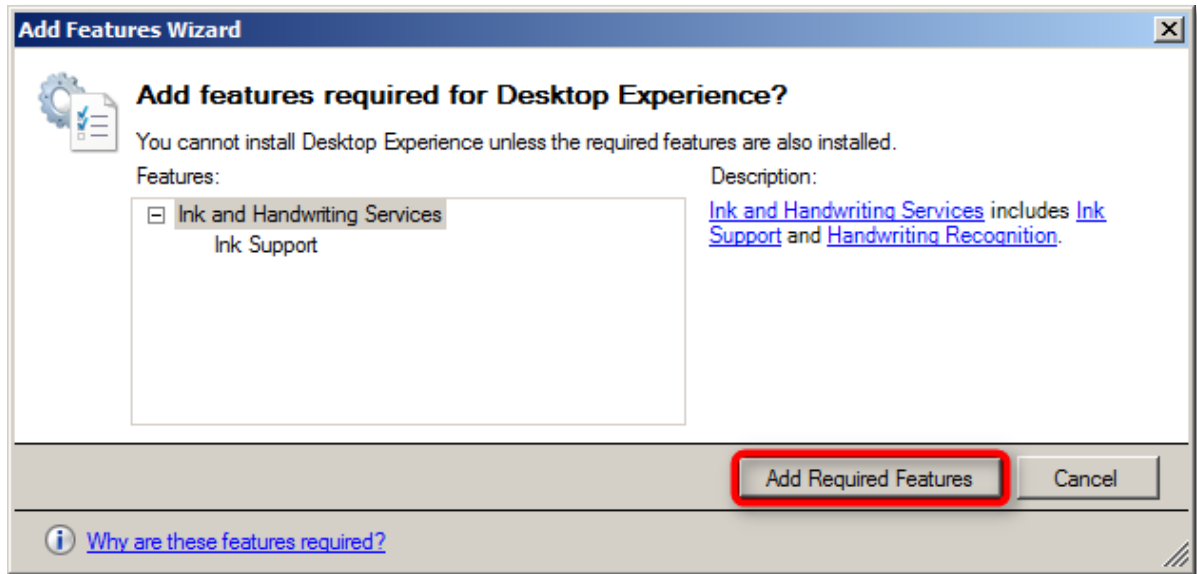
In the Features Summary section, click **Add Features**.



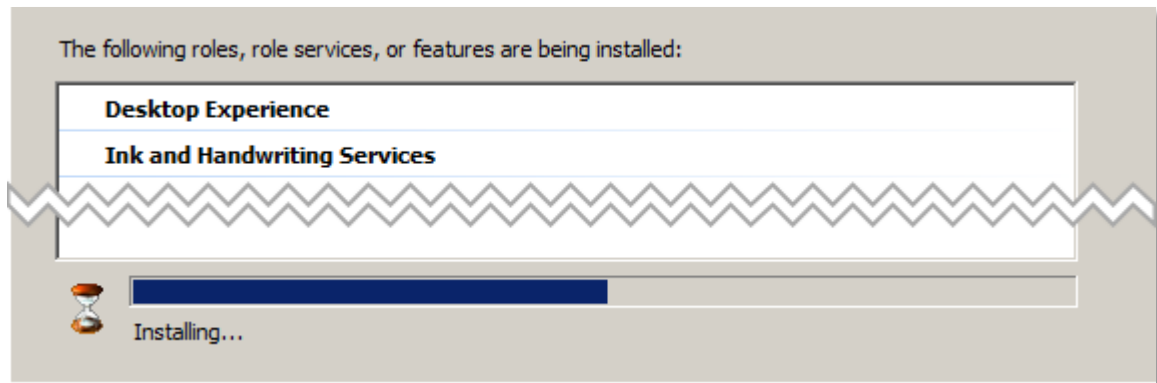
Select the **Desktop Experience** check box, and then click **Next**.



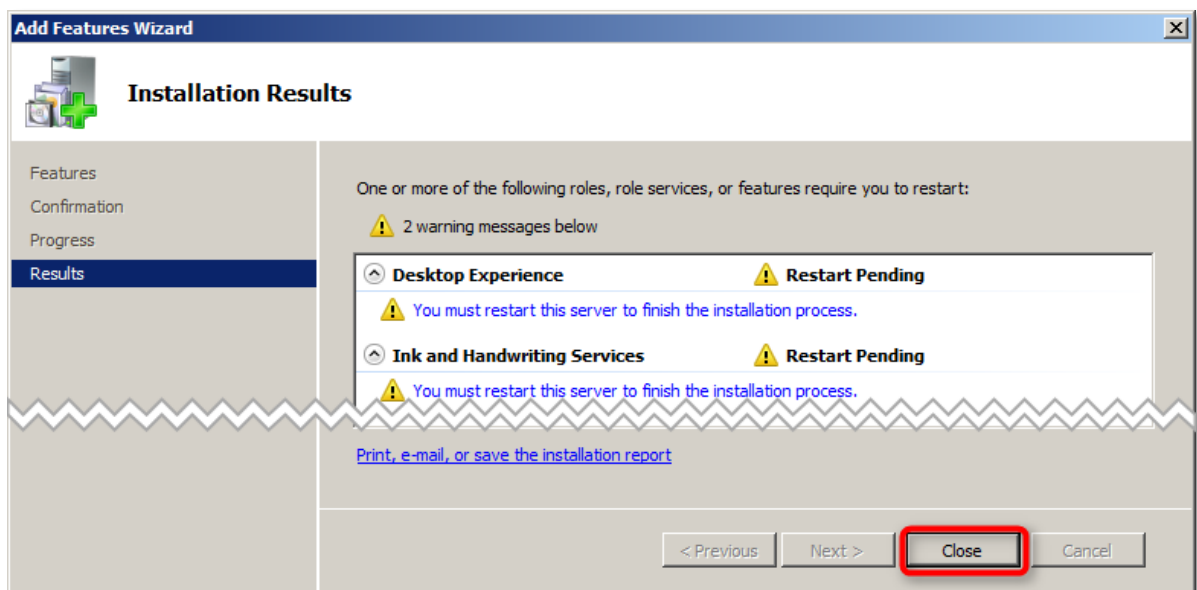
Click on **Add Required Features**



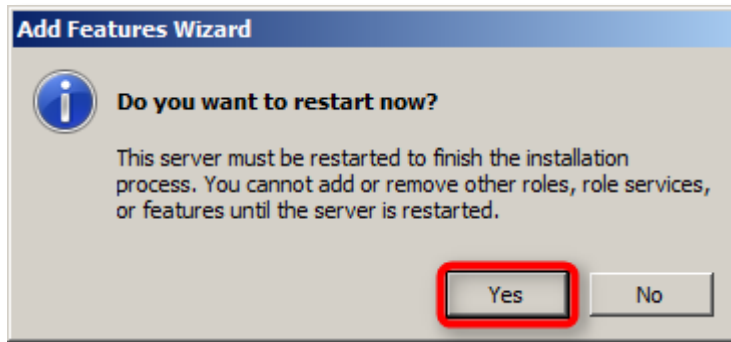
Required components will be installed.



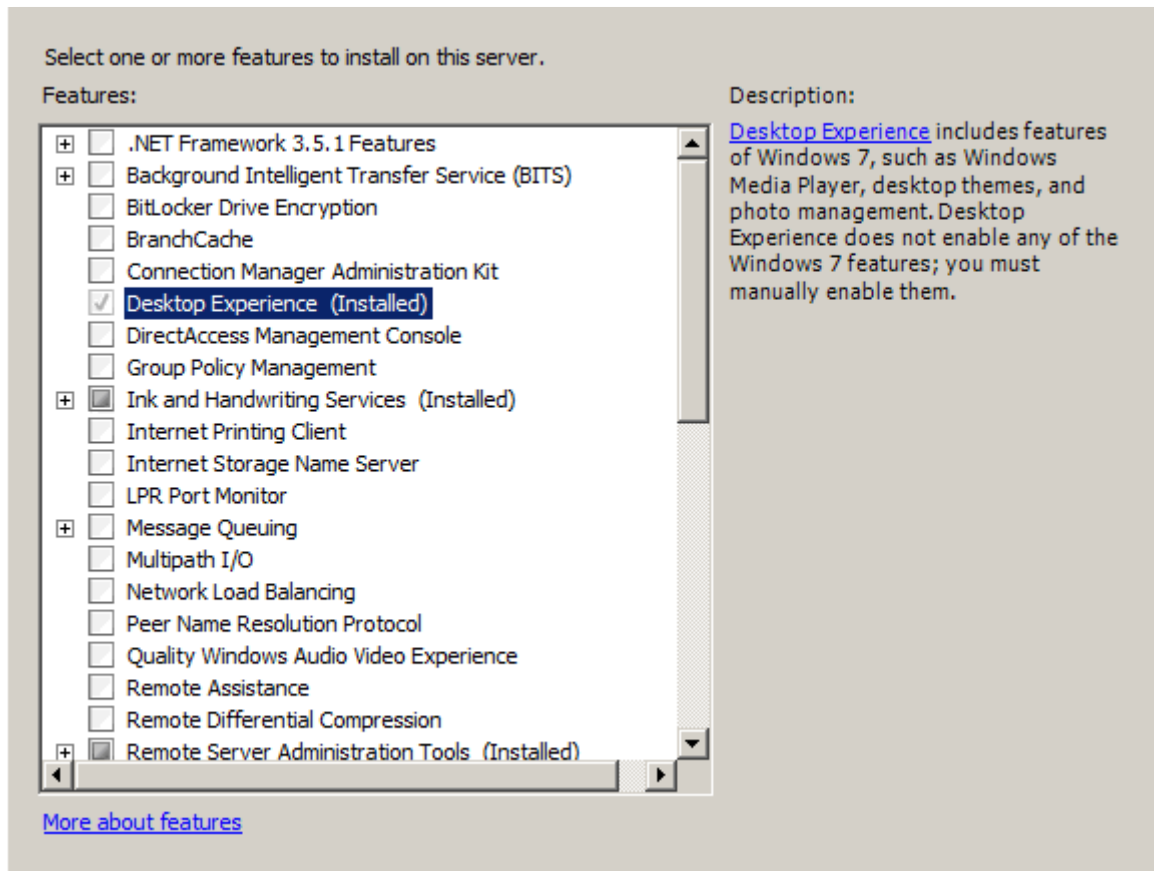
Click **Close**



Finally click on **Yes**



After Restart please check the Installation

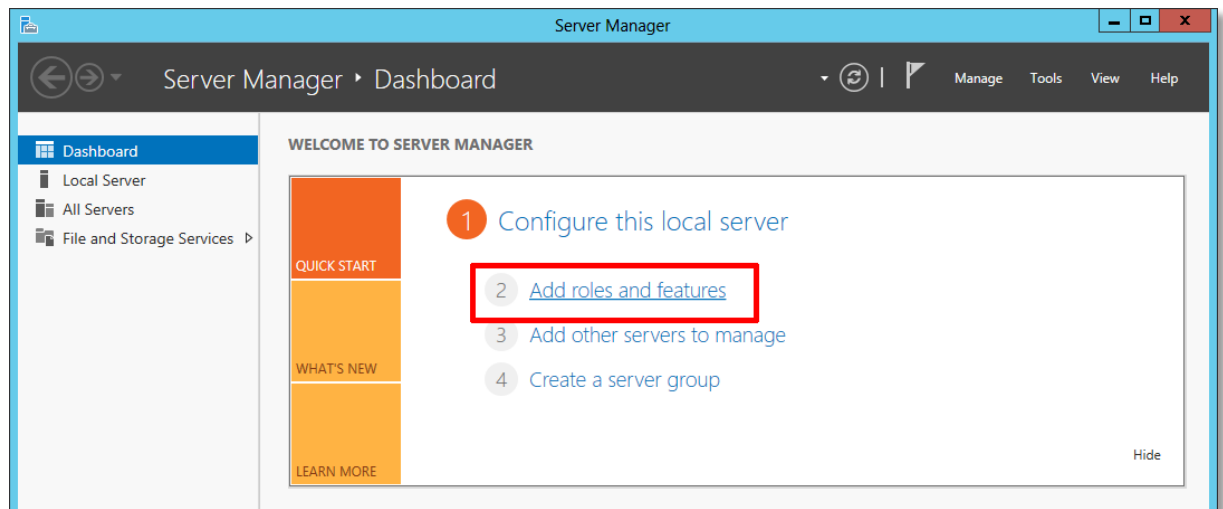


Now you can install SpeechExec Mobile Server.

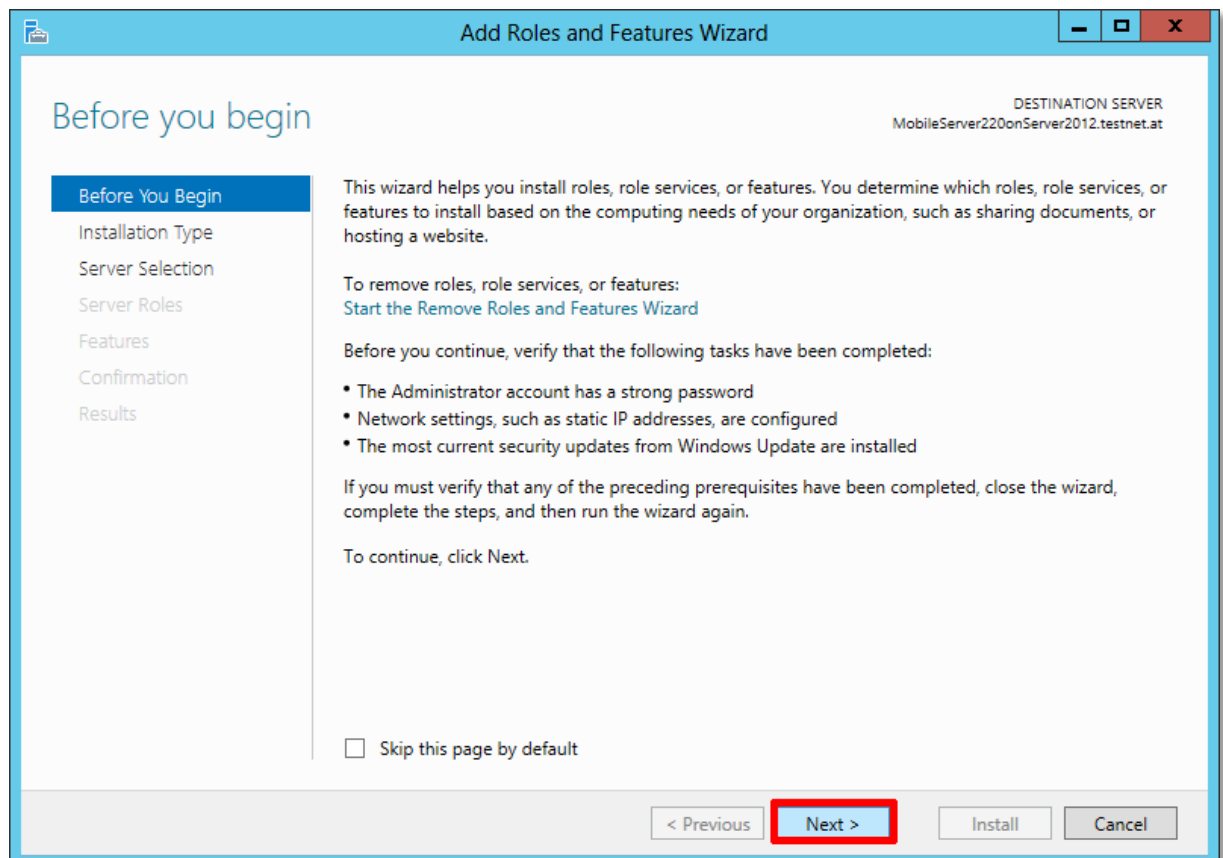
8.9. Installation Web Server

8.9.1. Windows Server 2012 IIS Web Server Installation

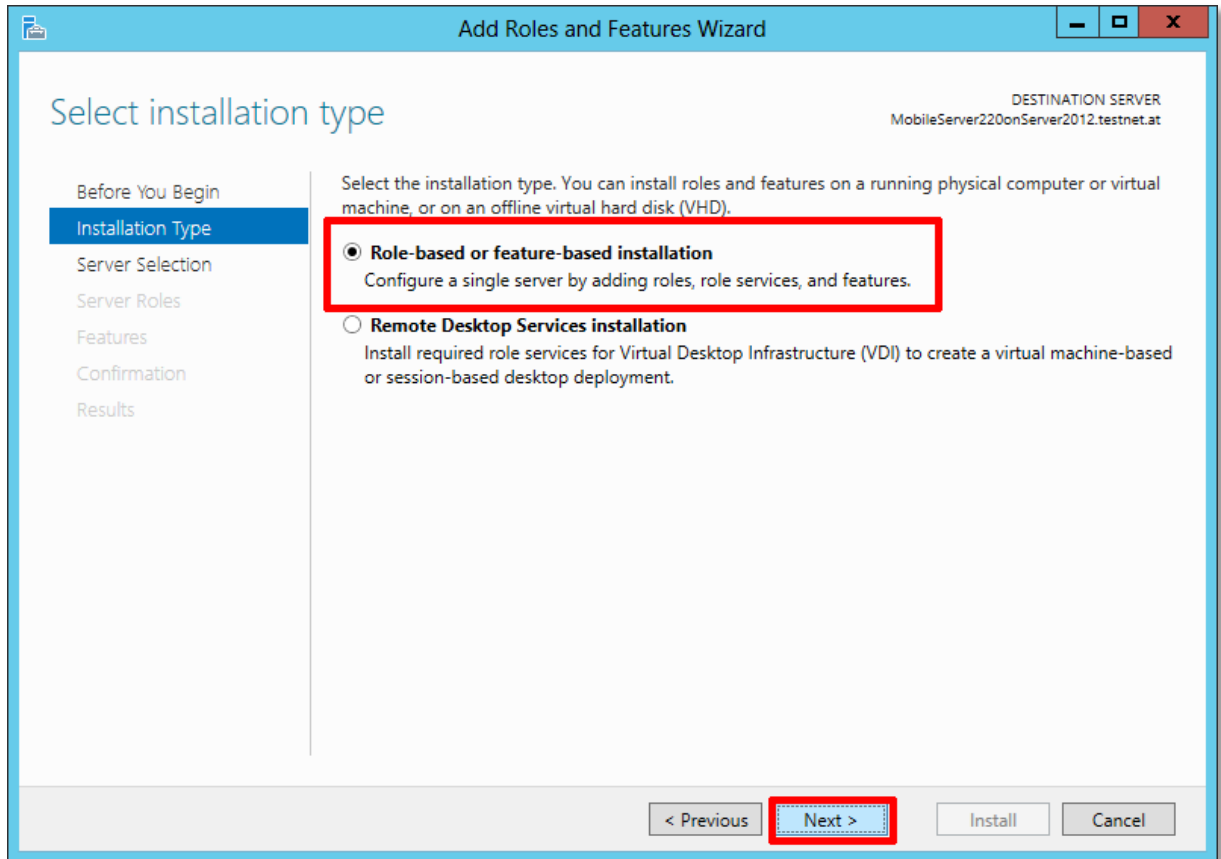
Click the Start button in the lower left corner of the display. Highlight Administrative Tools and select Server Manager. In the Server Manager interface select Add roles and features to displays a list of possible roles.



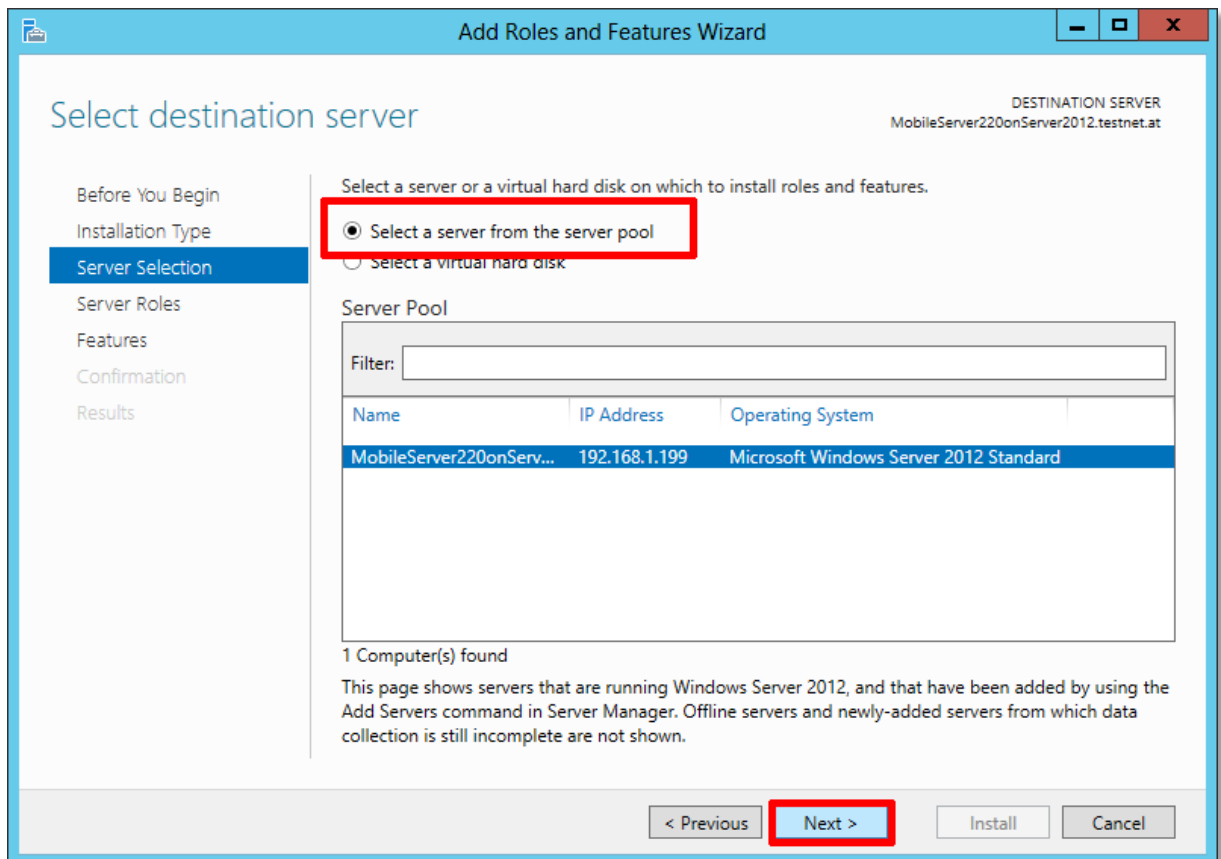
Click on Next



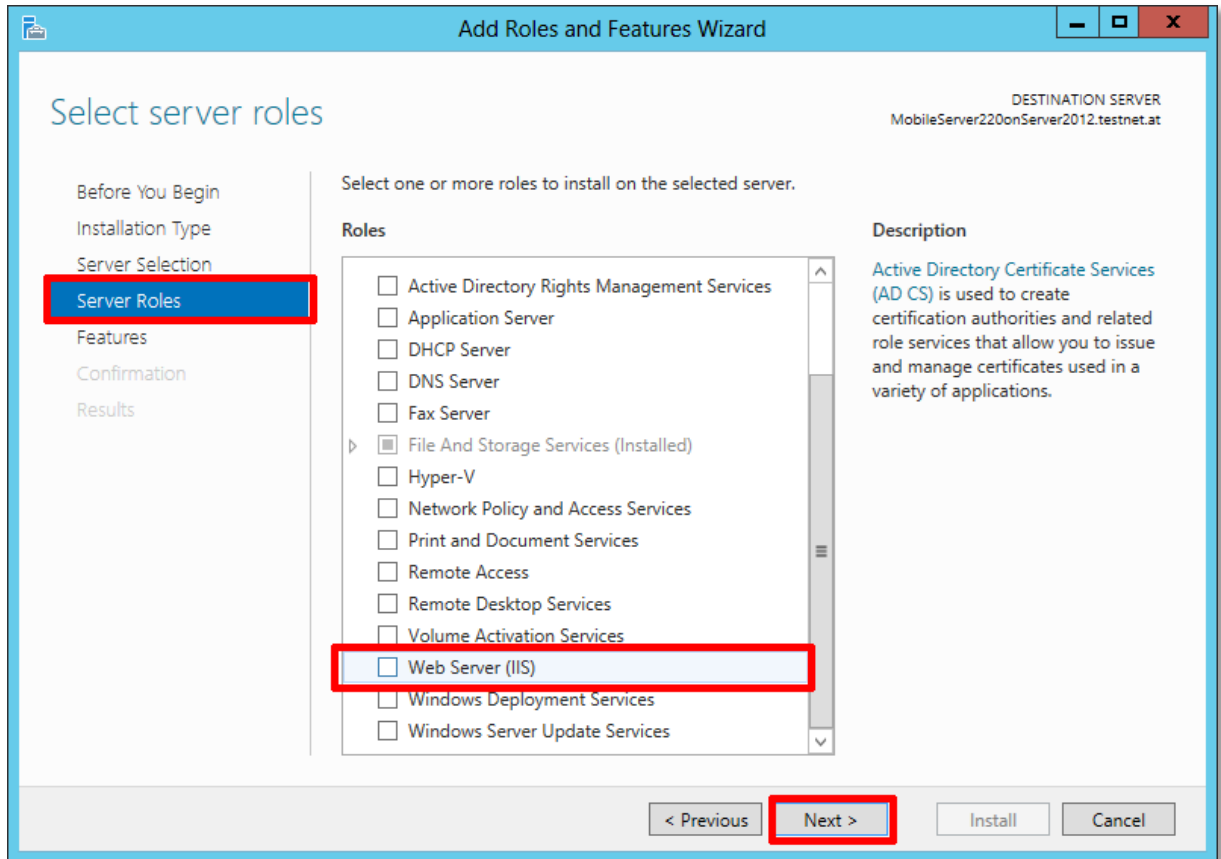
Click on - Role-based or feature-based installation and click on Next



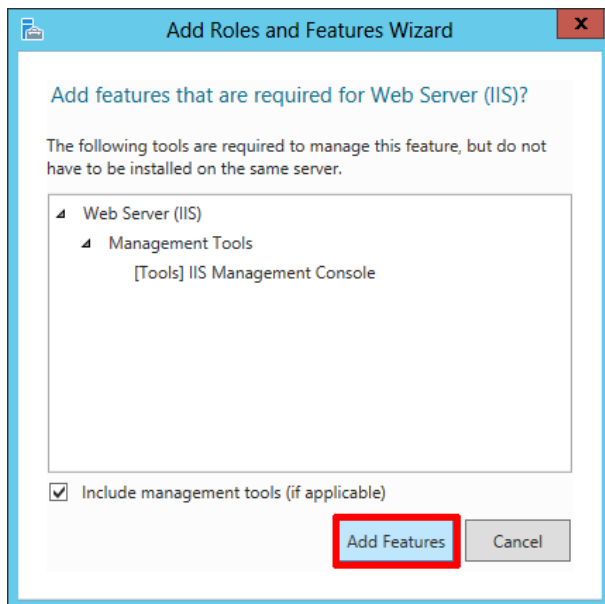
Select a server from the pool and click on Next



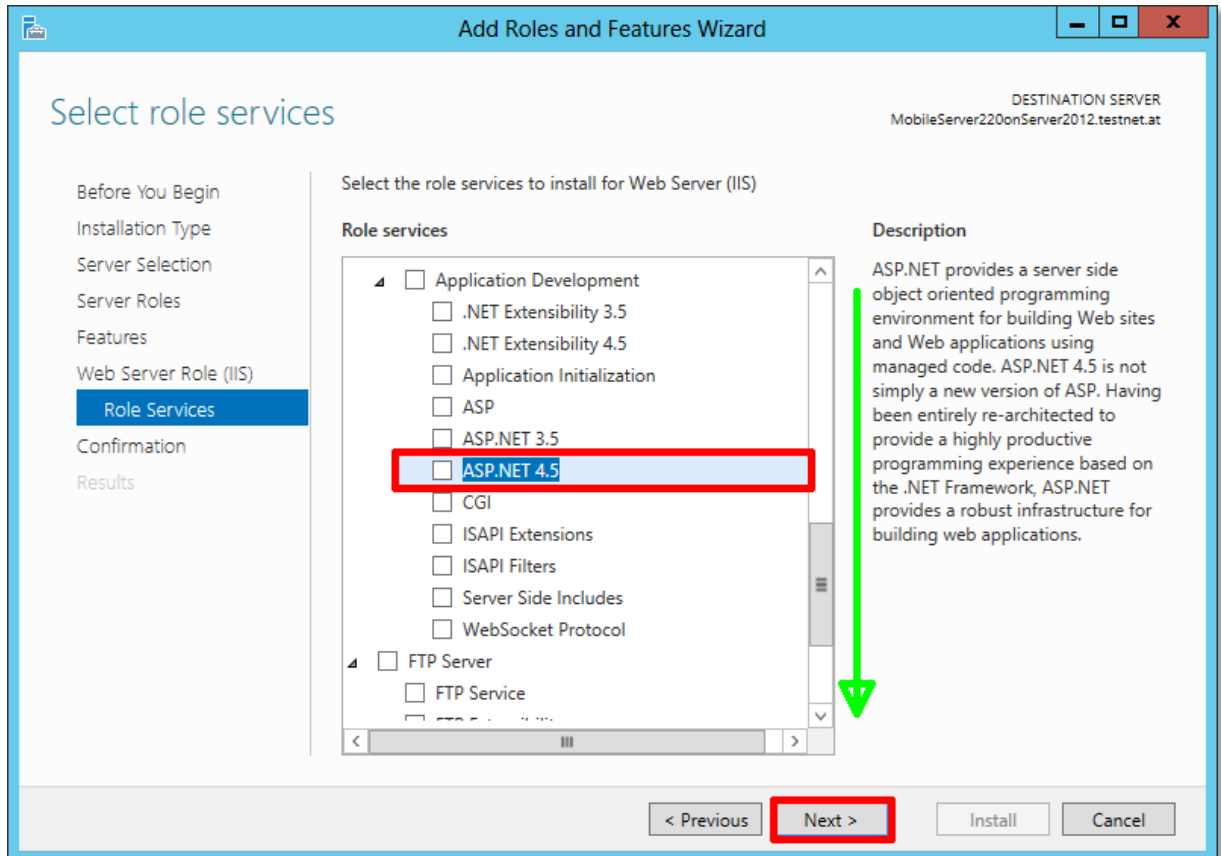
Click on Server Roles Web Server IIS and click on Next



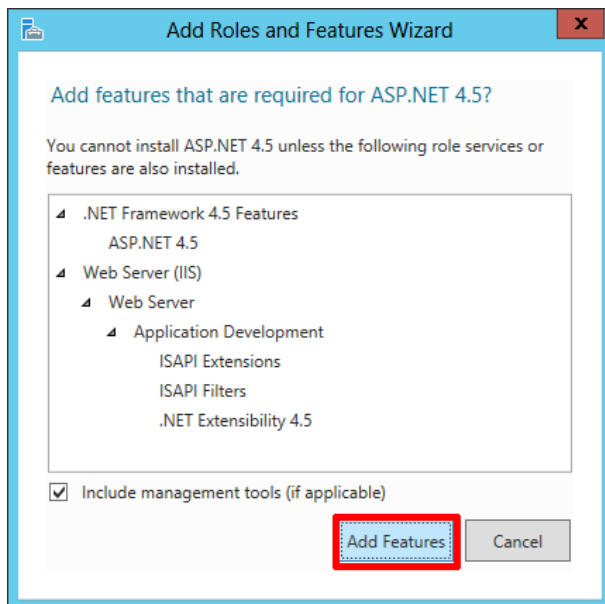
Add the required features for the installation



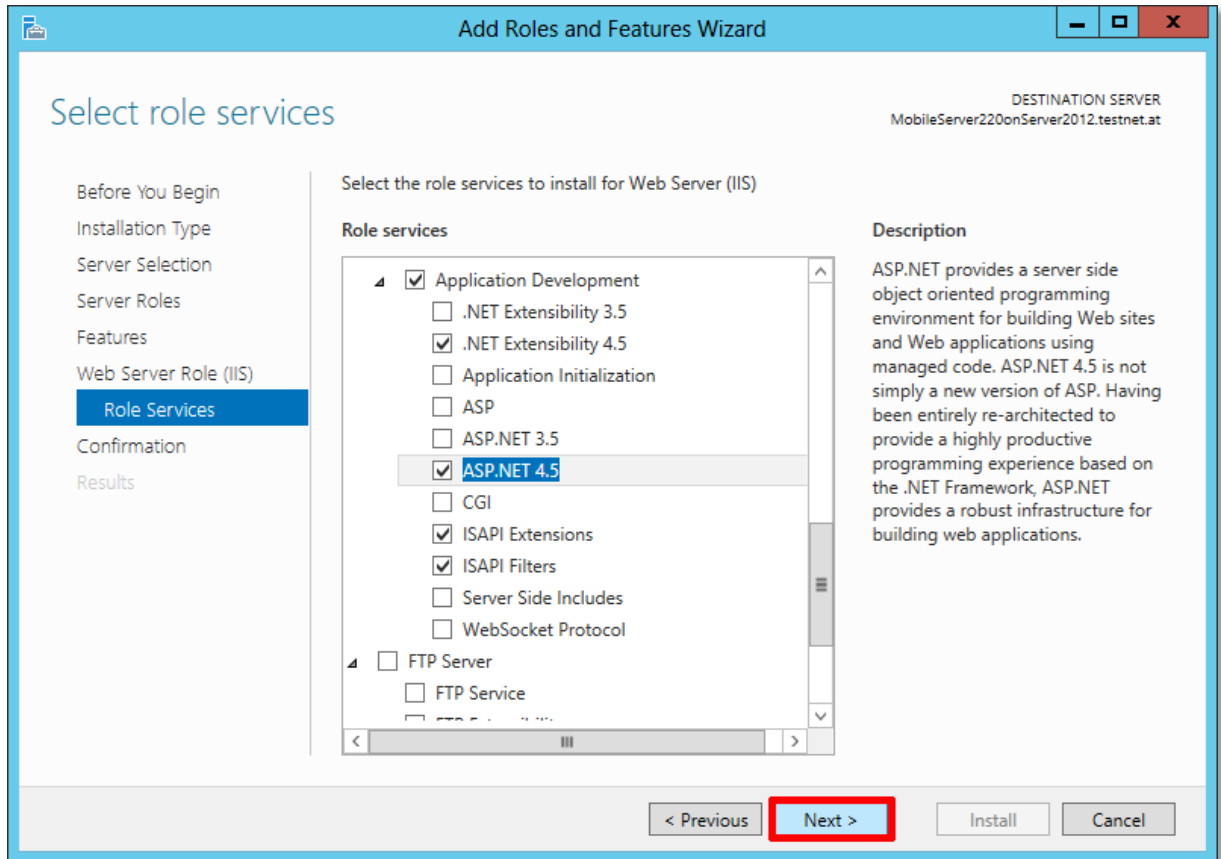
Scroll down to Application Development and select ASP.NET 4.5, click on Next



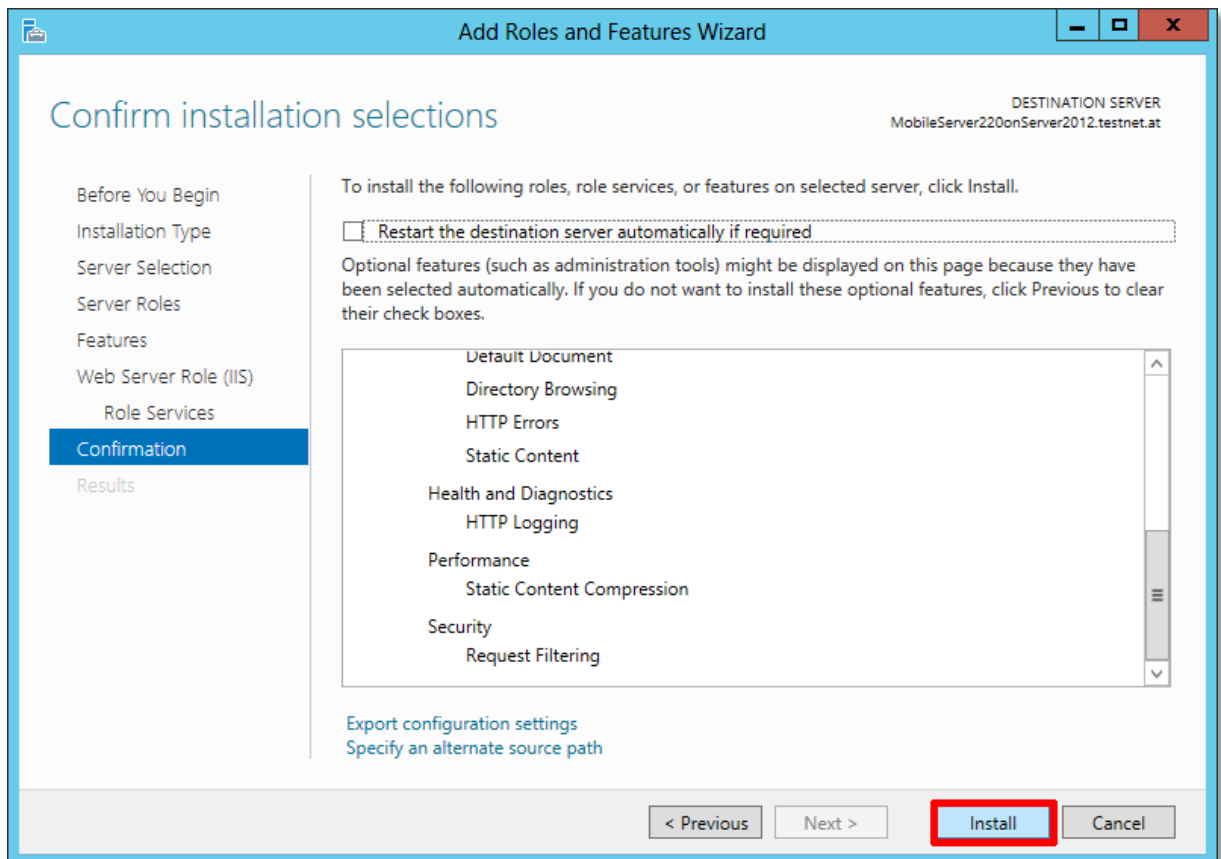
Add the required features for the ASP.NET 4.5 installation and click Add Features



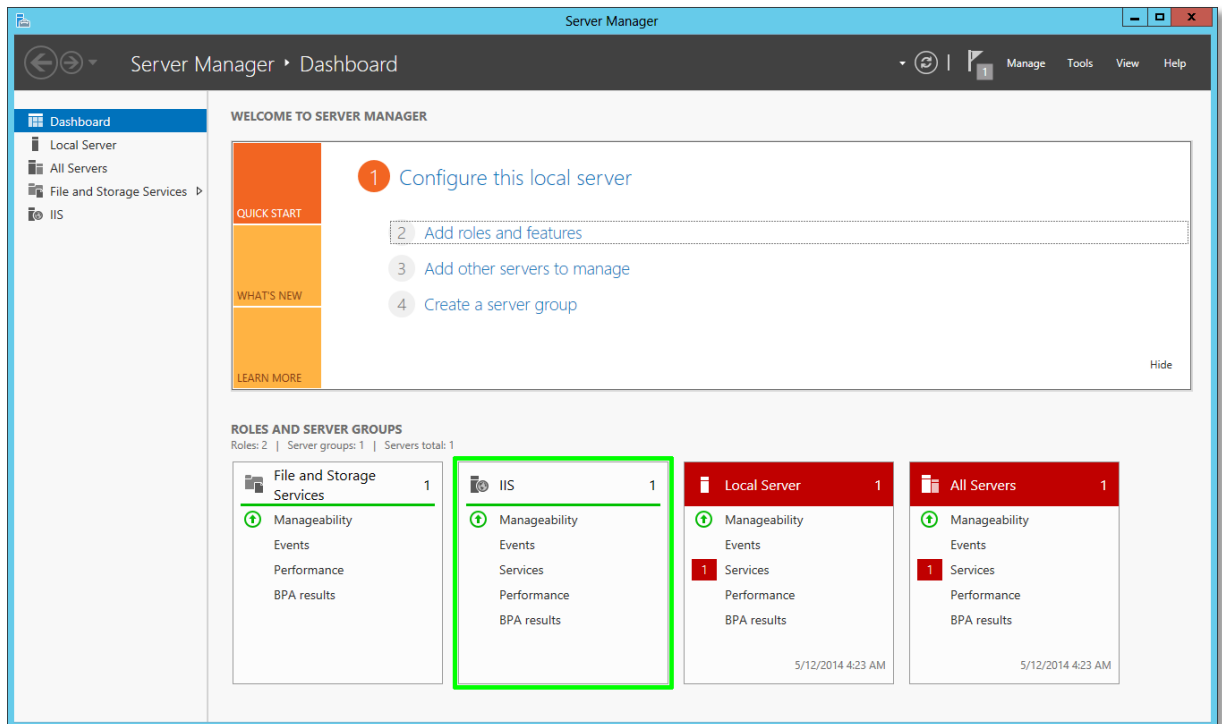
Click Next



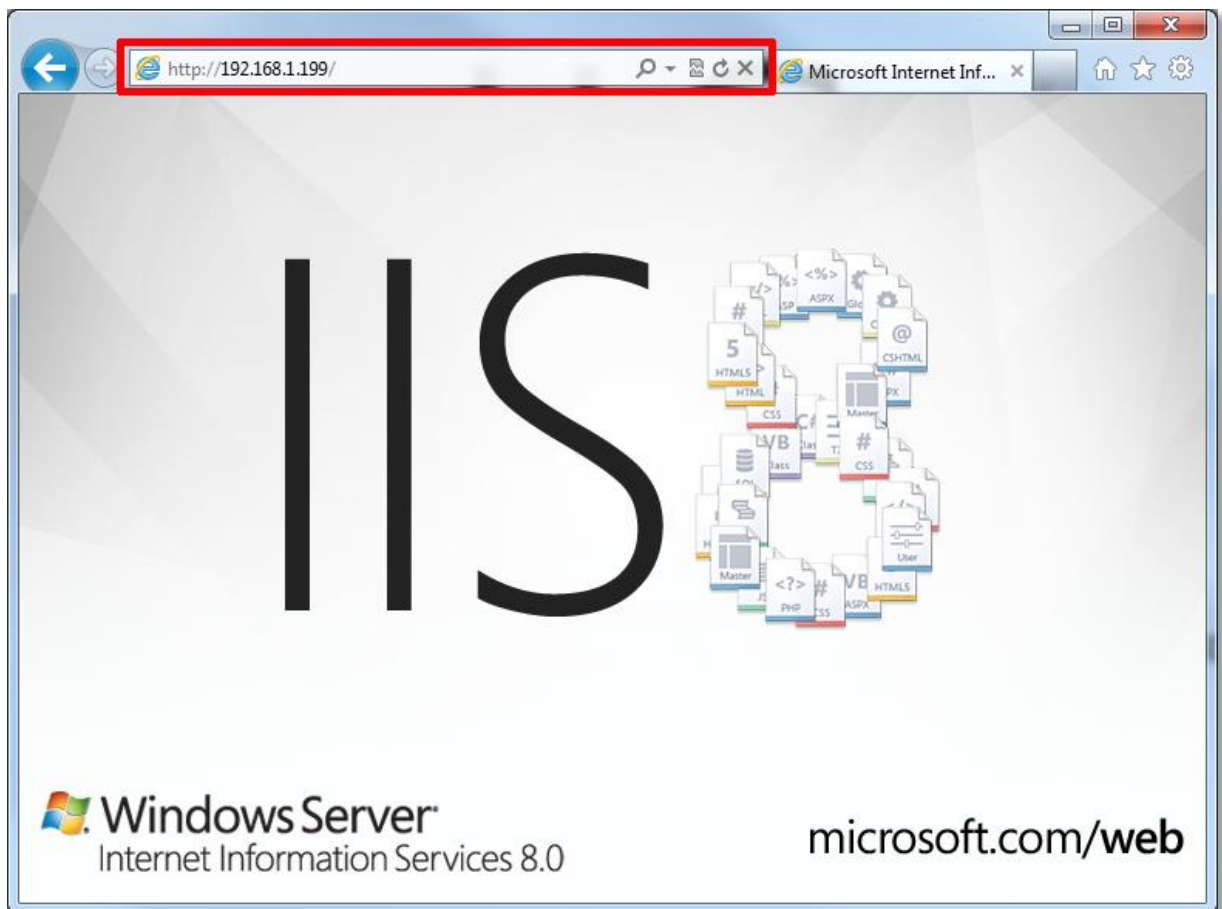
All the components are prepared for installation. Click on Install



The installation is ready, new Field IIS is available (green border)

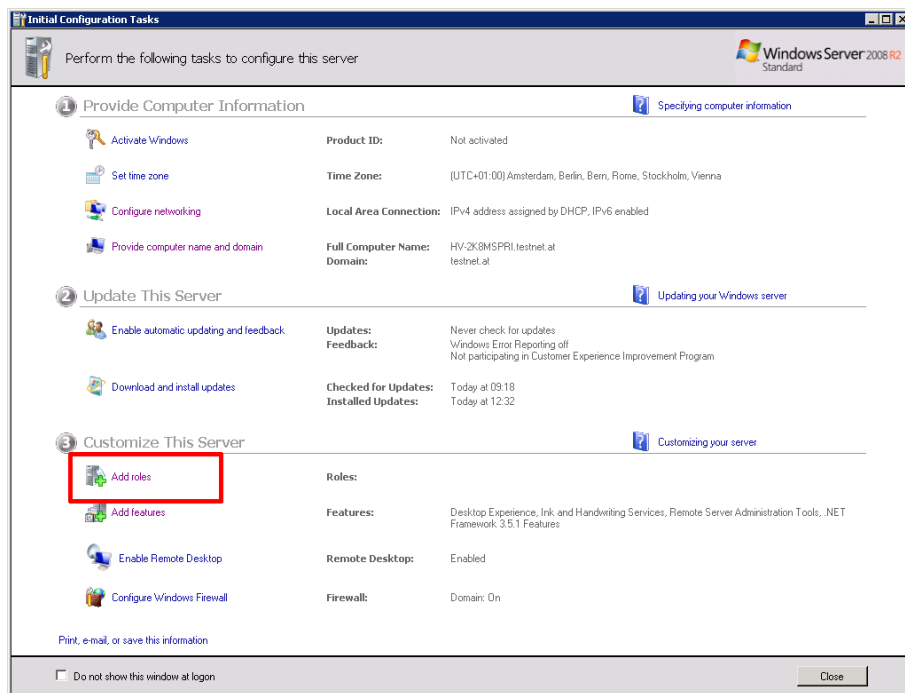


Open the Web browser, type the local IP address and check the installation.



8.9.2. Windows Server 2008 R2 IIS Web Server Installation

Click the Start button in the lower left corner of the display. Highlight Administrative Tools and select Server Manager. In the Server Manager interface select Add roles to displays a list of possible roles.

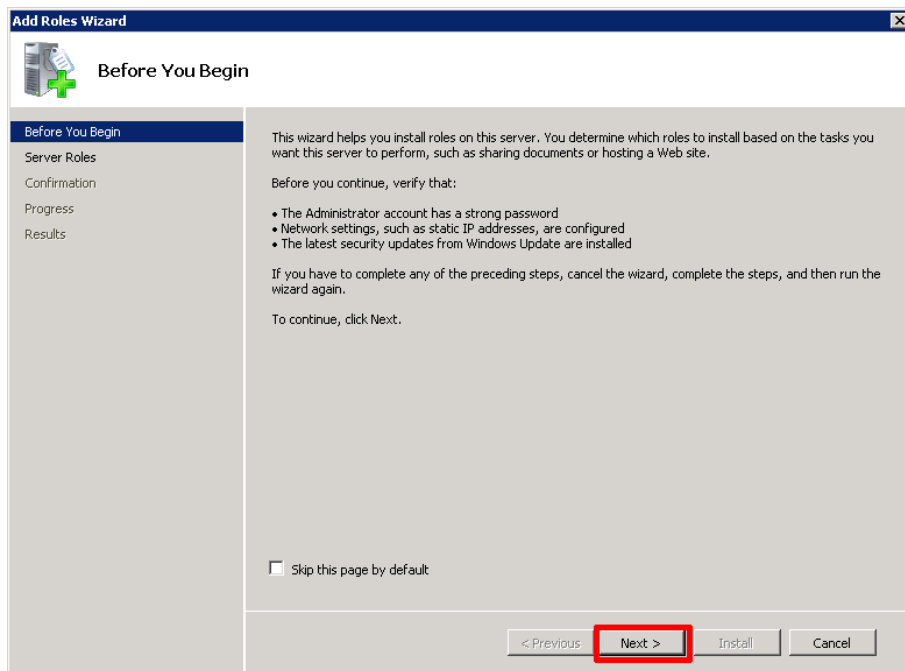


The Add Roles Wizard will start with a Before You Begin page. The wizard asks for verification of the following:

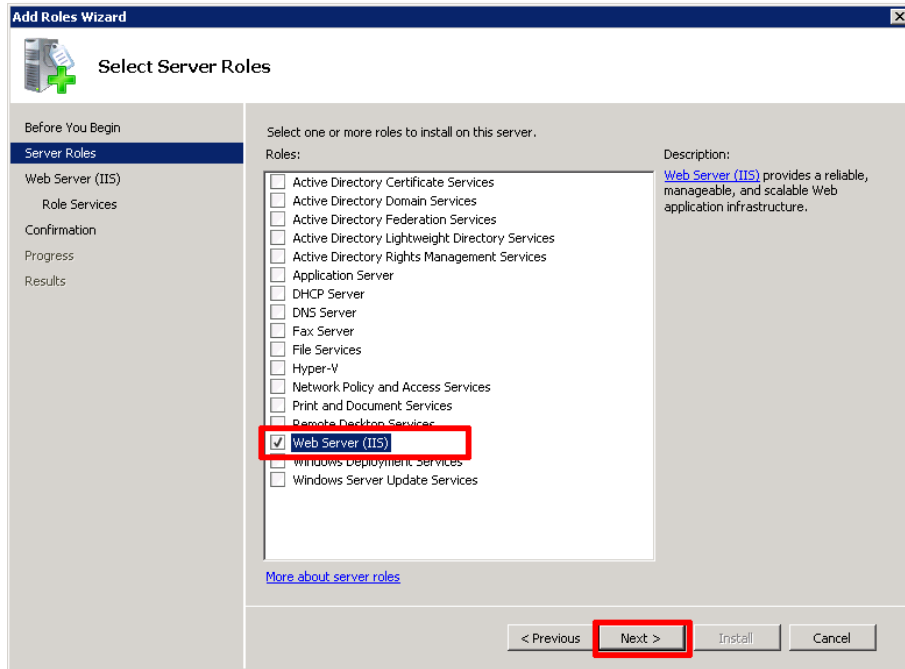
The administrator account has a strong password.

The network settings, such as IP addresses, are configured.

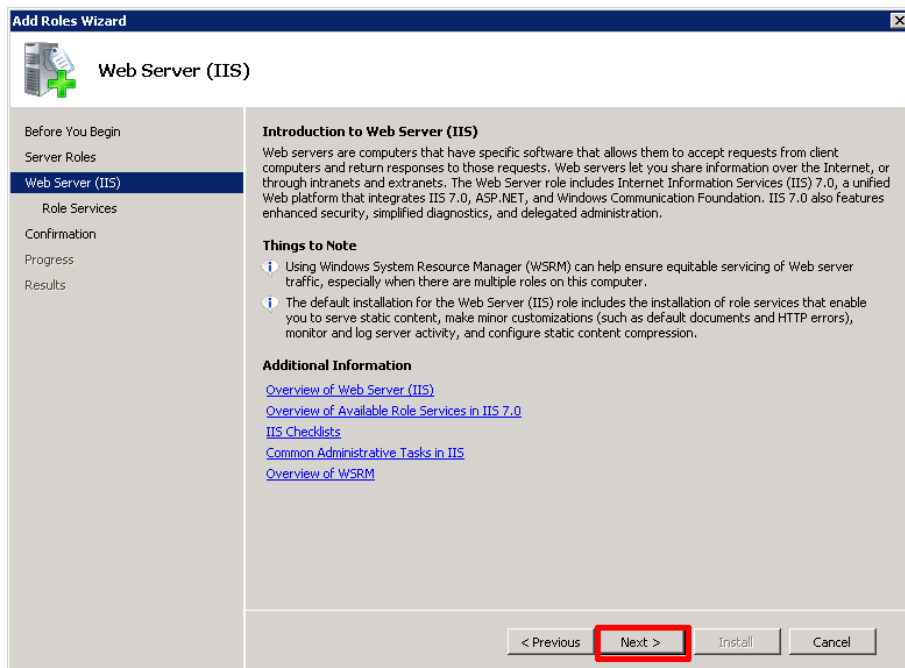
The latest security updates from Windows Update are installed – click on NEXT



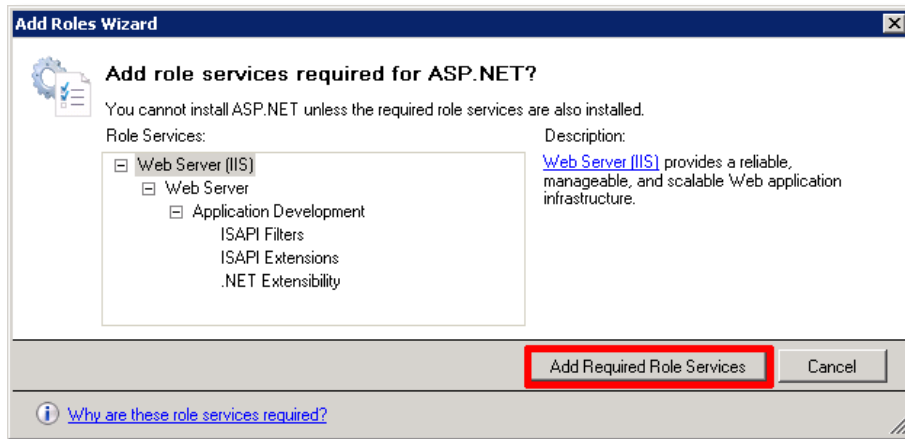
Select Web Server IIS and click Next



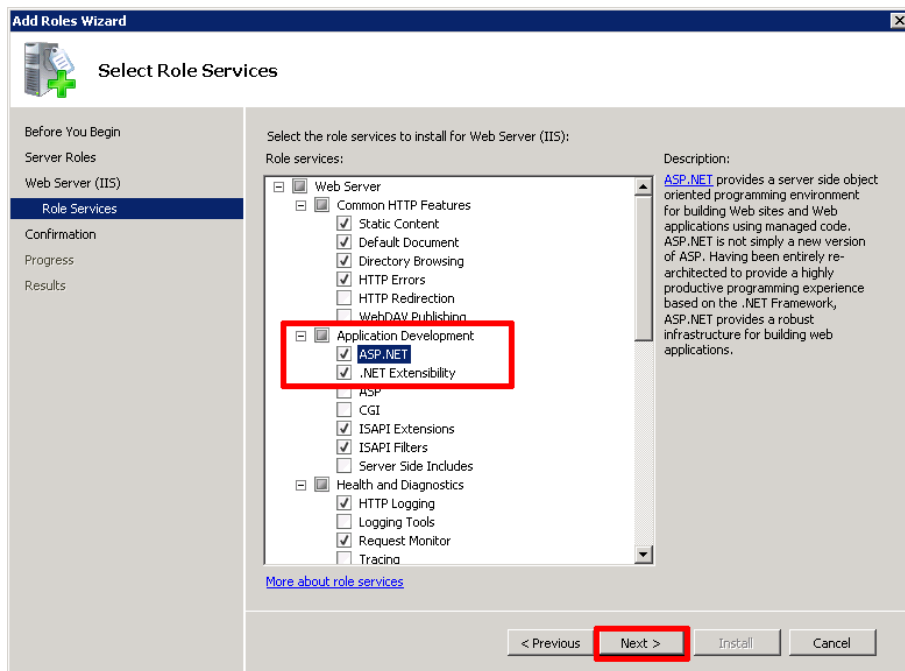
An introductory page will open with links for further information, Click Next



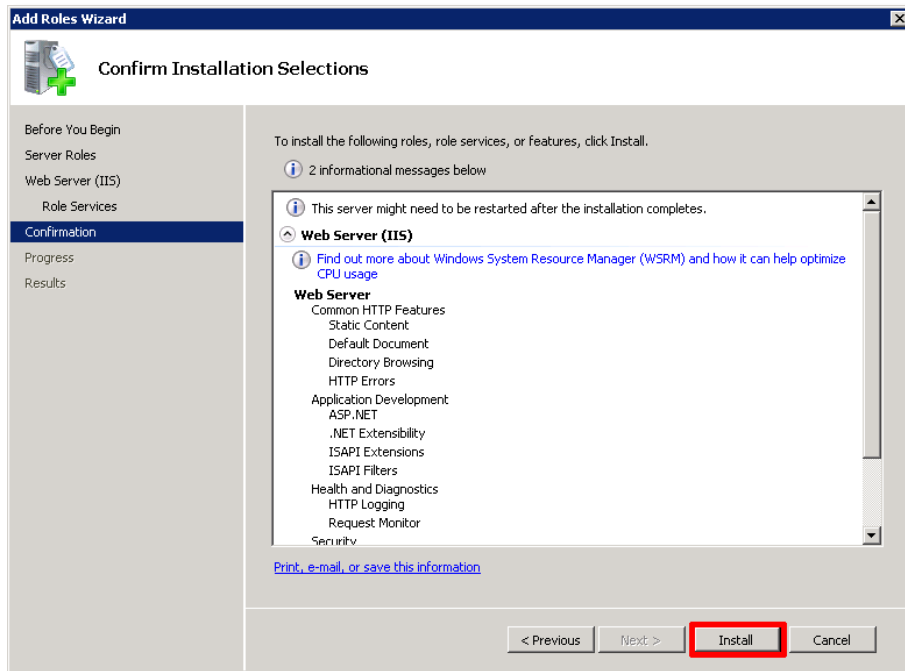
Click Add Required Role Service



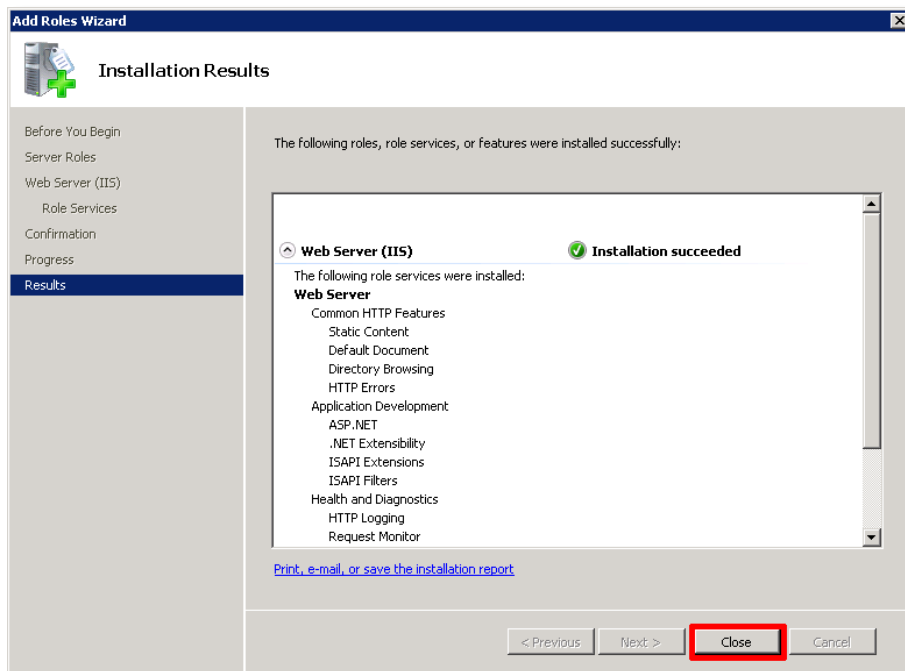
Add the ASP.NET Module and .NET Extensibility and click Next.



Click Install



IIS is now installed with a default configuration for hosting ASP.NET on Windows Server. Click Close to complete the process.



Now open your web browser and check the installation. Start the Internet Explorer. Enter the localhost IP address (127.0.0.1) or type only <http://localhost>. You should see the default IIS Welcome page.



8.10. Connection with external MSSQL 2008 Server

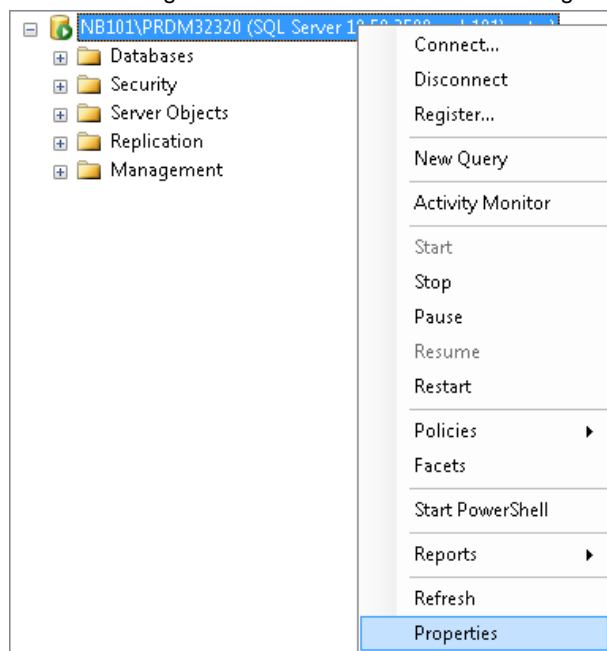
The connection to an external database is explicit not a recommended installation method for the SpeechExec Mobile Server. However, the use of an external data base is technically possible but complicates the maintenance process.

- Install the Microsoft SQL server with the default settings.
- Install the Microsoft SQL Server management Studio.

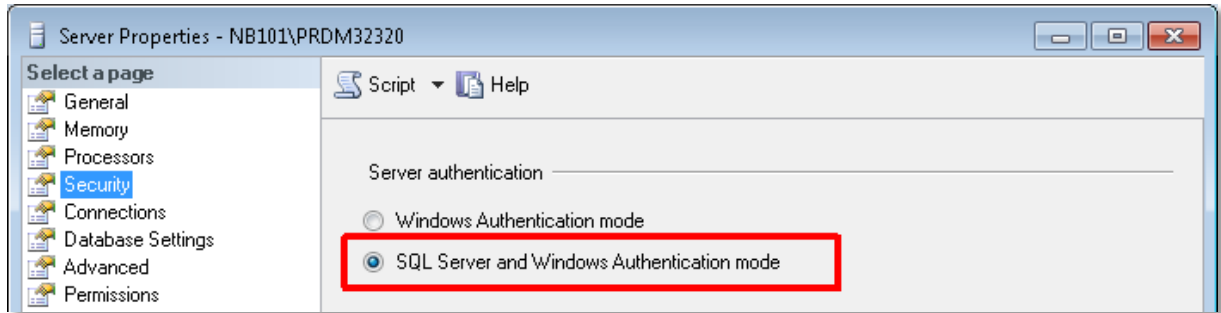
Open the Management Studio and connect to the engine you would like to use it.



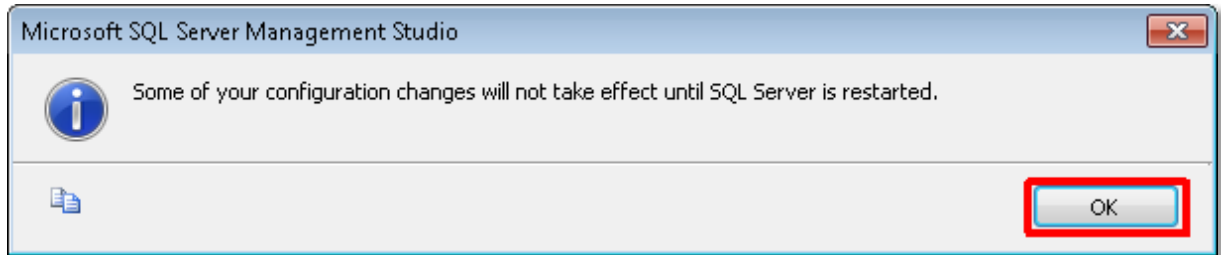
Click with the right mouse button on the database engine you are connected to and click on Properties.



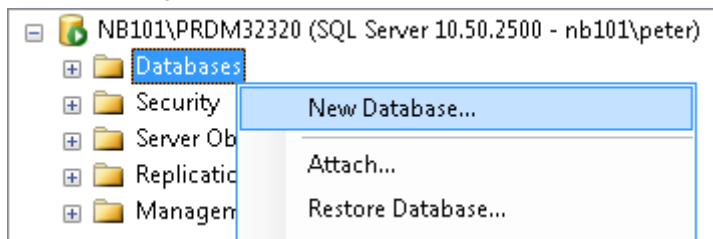
Select Security and switch server authentication to SQL Server and Windows Authentication mode.



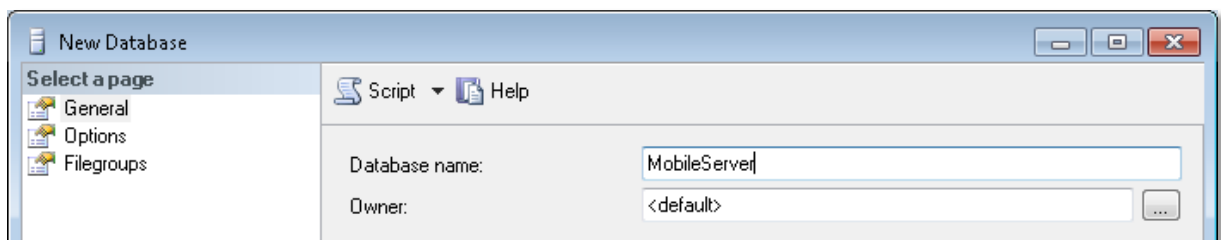
Click OK and confirm following message with OK



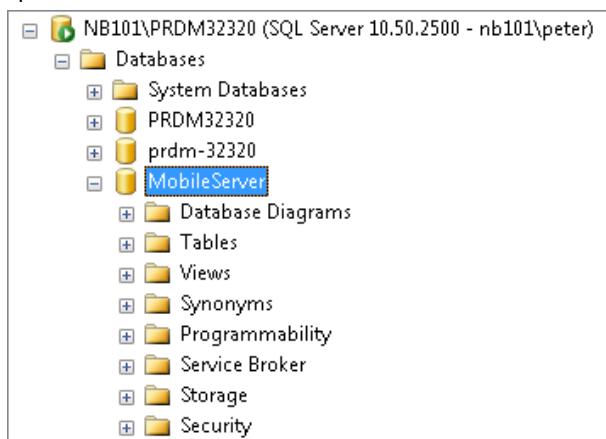
Click with the right mouse button on the Databases and select New Database...



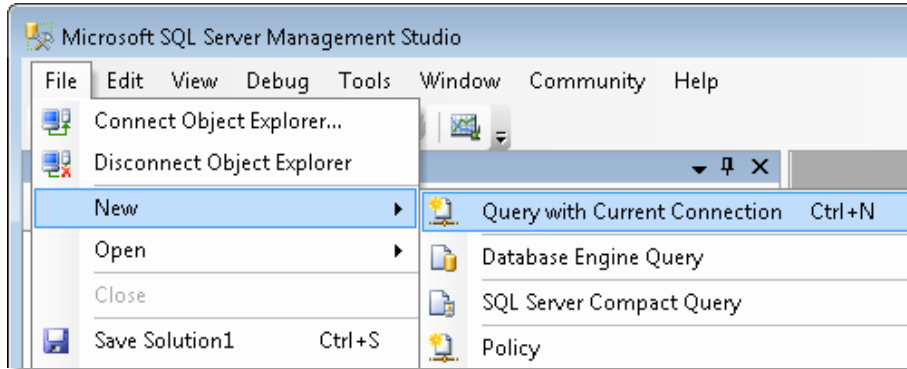
In the menu. Click on General and create a new Database named MobileServer, click OK and the window will be close.



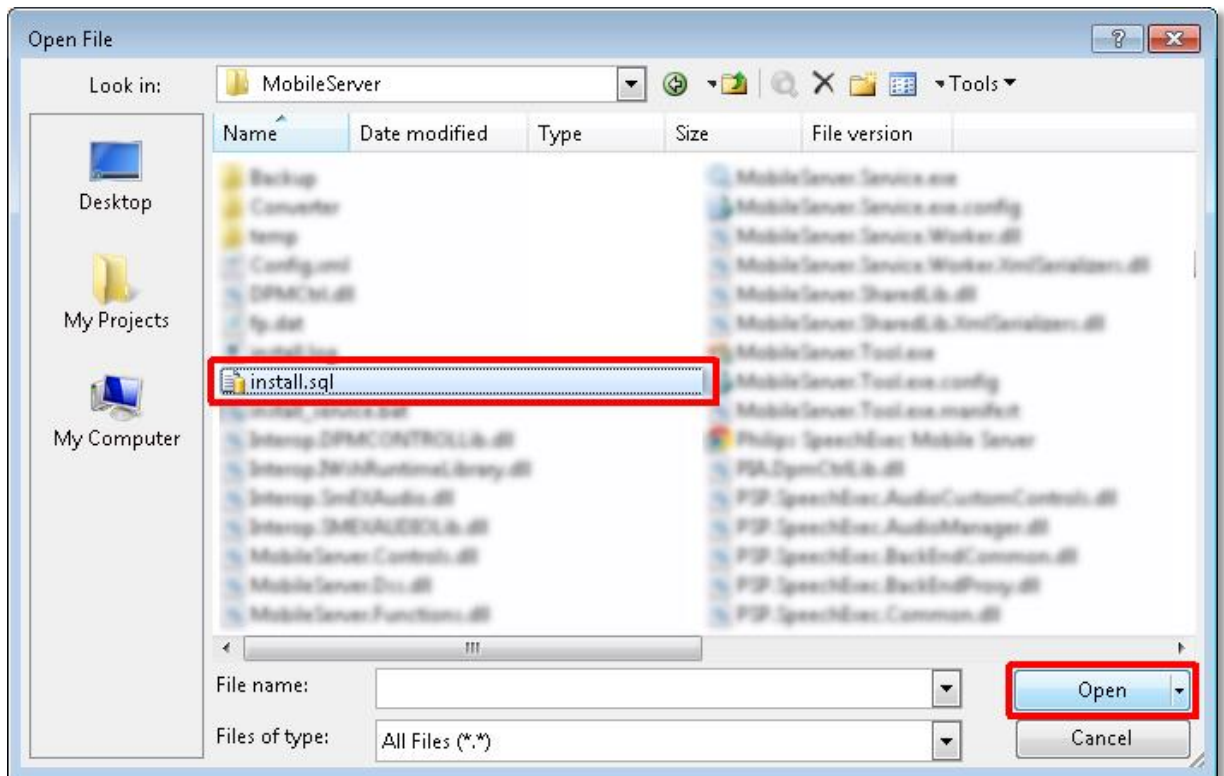
Open the new created MobileServer database



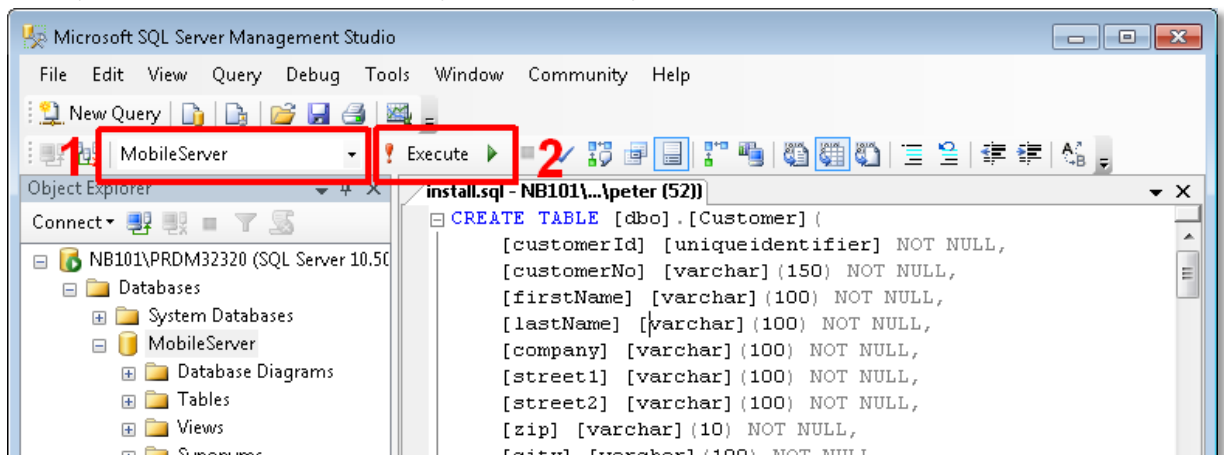
Click File, select New and click on Query with Current Connection (shortcut CTRL+N)



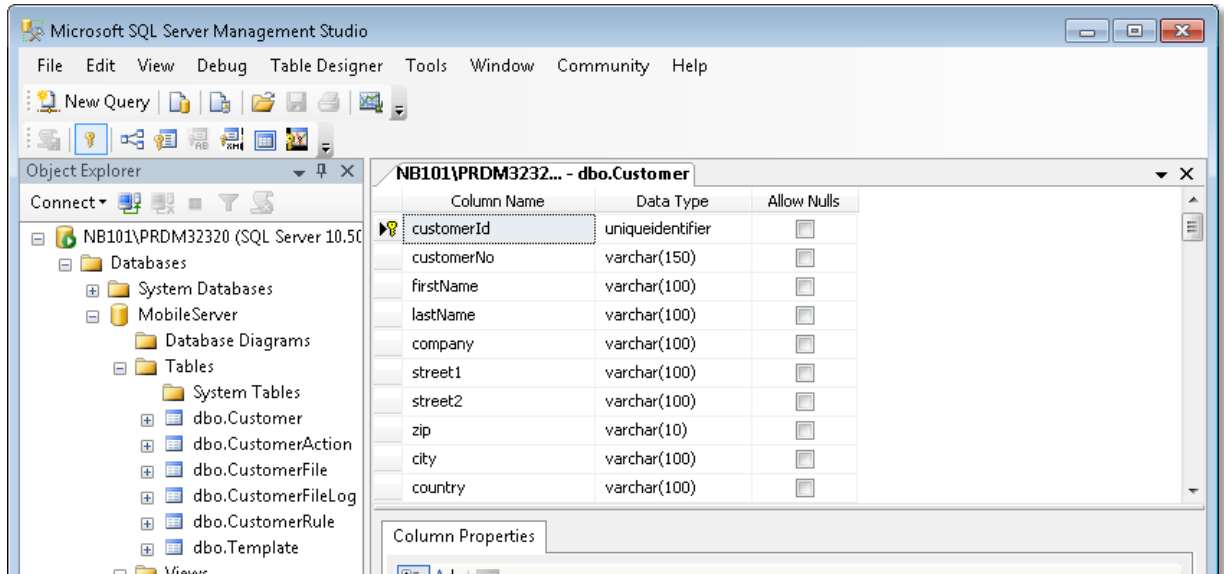
Browse to the MobileServer directory, select install.sql file and click Open



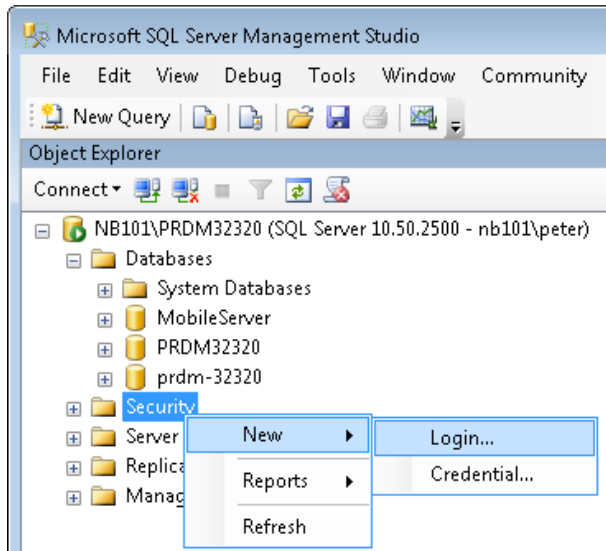
Before you execute [2] the install.sql query, make sure that you are connected [1] with proper database



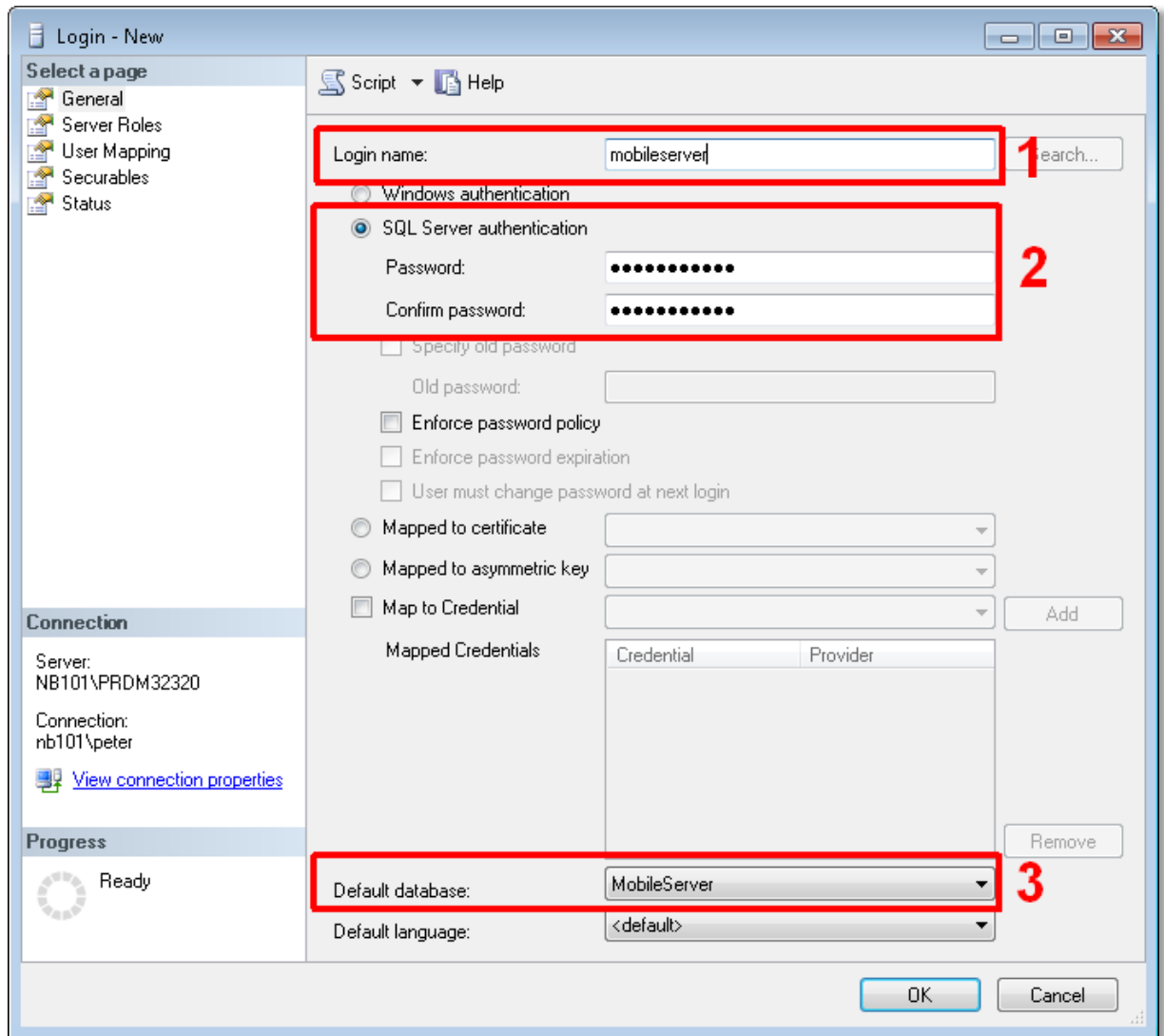
And now, you can see the new database structure with all the crated tables like Customer, CustomerAction...



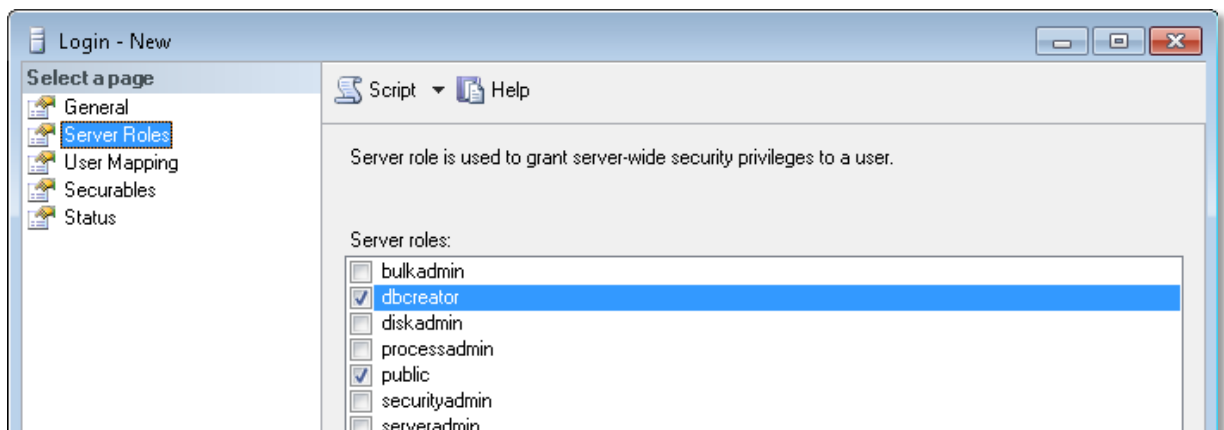
Browse in Object Explorer to Security, click on this and select New and click on Login...



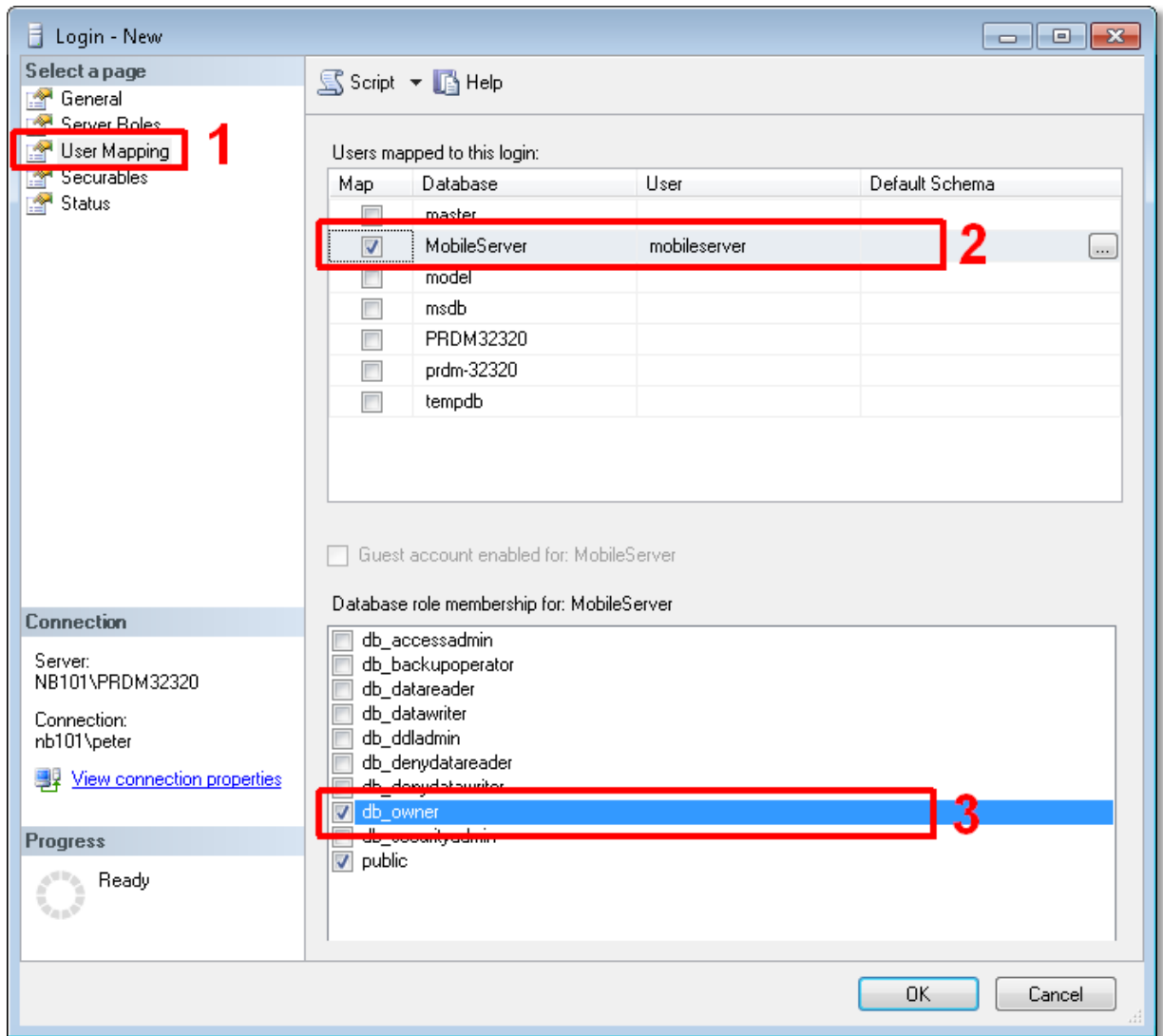
Specify a Login name [1], activate SQL Server authentication and create password [2]. Select default database [3] and click OK.



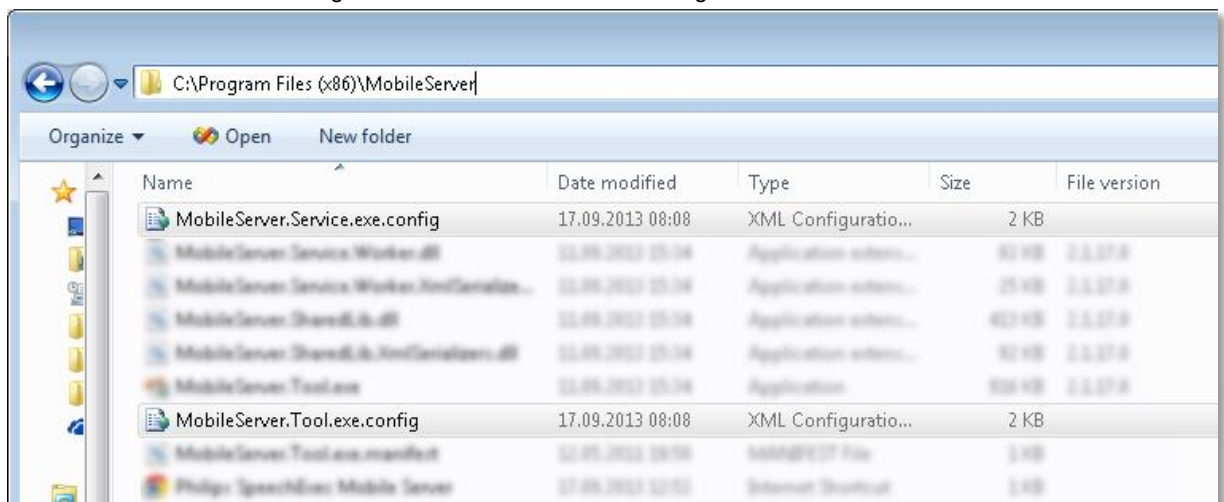
Click on Server Roles and activate dbcreator



Click on User Mapping [1] activate your Database[2] and select right Database role membership for selected Database [3] and finally click OK.



Open the two files from the Mobile Server installation folder:
MobileServer.Service.exe.config and MobileServer.Tool.exe.config.



Open the file with an editor and customize the connection string to your installation.

MobileServer.Service.exe.config

```
<connectionStrings>
<add
name="MobileServer.SharedLib.Properties.Settings.DatabaseConnectionString"
connectionString="Data Source=SERVERNAME\ENGINENAME;Initial
Catalog=MobileServer;Persist Security Info=False;User
ID=USER;Password=PASSWORD"
providerName="System.Data.SqlClient" />
</connectionStrings>
```

MobileServer.Tool.exe.config

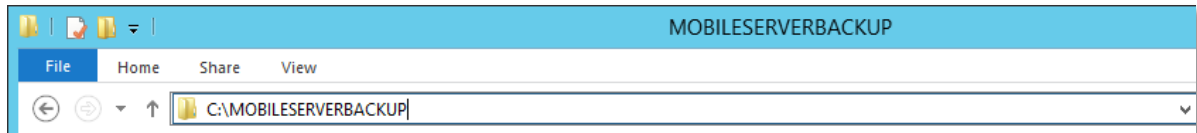
```
<connectionStrings>
<add
name="MobileServer.SharedLib.Properties.Settings.DatabaseConnectionString"
connectionString="Data Source=SERVERNAME\ENGINENAME;Initial
Catalog=MobileServer;Persist Security Info=False;User
ID=USER;Password=PASSWORD"
providerName="System.Data.SqlClient" />
</connectionStrings>
```

8.11. Create Database Backup with MSSQL Tools

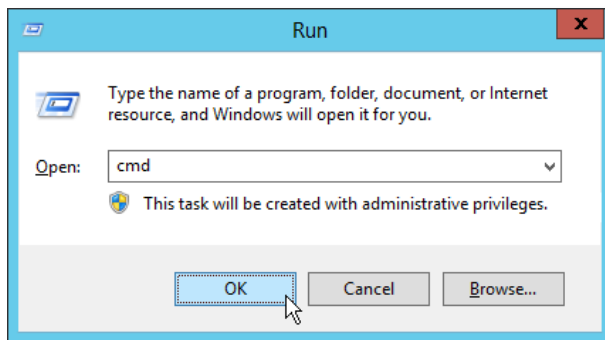
The most important part of a SQL Server maintenance plan is backing up your databases regularly. To backup a database, you cannot simply copy the respective MDF and LDF files of the database as SQL Server has a lock on these. Instead, you need to create a true backup file through SQL Server.

While this can be done by developing a Maintenance Plan inside of SQL Management Studio, the free, delivery with MobileServer, Express editions of SQL Server do not offer this interface. To work around this, you can easily backup your databases by running the command below while logged in as a Windows Administrator.

We create a new Folder for the backup's e.g MOBILESERVERBACKUP.

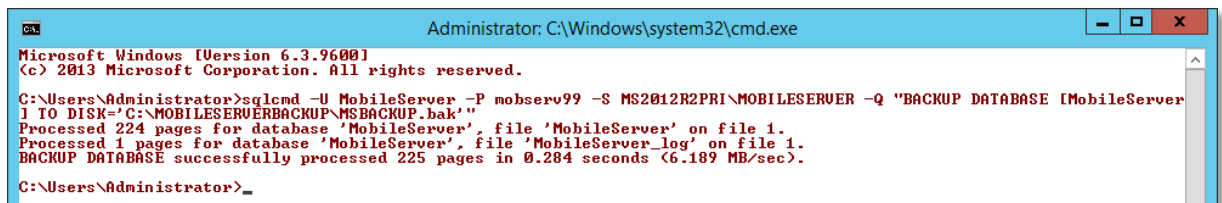


Start the command line interpreter with WIN+R and type cmd, click OK type Enter.



Type the command:

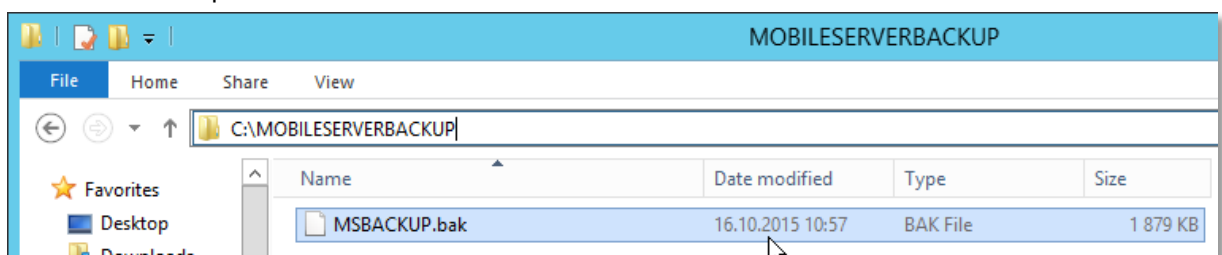
```
sqlcmd -U MobileServer -P mobserv99 -S MS2012R2PRI\MOBILESERVER -Q "BACKUP DATABASE [MobileServer] TO DISK='C:\MOBILESERVERBACKUP\MSBACKUP.bak'"
```



Description for the command

- U **MobileServer** – is the user login for the Database
- P **mobserv99** – is a user-specified password. Passwords are case sensitive. If the –U option is used and the –P option is not used, sqlcmd prompts the user for a password.
- S **MS2012R2PRI\MOBILESERVER** – specifies the server\instance of SQL Server to which to connect, in our example this is **MS2012R2PRI** for Server and **MOBILESERVER** for instance.
- Q **"cmdline query"** execute a query when sqlcmd starts and then immediately exits sqlcmd.

Here is our Backup:



To restore a database from a backup file, please use the command:

```
sqlcmd -U MobileServer -P mobserv99 -S MS2012R2PRI\MOBILESERVER -Q "RESTORE DATABASE [MobileServer] FROM DISK='C:\MOBILESERVERBACKUP\MSBACKUP.bak'"
```

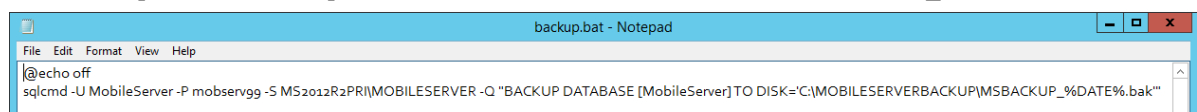
The above command will restore a backup of MobileServer from the data stored in the backup file C:\MOBILESERVERBACKUP\MSBACKUP.bak. Any changes made to MobileServer Database since the backup file was created will be lost.

8.11.1. Create Scheduled Backup

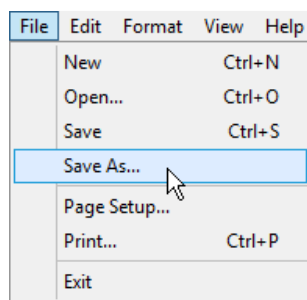
Open Notepad and paste the two lines:

```
@echo off
```

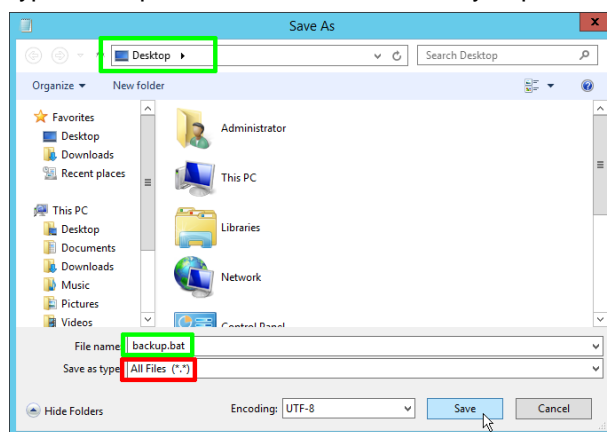
```
sqlcmd -U MobileServer -P mobserv99 -S MS2012R2PRI\MOBILESERVER -Q "BACKUP DATABASE [MobileServer] TO DISK='C:\MOBILESERVERBACKUP\MSBACKUP_%DATE%.bak'"
```



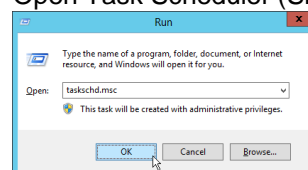
Click on File, select Save As...



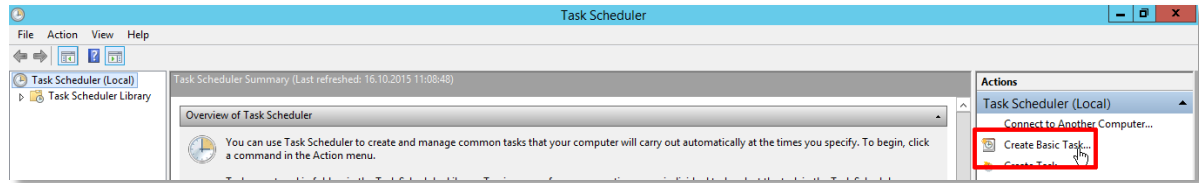
Type backup.bat as File name and - very important! – Save as type All files (*.*) and click on Save.



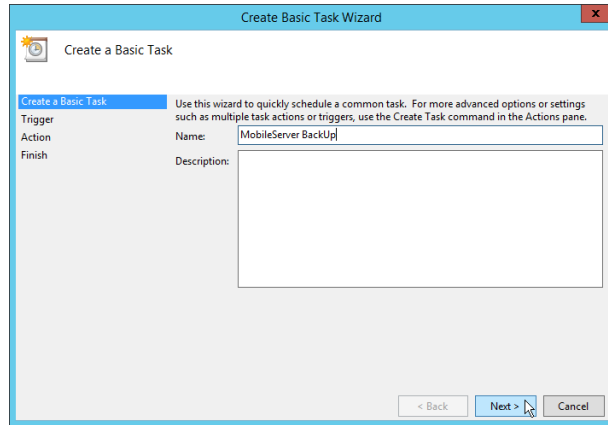
Open Task Scheduler (Shortcut: WIN+R – taskschd.msc)



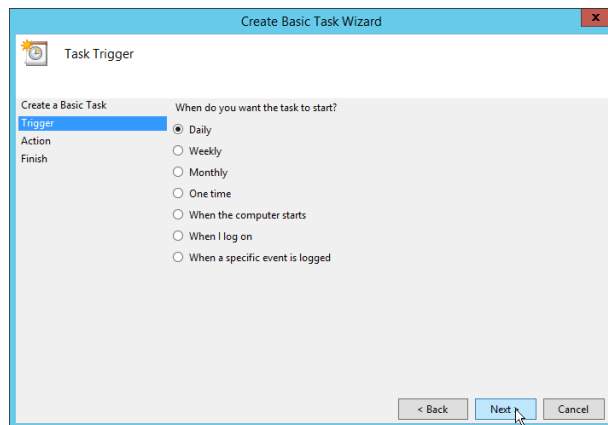
Click on Create Basic Task



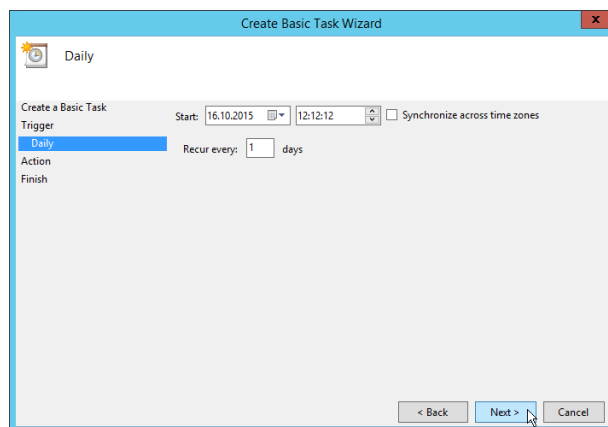
Type a name and, if needed, additional description and click on Next



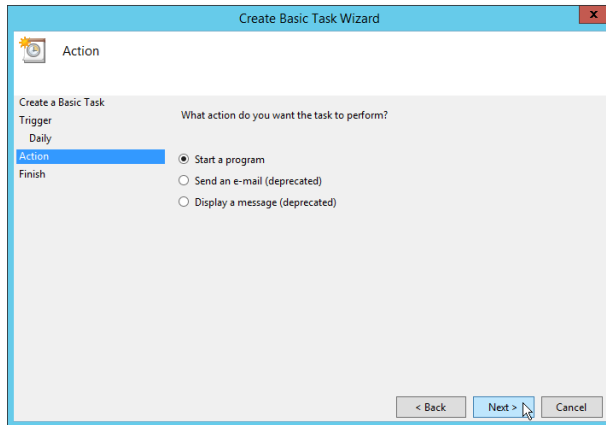
Select the time period and click on Next



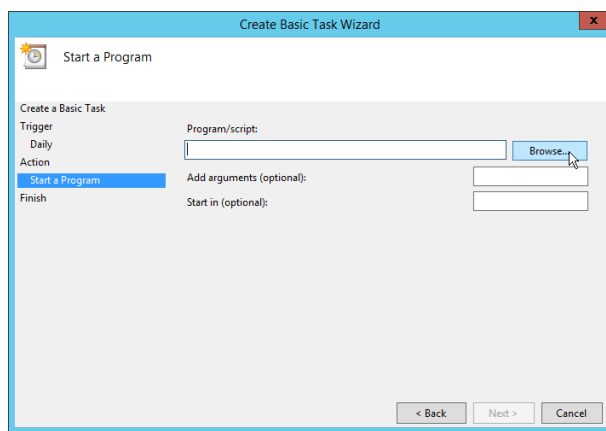
Select Start Date and Time and click on Next.



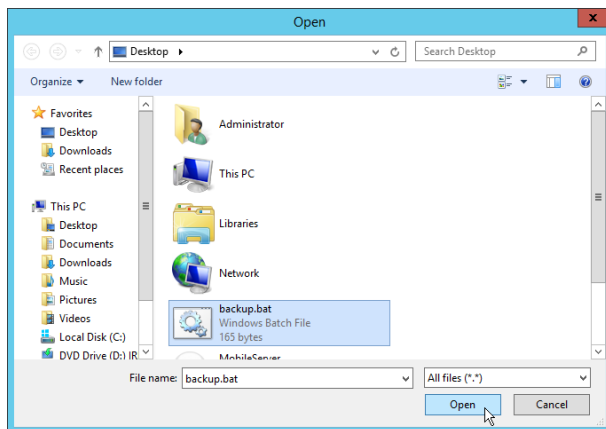
As the right action select Start a program and click again on Next



Click on Browse

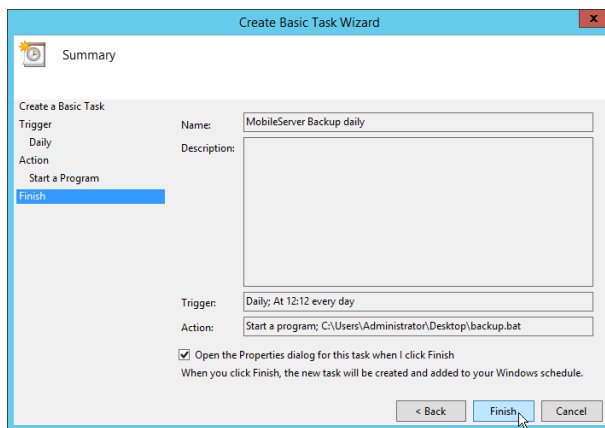
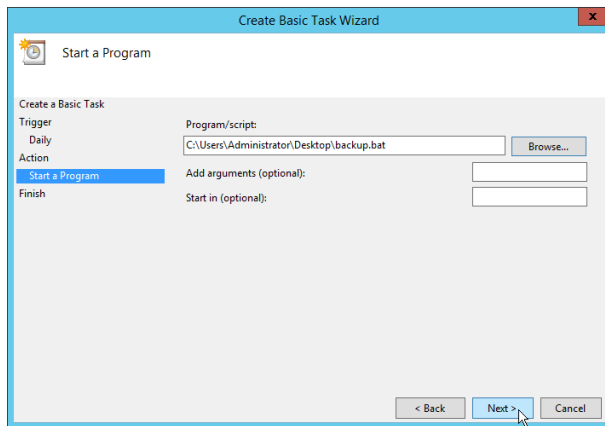


and select the backup.bat from Desktop

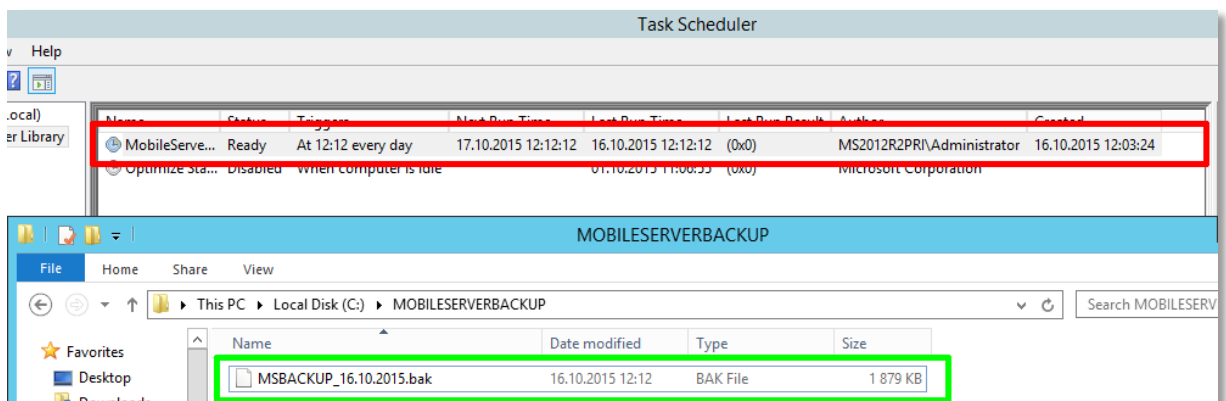


Click on Next

and close the process with click on Finish

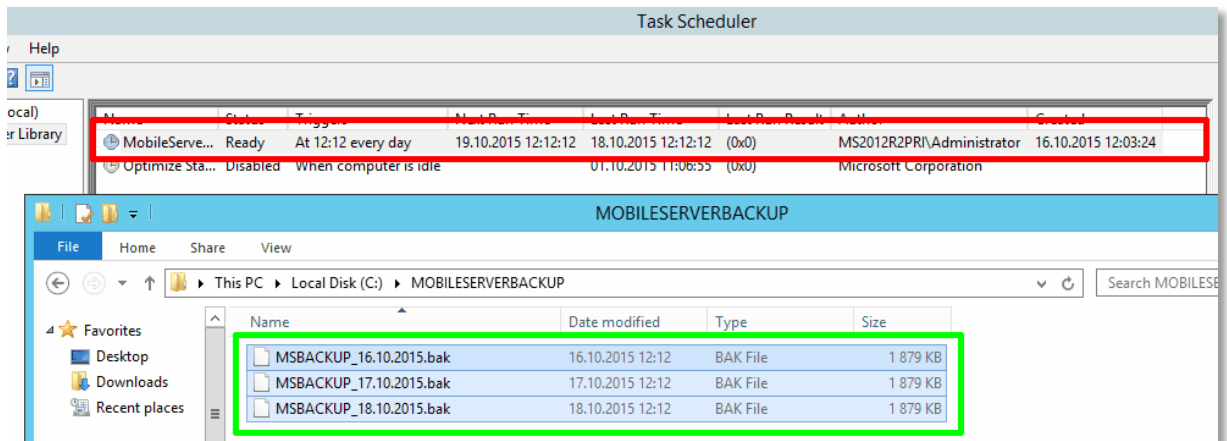


Task is running at 12:12:12 (red) and Backup file is also created with additional time stamp.



And after three days our MOBILESERVERBACKUP folder contains three files, with corresponding file name, and the task scheduler informs us about next execution.

Column Last Run Result contains [system error codes](#) –
0x0 correspond to the operation completed successfully.



8.12. Create Database Backup with external Tools

MobileServer use a Microsoft SQL Server 2008 Express version.

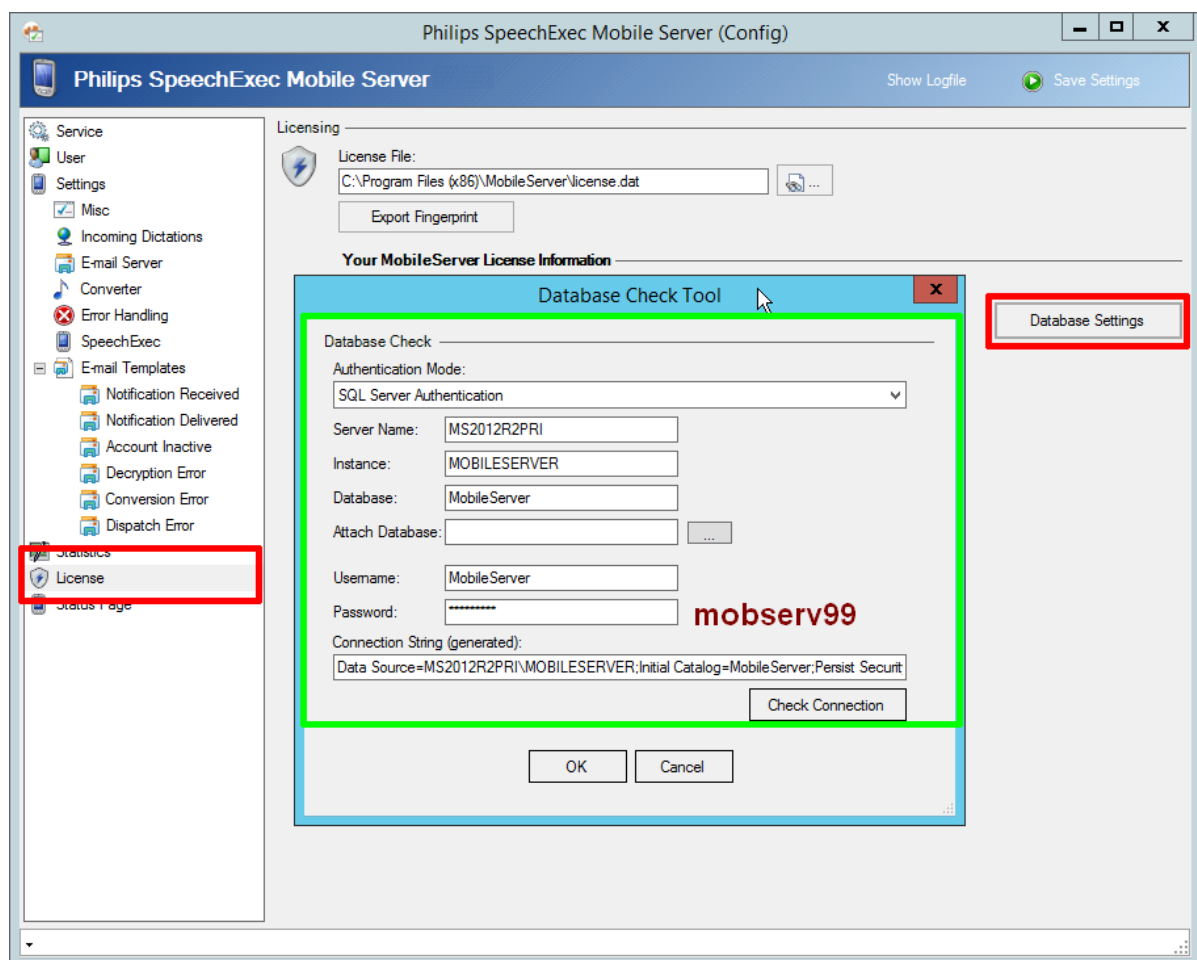
For Backup and management you can use one of free available database tools for system administrators. In our example we use HeidiSQL. HeidiSQL is a database query tool that supports Microsoft SQL Server databases. It allows you to browse and edit data, create and edit tables, views, procedures, triggers and scheduled events. Features include managing multiple servers from one window, exporting from one database server into another, bulk editing, an advanced SQL syntax editor, and database optimization and repair functions.

Download the HeidiSQL from <http://www.heidisql.com/download.php>

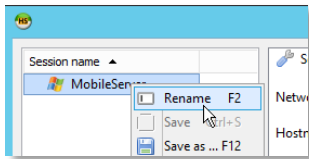
Here we describe the Backup process.

8.12.1. Connect with Database

Open the License Menu and click on Database Settings and check current settings, we will need it later, so please write the information or make screenshot for later.

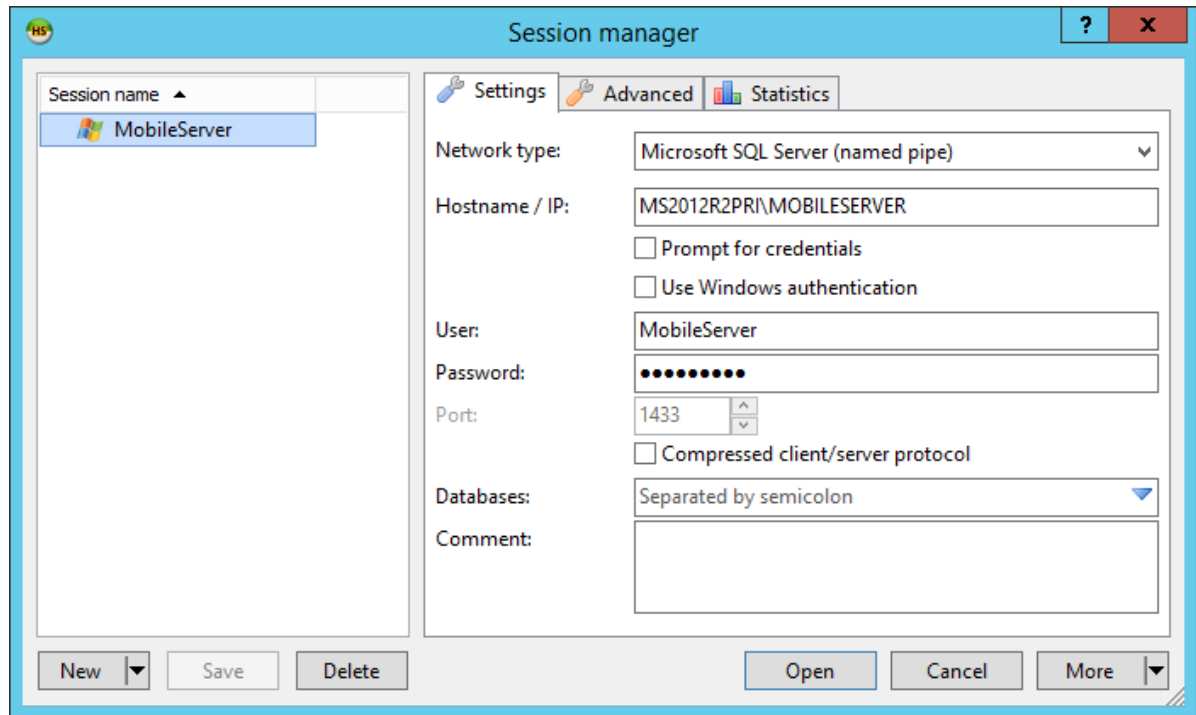


Open HeidiSQL Software, click on File and select Session manager.

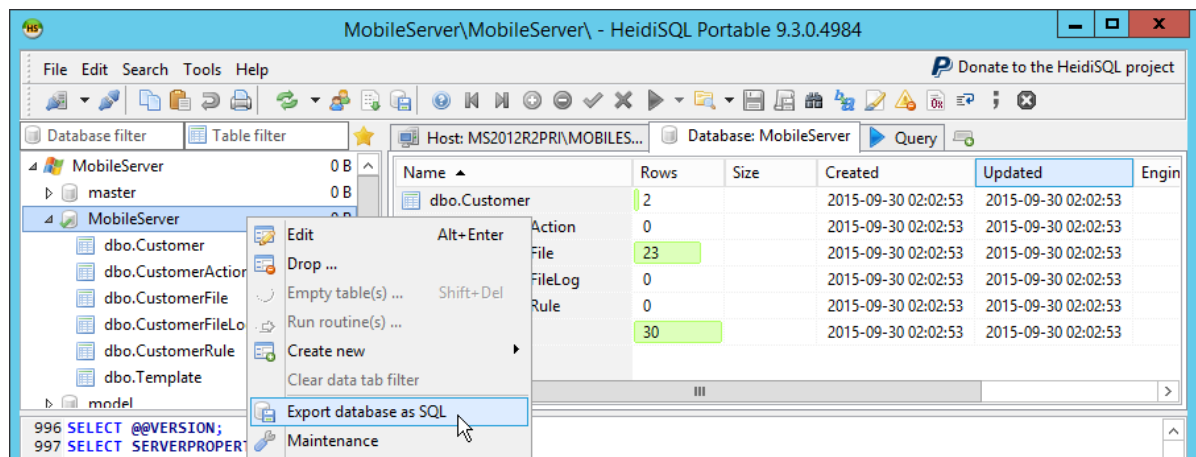


On the left side, you see Session name, that can be rename later.

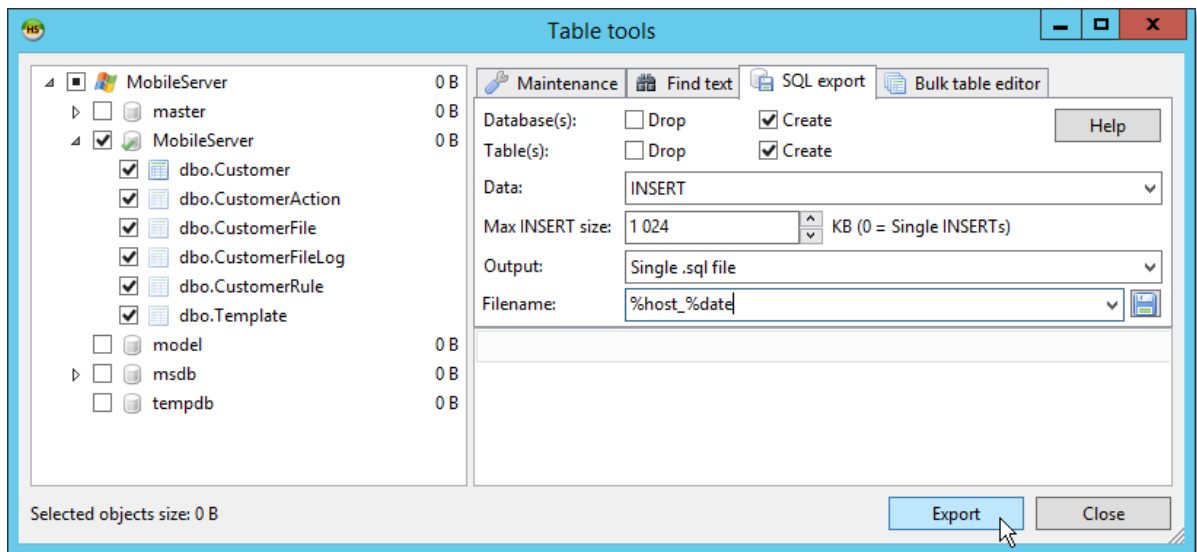
In the tab Settings, select as Network type: Microsoft SQL Server (named pipe)
As Hostname / IP type the Server Name and Instance (from the MobileServer settings) e.g. MS2012R2PRI\MOBILESERVER. Type MobileServer as User, and mobserv99 as Password. Click Open, and you are connected with the Database from MobileServer.



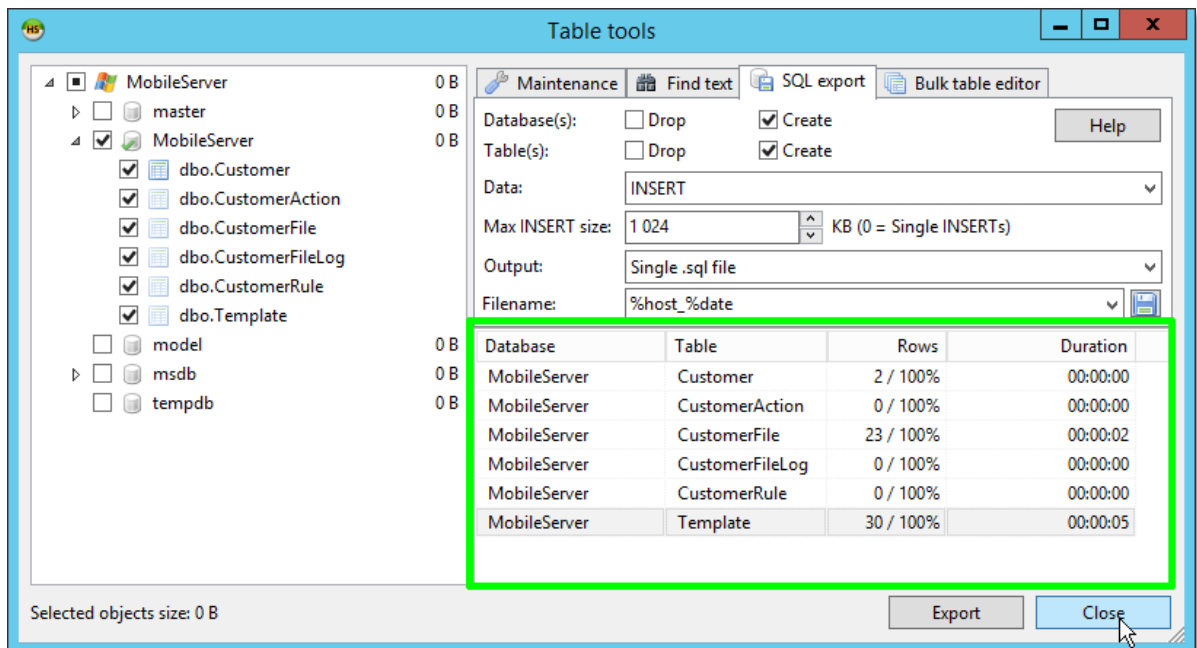
Click with right mouse button on MobileServer and select Export database as SQL



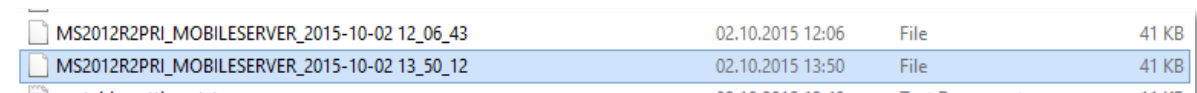
Next, you can select all of available Tables inside the Database, or, if you preferred to transfer only on specially table with Customer Data (Table dbo.Customer), then click on this.
Select as Output Single .sql file and create a related name, for regular tasks, you can configure a specific variable like %host and %date.
Click Export



Export is running, you can check and can see exactly the details, how many rows inside the tables are exported and the time duration for it.



Now the sql file is created and you can import this in to another Database or save as backup.



8.13. Web.config file

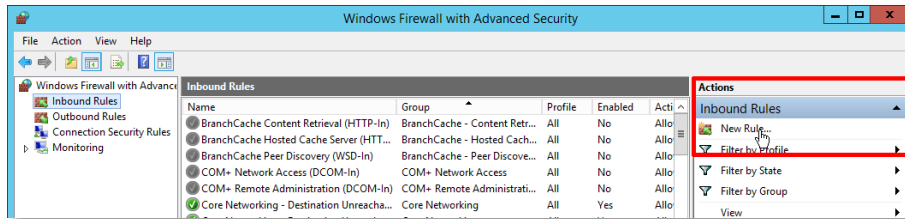
How to working with configuration files on IIS7 – [learn more from Microsoft knowledgebase](#).

Example configuration file for 10 min. request time and 30MB file size.

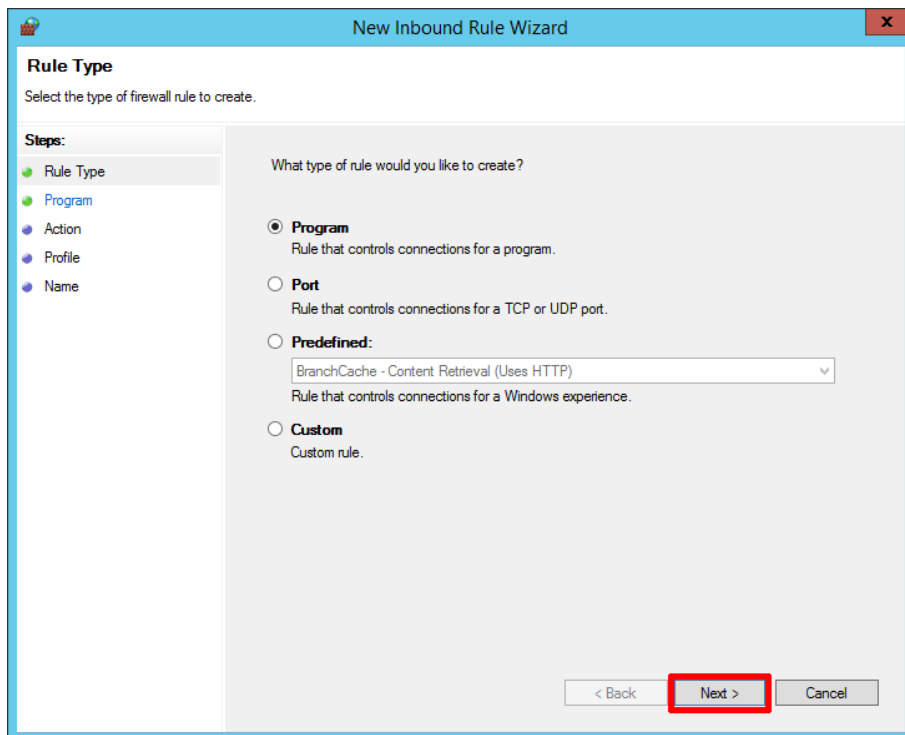
```
<?xml version="1.0" encoding="utf-8"?>
<configuration>
  <system.web>
    <!-- httpRuntime executionTimeout is in seconds. maxRequestLength and
requestLengthDiskThreshold is in Kilobytes-->
    <httpRuntime executionTimeout="600" maxRequestLength="30720"
requestLengthDiskThreshold="30720"/>
  </system.web>
  <system.webServer>
    <security>
      <requestFiltering>
        <!-- maxAllowedContentLength is in Bytes not Kilobytes -->
        <requestLimits maxAllowedContentLength="30720000" />
      </requestFiltering>
    </security>
  </system.webServer>
</configuration>
```

8.14. Firewall settings for FTP connections

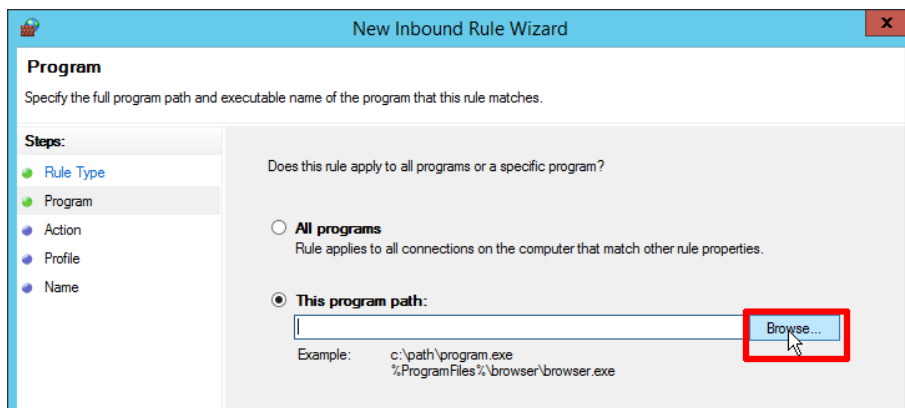
Create Firewall rules for MobileServer software, click Start, Administrative Tools, Server Manager, click Tools and select Windows Firewall with Advanced Security. Select Inbound Rules, and click on New Rule



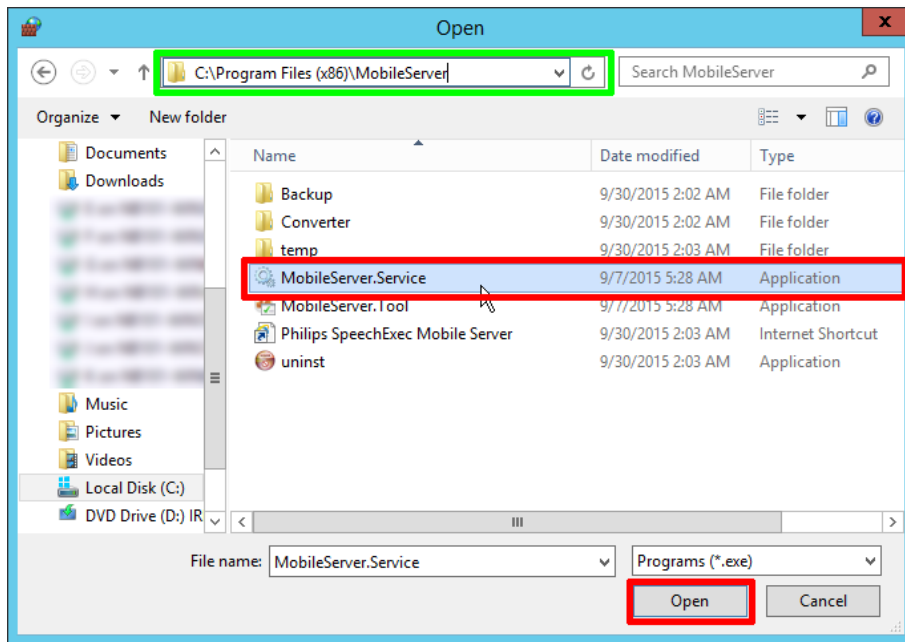
Activate Program and click on Next



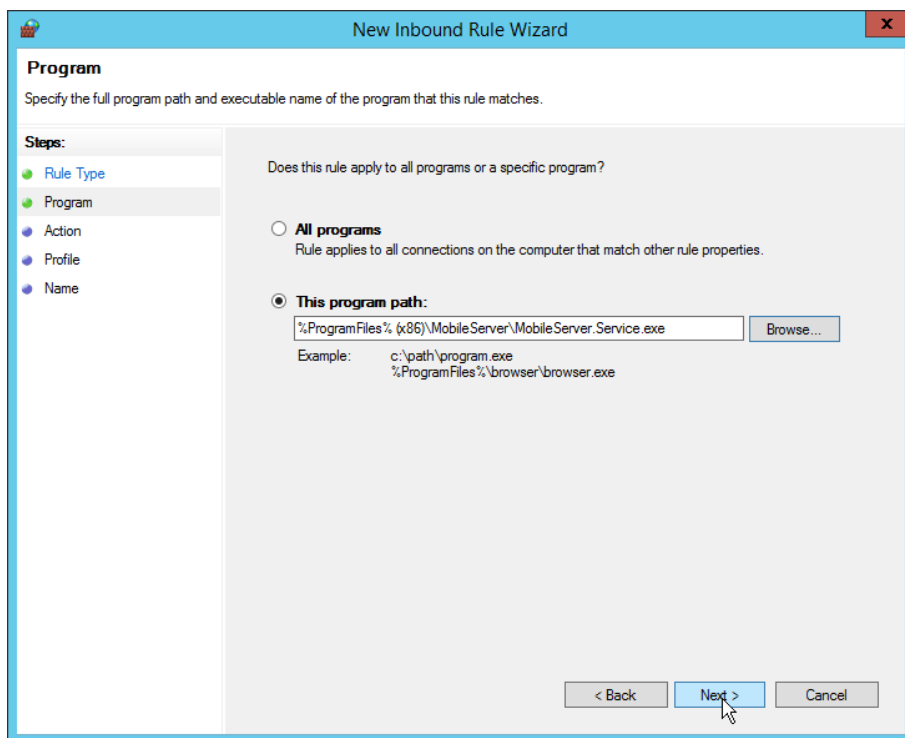
Activate the radio button - This program path and click on Browse



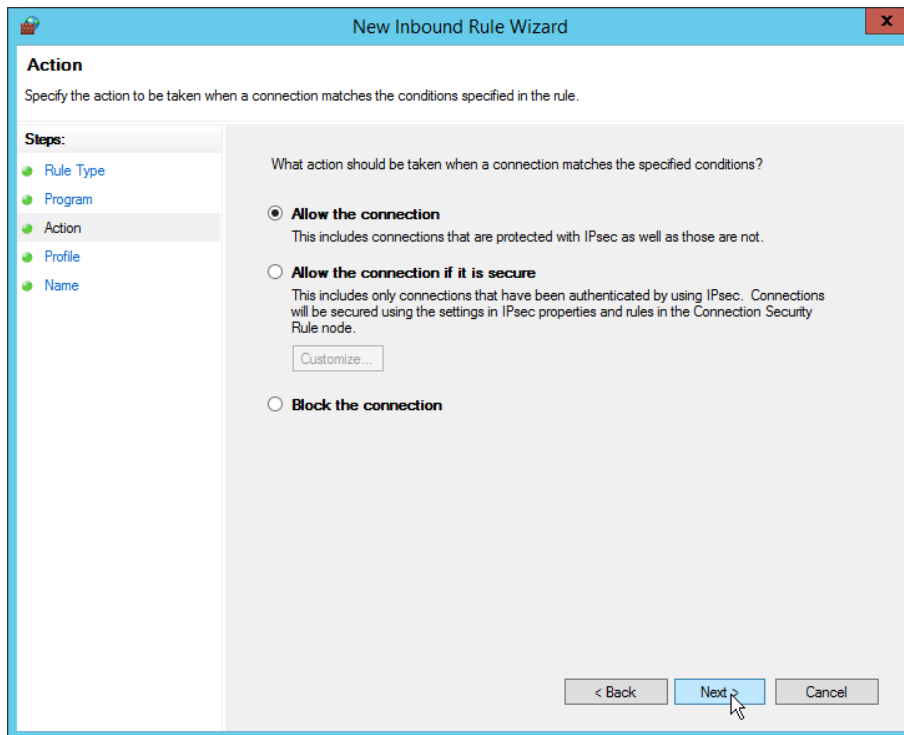
Select the installation path (Standard is C:\Program Files (x86)\MobileServer), select MobileServer.Service and click on Open



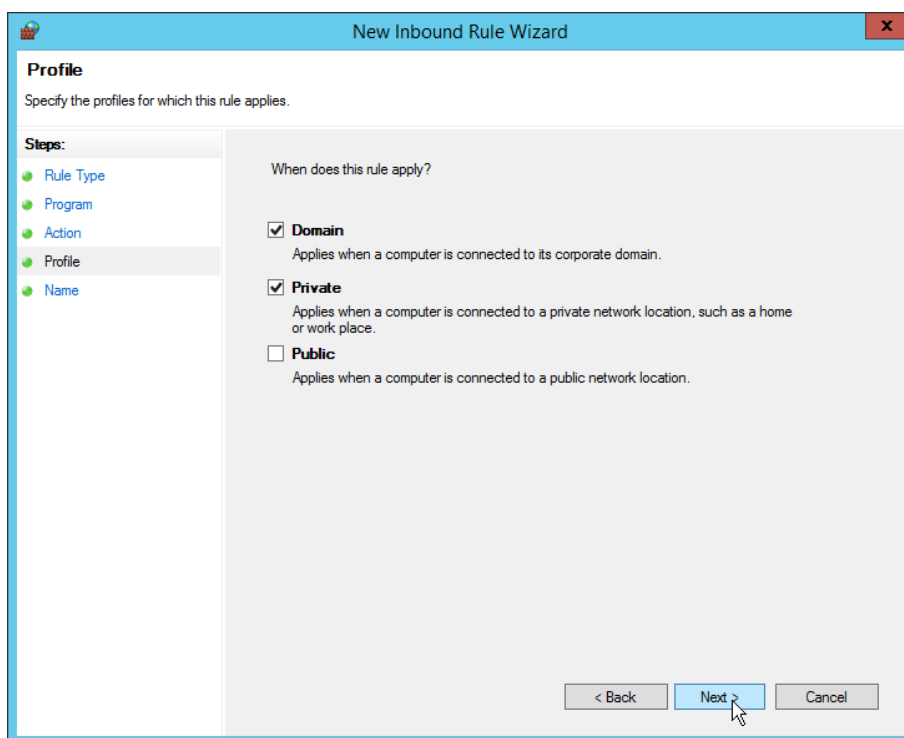
Click Next



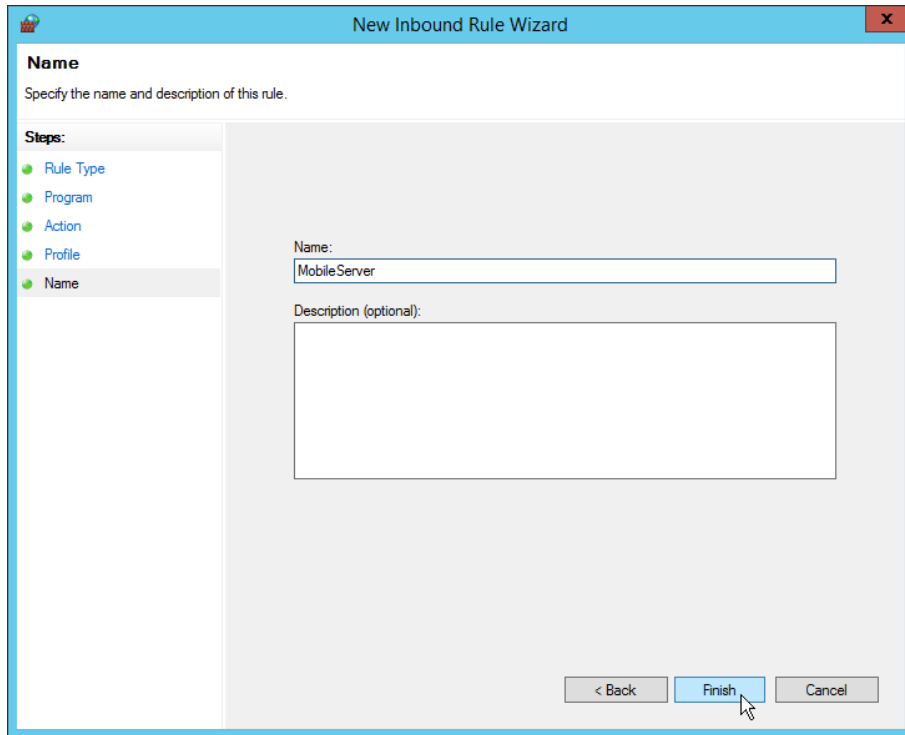
Activate Allow the connection and click on Next



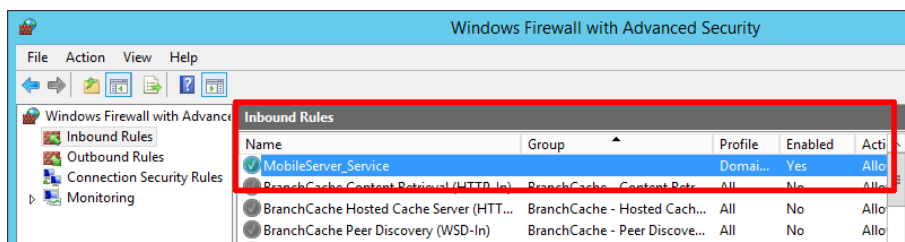
Depend on the Network settings and policy activate the right settings for Domain or for Private and click on Next



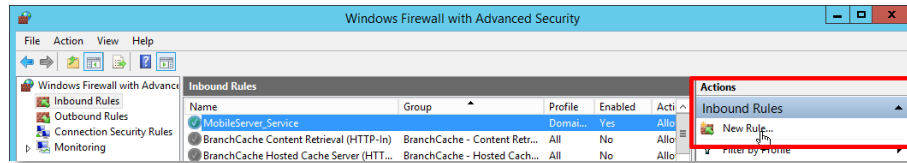
Create a name for the rule and click on Finish.



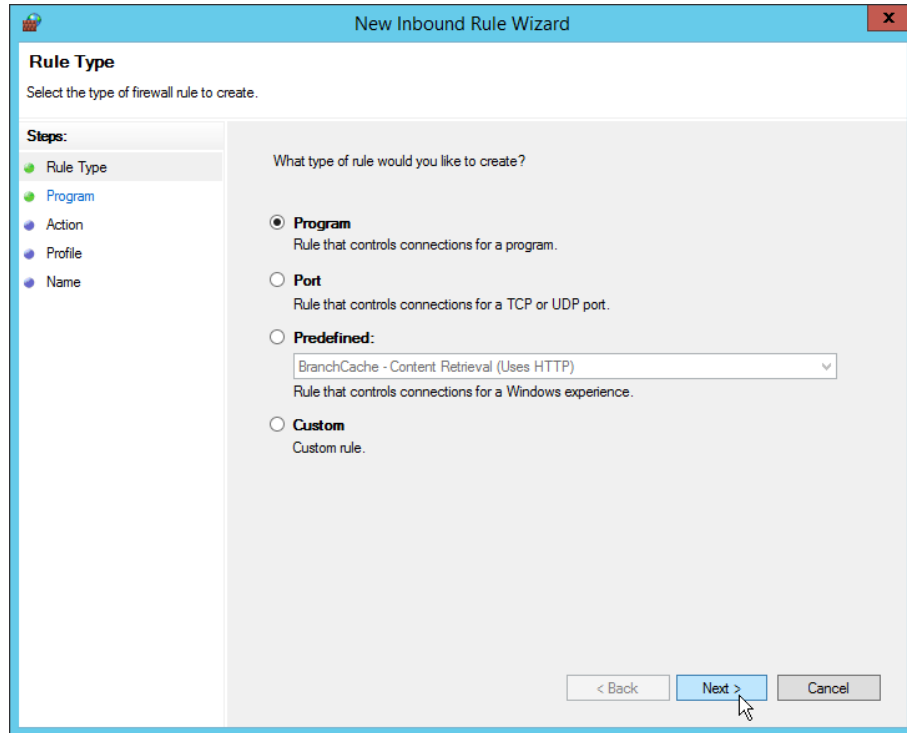
Inbound rule for MobileServer background service is activated, now we can create a second rule for the MobileServer Management Console



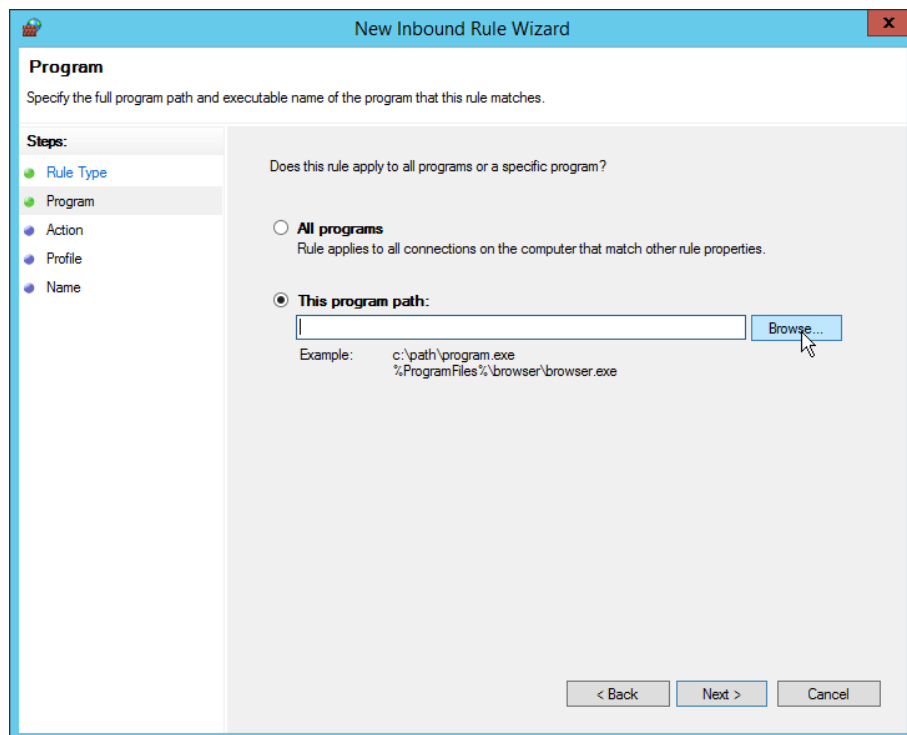
Click again on Inbound Rules – New Rule



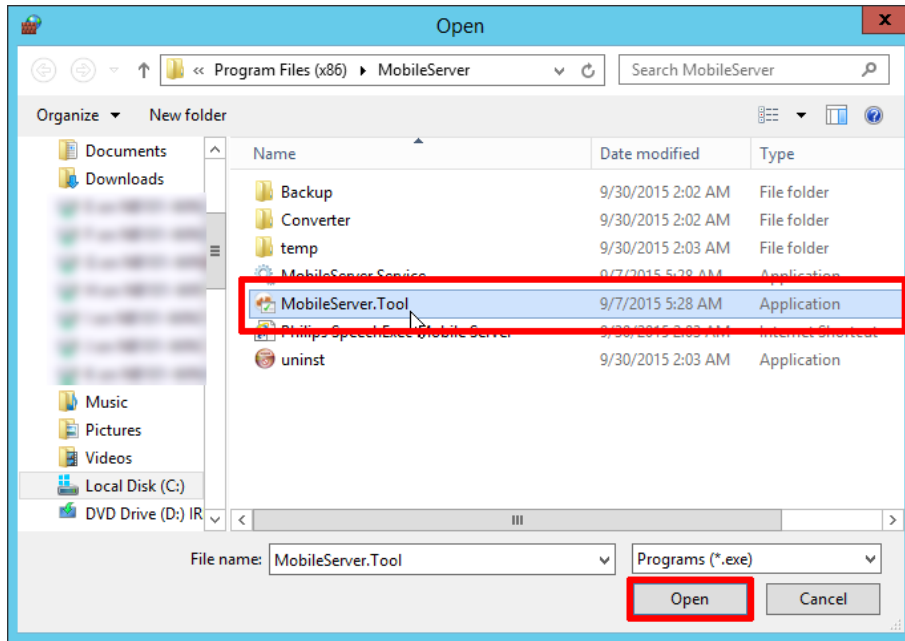
Select radio button Program and click on Next



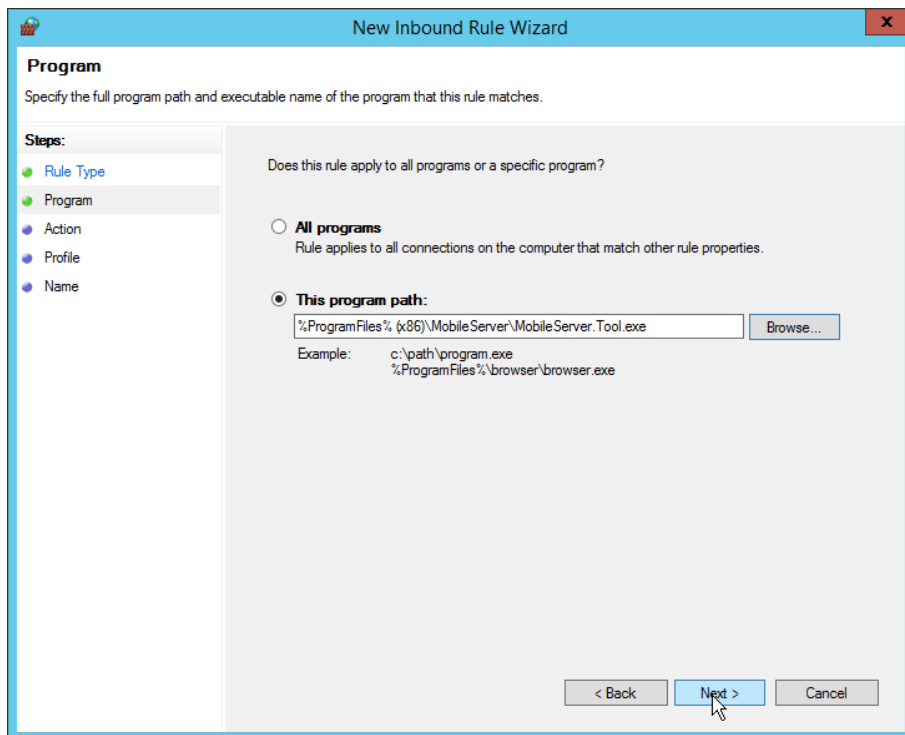
Activate This path and click on Browse



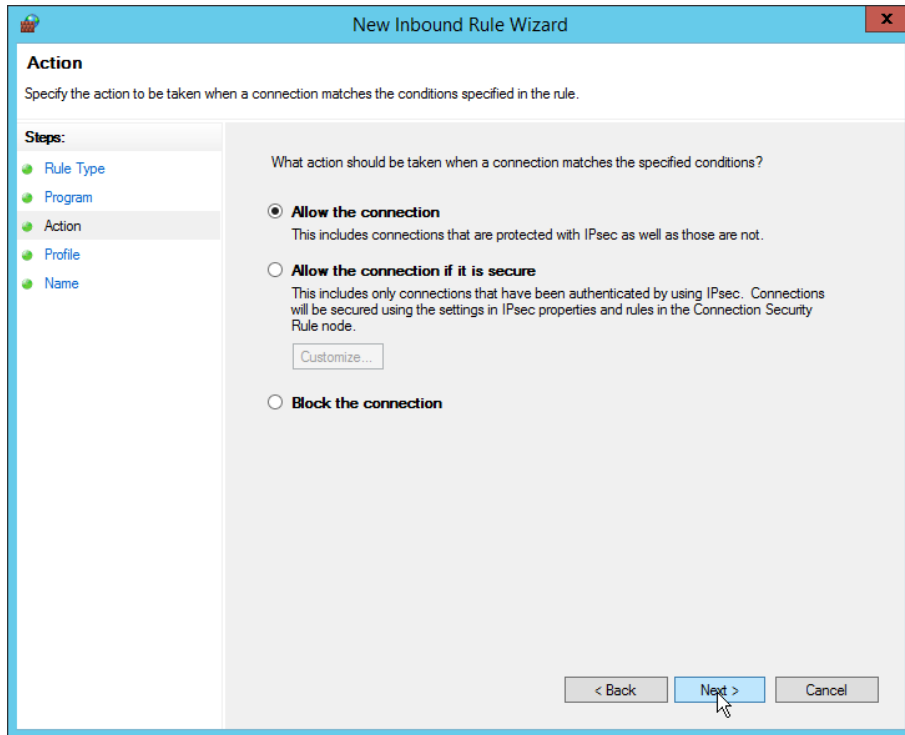
Select MobileServer.Tool and click on Open



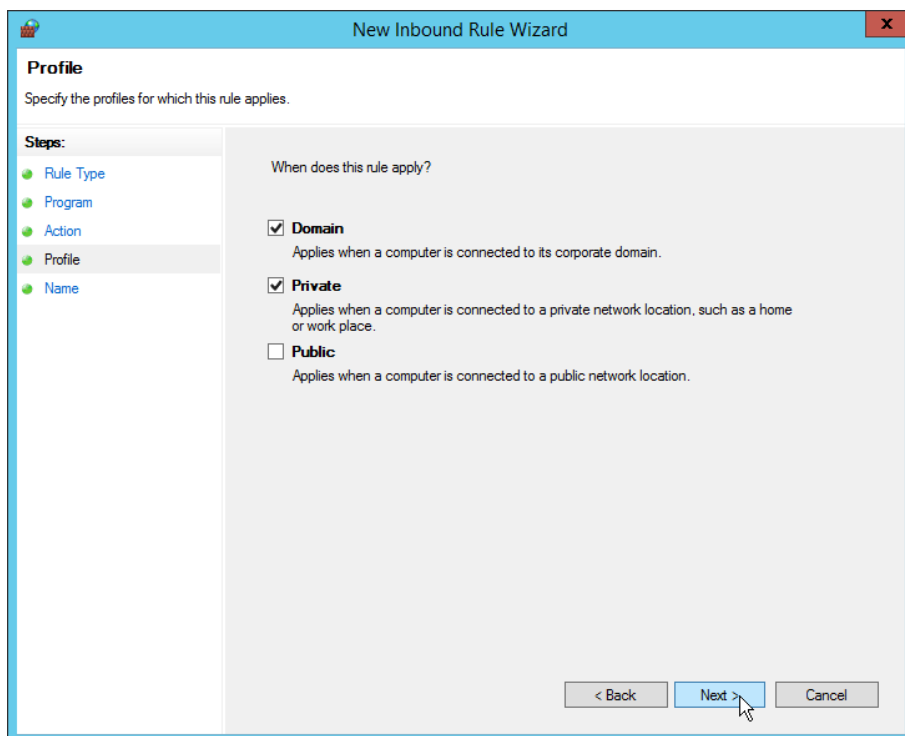
Click on Next



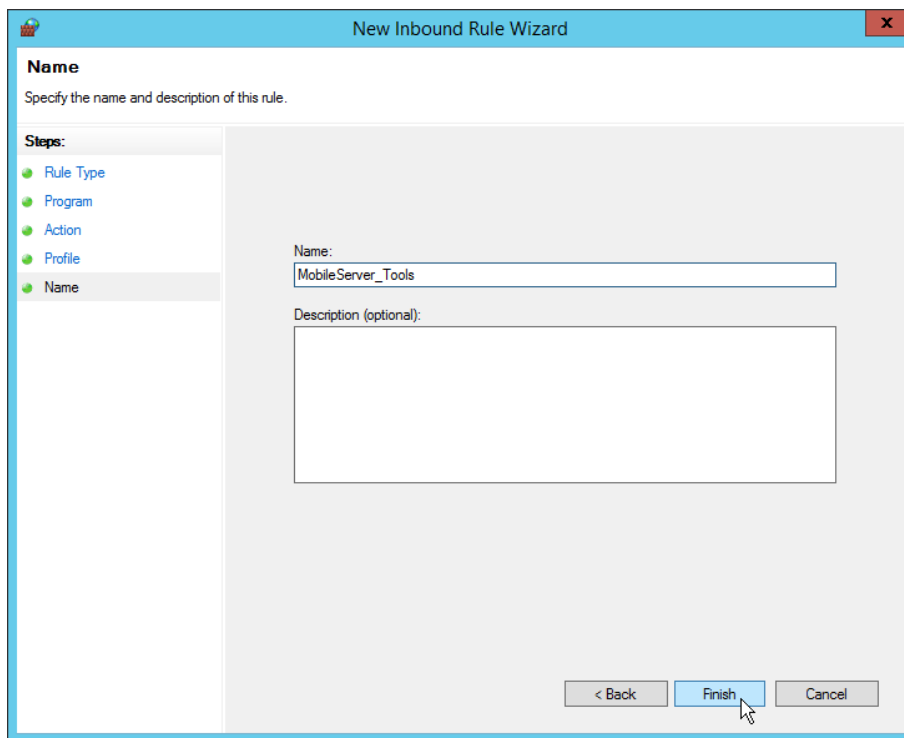
Activate Allow the connection and click on Next



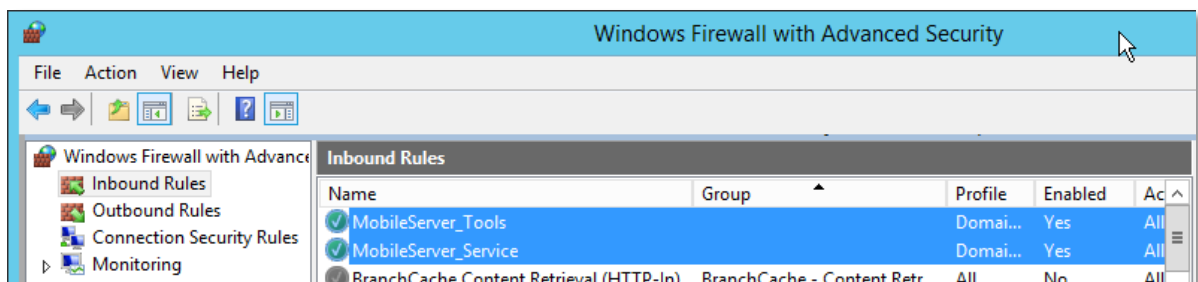
Depend on the Network settings and policy activate the right settings for Domain or for Private and click on Next



Create Name for the rule and click on Finish.



Now we have created two inbound rules, in the same way you can create rules for outbound rules.



Specifications are subject to change without notice.

Last Changes – Speech Processing Solutions GmbH Support Group Vienna

Trademarks are the property of Royal Philips or their respective owners.

© 2015 Royal Philips. All rights reserved.

Document Version 2.0, 06.10.2015